



AGENDA

**NASHVILLE METROPOLITAN TRANSIT AUTHORITY**

**TRANSPORTATION COMMITTEE**

**1:30 p.m. Thursday, February 19, 2015**  
**Music City Central Meeting Room**  
**400 Charlotte Avenue, Nashville, Tennessee 37219**

Chair – Thomas F. O’Connell  
Member – Janet Miller

1. Call to Order
2. Customer Care Report – Patricia Harris-Morehead TCI-15-005
3. Monthly Quality Control Summary TCI-15-006  
– Patricia Harris-Morehead
4. Passenger Survey Report – Patricia Harris-Morehead TCI-15-007
5. Monthly Operating Statistics – Robert Greene TCI-15-008
6. Road Call Performance Review –Bruce Buck TCI-15-009
7. AVL Update – Dan Freudberg TCI-15-010
8. Driver Recruitment– Kym Tucker & Carolyn Earls TCI-15-011
9. Other Business
10. Adjournment