



Date: April 16, 2015
To: DES Customers and DES Team Staff
From: Harry Ragsdale, Metro Nashville District Energy System Contract Administrator
Subject: DES Customer Meeting – May 14, 2015 - Agenda

Please be advised that the next Customer Meeting is scheduled for Thursday, May 14, 2015 from 11:30 A.M to 1:00 P.M. The meeting will take place in the conference room of the Nashville Downtown Partnership Center on the corner of 4th and Commerce. This year's meeting will highlight two important matters affecting each customer; Delta T issues and the proposed Combined Heat and Power Project. A light lunch will be provided. The presentation will begin at approximately noon and will include the overview of the past year's customer costs and the anticipated costs for FY16. In order for us to make sure that sufficient food and drinks are available, please RSVP by May 5, 2015.

The agenda for this meeting is as follows:

- Welcome!
- Historic Customer Expenses
- Historic Customer Consumption
- Historic System Efficiency
- Natural Gas Pricing
- DES FY15 and FY 16 Budgets
- Chilled Water Delta T Review and How It Affects You!
- Building Side Water Chemistry
- DES Combined Heat and Power Project
- Questions and Answers
- Adjourn

The Customer Meeting presents a forum for sharing concerns relating to fluctuating energy costs and methods for keeping costs in "check". It remains our goal to maintain an informal presentation and give you an opportunity to participate. We have continued to work with customers to identify technical issues that contributed to higher costs and a lower quality of service. We are hopeful that this upcoming meeting will give MNDES an opportunity to share experiences with Customers and contribute to further improvements, energy conservation and reduced costs for our customers.

We look forward to seeing you on May 14, 2015. Please RSVP by May 5th either by e-mail at hagsdale@thermalegi.com or telephone – 615-264-2611.

Thank You!

Harry Ragsdale
MNDES Project Contract Administrator