



TENNESSEE CONTROLLED SUBSTANCE MONITORING PROGRAM
227 FRENCH LANDING, SUITE 300, Heritage Place MetroCenter, Nashville, TN 37243
(615) 741-2718 OR FAX (615) 741-2722 E-MAIL: CSMD.admin@tn.gov

FACT SHEET

Name: Tennessee Controlled Substance Monitoring Program or Prescription Monitoring Program (PMP)

This program collects prescription data from Dispensers, including non-resident mail order pharmacies. The data is housed in a highly secure database.

Website: <https://prescriptionmonitoring.state.tn.us>

Data is available to prescribers and pharmacists for the use of treating patients. Licensed healthcare practitioners with the authority to dispense controlled substances, may access information in the database “to the extent that the information relates to a current patient to whom the practitioner has dispensed, is dispensing or considering dispensing any controlled substances.”

Prescriptions included: All controlled substances, Schedules II-V.

Request turnaround: The website is available 24/7, and most request for information reports are available within seconds.

Lag Time: It can take from 1 to 13 days from the date the prescription was filled until it appears in a report.

Uses for the reports: A report provides a patient’s controlled substance prescription history over a period of time. It should be used to supplement a patient evaluation, to confirm a patient’s drug history, or to document compliance with a therapeutic program.

The Tennessee Controlled Substance Monitoring Program does NOT warrant any report to be accurate or fully complete. The report is based on the search criteria and data entered by the dispensing pharmacy. For more information about any prescription on the Patient Rx History report, contact the pharmacy that dispensed it or the practitioner that prescribed it. Talk with your prescriber about your prescription history. The Tennessee Board of Pharmacy and the Controlled Substance Monitoring Program have neither control nor input into whether your doctor will prescribe for you.

This service is provided to practitioners and pharmacists as an online service only. A prospective user must register and be approved before they can receive patient prescription history. This process usually takes about half an hour.

If you have any questions, please contact the PMP Administrator, Mary Brewer at:

Phone: (615) 532-3273
Fax: (615) 253-8782
Email: CSMD.admin@tn.gov

Tips for using the service

If you can’t remember your username and/or password, email CSMD.admin@tn.gov giving your complete name. Your password will be reset, and a reply email will be sent, giving both your username and temporary password.

Once you are logged on with a temporary password, click on My Account and change your password to something you will remember. Make sure all your information in My Account is up to date.

Bookmark, or add to Favorites, the web URL <https://prescriptionmonitoring.state.tn.us>

If you have registered and not received a reply email, check your email junk folder or the quarantine area of your spam killer.