Metro Water Services Stormwater User Fee Credit Manual



February 2016October 2019



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1.0 Overview

In March 2009, the Metropolitan Council passed a stormwater rate ordinance (BL2009-407) to establish a rate structure for a dedicated user fee to support the stormwater program within Metro Water Services (MWS).

The stormwater user fee provides a stable and adequate source of revenue for the stormwater management program that allocates the costs of stormwater services across every stormwater "user" in the MWS stormwater service area through a stormwater user fee (or service charge). Developed land is charged a fee based on the amount of impervious surface area on the property. The stormwater user fee that a property owner pays is directly proportional to the impervious area found on the property. A credit is an ongoing downward adjustment in the service charge. The rate ordinance provides for adjustments to the stormwater user fee for properties that reduce demand on the Public System.

The purpose of the credit policy is to provide properties with credit for mitigating stormwater runoff impacts through education, or source controls for water quantity or quality. The available credits are:

| | Detention Credit | up to 20% |
|---|-------------------------------|-----------|
| • | Quality Credit | up to 20% |
| | Education Credit | up to 20% |
| | Low Impact Development Credit | up to 75% |

To qualify for credits, the stormwater user must submit a credit application form (Appendix 1) and submit it to the Stormwater Division of Metro Water Services. The application will be evaluated to determine the amount of credit the user will receive. <u>The application can be submitted</u> <u>electronically to Maxine.Stevenson@nashville.gov or mailed to</u><u>The mailing address for credit</u> applications is:

Metro Water Services Stormwater Development ReviewDivision 800-1600 Second Ave SouthNorth Nashville, TN 3721037208

The Stormwater User Fee Credit Manual stipulates the design and performance standards of on-site systems, facilities, activities, and services that qualify for application of a stormwater user fee credit.

2.0 Definitions

Department shall mean the Department of Water and Sewerage Services.

Detention facility shall mean a stormwater structure that, by means of a single control point, provides temporary storage of stormwater runoff for future release and is used to delay and attenuate peak flow.

Developed land shall mean property altered from its natural state by construction or installation of improvements such as buildings, structures, or other impervious surfaces, or by other alteration of the property that results in a meaningful change in the hydrology of the property during and following rainfall events.



Director shall mean the Director of the Department of Water and Sewerage Services <u>or his</u> <u>designee</u>.

Impervious Area shall mean the portion of a parcel of property that is covered by any material, including without limitation roofs, streets, sidewalks and parking lots paved with asphalt, concrete, compacted sand, compacted gravel or clay, that substantially reduces or prevents the infiltration of stormwater. Impervious Area shall not include natural undisturbed surface rock.

Residential Property shall mean any property whose primary use, as shown on the use and occupancy permit issued by the department of codes administration, is residential single-family or residential two-family.

Non-Residential Property shall mean a parcel of property that is not a Residential Property as defined in this section.

The **Public System** shall mean and include stormwater and flood control devices, structures, conveyances, facilities or systems, including natural watercourses, streams, creeks and rivers used wholly or partly to convey or control stormwater or flood water within the jurisdictional boundaries of the Metropolitan Government. The Public System shall include, without limitation, natural conveyances (a) for which the Metropolitan Government has assumed maintenance responsibility; (b) to which the Metropolitan Government has made improvements; (c) which have or may pose a threat to public property because of flooding; or (d) for which the Metropolitan Government is accountable under federal or state regulations governing protection of water quality.

Stormwater, also referred to as runoff, surface water, or wet weather flow, shall mean rain or snow that falls on streets, parking areas, rooftops and other hard surfaces and either flows directly into nearby streams or travels there through drainage systems, such as curbs and gutters, inlets, ditches, pipes, storm sewers, and detention ponds.

Stormwater user fees shall mean the periodic service charges imposed pursuant to the Stormwater User Fee Ordinance for the purpose of funding costs related to stormwater management services and stormwater management systems and facilities.

Qualified Control Structure shall mean a device or structure meeting design standards and approved by the Department that substantially limits the discharge of stormwater from a parcel of property into or through any Public System or that substantially improves the purity of stormwater so discharged.

User shall mean the owner of record of a non-exempt Residential or Non-Residential Property or the person or entity in possession if other than the owner.

User Fee Credit is a downward adjustment in the amount of the stormwater user fee given to properties for maintaining qualified control structures or implementing an approved education program as discussed herein.

3.0 User Fee Exemptions

The following properties are exempt from payment of the stormwater user fee:



- Residential Properties zoned AG and AR2a of which half or more is used annually for the raising for sale of livestock or crops.
- Properties from which no stormwater is discharged into or through the Public System.
- Properties having no Impervious Area.
- Properties wholly within the corporate boundaries of Belle Meade, Berry Hill, Forest Hills, Goodlettsville, and Oak Hill, and Ridgetop. Provided, however, that each such city may, upon approval of its legislative body, enter into the contract such that all property within its boundaries will participate in the Metropolitan Government's stormwater utility and system of stormwater user fees in the same manner as the remainder of the area within the General Services District.

Owners of properties that meet one or more of the exemptions above and who receive a bill for the user fee may request in writing that the Department investigate the applicability of the stated exemption and that the user fee be removed for the property. Written requests must be submitted to the address listed in Section 1.0^{**}. For properties that upon examination are determined to be meet the criteria for exemption will be entitled to a refund of user fees paid for a period not to exceed six (6) months.

4.0 User Fee Credits

General policies for stormwater user fee credits are listed below. See the following pages for policies and details of individual credits.

- Credit is given to eligible properties only, as described in the credit policies presented in this manual and/or in the credit application(s).
- It is the responsibility of the User to apply for fee credits, and to provide the necessary substantiating information with the credit application, as described herein.
- Credit applications are available from the Department. The Department shall not be responsible for initiating applications, performing engineering calculations, or otherwise assisting with the preparation of credit applications.
- The Department will review complete credit applications within four (4) weeks after a complete application is submitted. If approved, the credit will be applied for the billing cycle in which it was received complete by the Department.
- Partial credits, if given, will only be given in 10% increments. Partial credit will not be given for the Low Impact Development Credit.
- The detention, quality, and education credits can be combined for a maximum credit of 50%. The LID credit cannot be combined with the other credits.
- The Department maintains the right to inspect the property at the time of credit application and at any time that the site is receiving credit to ascertain credit applicability.
- Credit can be revoked or reduced at any time that it is determined by the Department that the qualified control structures or educational activities are not performing to the credit standard, that the qualified control structures are not being maintained to function as designed, or that the qualified control structures or educational activities no longer meet the purpose of the credit.



4.1 Stormwater Detention Credit

Non-residential (NSFR?) properties with structural controls or measures that meet Metro's current design standards and performance criteria for reducing peak demand and controlling the rate at which the runoff volume enters Metro's stormwater system may be eligible for a Stormwater Detention Credit up to 20%. The site should be designed so that the post-developed hydrologic performance of the area is similar to that of the pre-developed land.

A partial credit of 10% may be given to properties that were not required to meet current design standards and that therefore only partially meet Metro's current design standards and performance criteria.

Conditions of Credit:

- 1. The property owner must submit a site plan, design calculations, as-built drawings, and/or other data signed and sealed by a professional engineer that are sufficient for an MWS Engineer to render an opinion regarding the applicability of credit.
- 2. The property owner must submit a maintenance plan and annual documentation of maintenance on all structural controls and non-structural activities that serve as the basis for the credit according to the MWS Engineer's assessment.

4.2 Stormwater Quality Credit

Non-residential (NSFR) properties with structural controls or measures that meet the <u>Low</u> <u>Impact Development 80% Runoff Reduction Standard or the 80%</u> Total Suspended Solid (TSS) removal efficiency standard in Volumes 1, and 4, and 5 of Metro's Stormwater Management Manual (SWMM) may be eligible for a Stormwater Quality Credit up to 20%. These controls reduce the pollutants carried by stormwater to Metro's storm sewer system and streams.

A partial credit of 10% may be given to properties that meet less than the 80% <u>Runoff Reduction or</u> TSS removal design standard.

Conditions of Credit:

- 1. The property owner must submit a site plan, design calculations, as-built drawings, and/or other data signed and sealed by a professional engineer that are sufficient for an MWS Engineer to render an opinion regarding the applicability of credit.
- 2. The property owner must submit a maintenance plan and annual documentation of maintenance on all structural controls and non-structural activities that serve as the basis for the credit according to the MWS Engineer's assessment.

4.3 Stormwater Education Credit

A credit of up to 20 percent will be available to any entity exempt from taxation under state or federal law that provides to its students or members a regular and continuing program of education approved by the Director and concentrating on stewardship of water resources and minimization of demand on the Public System.

The rationale behind this credit is that the stormwater education provided by the institution will not only assist Metro in meeting NPDES permit requirements, but will also instill an appreciation and stewardship of water resources that will benefit and/or decrease the demand on Metro's stormwater system or program in the long term.



The credit amount, either 10% or 20%, will be determined by MWS based on the content of the education materials, the ability for the education to meet Metro's NPDES permit requirements, the number of students receiving education, and the potential for reducing the water quantity and quality demand on the Public System.

Conditions of Credit:

- Institution must submit <u>for review and approval by the Department</u> a description of the <u>site specific</u> educational <u>messages and activities</u> program, curriculum or program materials, and estimated <u>number of studentspercentage of parcel users</u> that will receive the education <u>and participate in activities</u>. for review by the Department for credit approval.
- 2. Institution must provide approved educational <u>messages and implement</u> <u>activities involving at least 75% of parcel users</u> <u>take-home materials to all</u> <u>students/members</u> at least once annually.
- Institution must submit an annual report documenting the number of studentspercentage of parcel users that received the educationeducational messages and the percentage of parcel users participating in activities in that year.
- 4. The credit will be applied only to the property(s) parcel where the curriculum is taughteducational messages are presented and the activities occur (e.g., if the curriculum is taughtmessages and activities occur only at an Elementary School, the credit will be applied only to that property, not the entire school system).
- 5. To receive the full credit of 20%, the curriculum must be scheduled with the intention that all students/members will receive the curriculum at least once during a typical tenure at the institution. For example, a typical tenure for high school would be four (4) years, so it would be expected that approximately 25% of students in the school would be taught the curriculum each year and that a student that attended the school for four years would receive the education at least once. a minimum of 75% of parcel users must participate in pollution prevention activities and a minimum of 75% of parcel users must receive educational messages.
- 6. Institutions that do not teach the curriculum in a manner that allows all students to receive it within a typical tenure at the school may receive a partial credit of 10%.

4.4 Low Impact Development Credit

Non-residential (NSFR) properties designed in accordance with Volume 5 of MWS' Stormwater Management Manual, The Low Impact Development Manual, may be eligible for a Low Impact Development Credit of 75%. The site has to achieve the full 80% runoff reduction amount described in the Manual. These controls should provide runoff pollution characteristics similar to undeveloped land. A partial credit of will not be given.

Conditions of Credit:

- 1. The property owner must submit a site plan, design calculations, as-built drawings, and/or other data signed and sealed by a professional engineer that are sufficient for an MWS Engineer to render an opinion regarding the applicability of credit.
- 2. The property owner must submit a maintenance plan and annual documentation of maintenance on all structural controls and non-structural activities that serve as the basis for the credit according to the MWS Engineer's assessment.

5.0 Review of Impervious Area



The Department will review all User properties at least once every five years to ensure Users are being billed for the correct amount of Impervious Area. Upon completion of the periodic review, if a User's amount of Impervious Area has changed, the Department will adjust such User's stormwater fee accordingly to reflect the updated amount of Impervious Area.



APPENDICES



Metro Nashville and Davidson County Application for Stormwater User Fee Credit – GENERAL INFORMATION

| Owner or Owner's Represe | Owner or Owner's Representative (Contact): Property Parcel Number: | | | | |
|---|---|----------------------|---|--|--|
| Property Address: | | | | | |
| Contact Phone Number: | | Contact Er | nail: | | |
| Mailing Address (if differen | t than property address): | | | | |
| | Credits for Considerat | i on (check a | II that apply): | | |
| | gs and calculations ance Agreement <u>Mainter</u> Stormwater Managemen | | ment executed and recorded in olume 1. | | |
| Quality Credit – Attached: Supporting drawings and calculations —Maintenance Document executed and recorded in accordance with the Stormwater Management Manual, Volume 1. Executed Maintenance Agreement —Maintenance plan Executed Right of Entry Form | | | | | |
| Stormwater Educ | ication program on tools used, est. numbe ation Credit Form | | that will complete education) Credit Application & Annual Report | | |
| Low Impact Development Credit – Attached: Supporting drawings and calculations Executed Maintenance Agreement Maintenance plan Executed Right of Entry Form | | | | | |
| This application is to reques the above location. | This application is to request credit or adjustment to the assigned stormwater user fee for the property at the above location. | | | | |
| Owner's Signature Date | | | | | |



| | INSPECTION AND MAINTENANCE AGREEMENT FOR PRIVATE STORMWATER MANAGEMENT FACILITIES |
|-------------------|--|
| din a D | |
| - | · · · · · · · · · · · · · · · · · · · |
| yect N | ame & Address: |
| erred to | REEMENT, made thisday of, 20, by and between, hereinafte as the "OWNER(S)" of the following property and Metropolitan Government of Nashville and Davidson County, e, hereinafter referred to as the "METROPOLITAN GOVERNMENT", |
| | SETH OWNER(S), with full authority to execute deeds, mortgages, other covenants, do hereby covenant with the |
| TROI | POLITAN GOVERNMENT and agree as follows: |
| 1. | The OWNER(S) covenant and agree with the METROPOLITAN GOVERNMENT that the OWNER(S) shall provide for adequate long term maintenance and continuation of the stormwater control measures described in the Long Term Maintenance Plan and shown in the location map, deed of easement drawing or plat attached hereto to ensure that the facilities, are and remain in proper working condition in accordance with approved design standards, rules and regulations, and applicable laws. The OWNER(S) shall perform preventative maintenance activities at intervals described in the inspection schedule included in the Long Term Maintenance Plan along with necessary landscaping (grass cutting, etc.) and trash removal as part of regular maintenance. |
| 2. | The OWNER(S) shall submit to the METROPOLITAN GOVERNMENT an annual report by July 1st of each year. The report shall include the Long Term Maintenance Plan that documents the inspection schedule, times of inspection, remedial actions taken to repair, modify or reconstruct the system, the state of control measures, and notification of any planned change in responsibility for the system. |
| 3. | The OWNER(S) shall grant to the METROPOLITAN GOVERNMENT or its agent or contractor the right of entry at reasonable times and in a reasonable manner for the purpose of inspecting, operating, installing, constructing, reconstructing, maintaining or repairing the facility. |
| 4.— | The OWNER(S) shall grant to the METROPOLITAN GOVERNMENT the necessary easements and rights of v and maintain perpetual access from public rights of way to the facility for the METROPOLITAN GOVERNMENT its agent and contractor. |
| 5. | If, upon inspection, the METROPOLITAN GOVERNMENT finds that OWNER(S) has failed to properly maintait the facilities, the METROPOLITAN GOVERNMENT may order the work performed within ten (10) days. In the event the work is not performed within the specified time, the OWNER(S) agrees to allow the METROPOLITAN GOVERNMENT to enter the property and take whatever steps it deems necessary to maintain the stormwater control facilities. This provision shall not be construed to allow the METROPOLITAN GOVERNMENT to erect any structure of a permanent nature on the land of the OWNER(S) without first obtaining written approval of the OWNER(S). |
| 6 | The METROPOLITAN GOVERNMENT is under no obligation to maintain or repair said facilities, and in no event shall this Agreement be construed to impose any such obligation on the METROPOLITAN GOVERNMENT. The OWNER(S) shall reimburse the METROPOLITAN GOVERNMENT upon demand the costs incurred in the maintenance of the facilities. |
| 7. | If the OWNER fails to pay the METROPOLITAN GOVERNMENT for the above expenses after forty five (45) days written notice, the OWNER authorizes the METROPOLITAN GOVERNMENT to collect said expenses from the OWNER through appropriate legal action and the OWNER shall be liable for the reasonable expenses of collection, court costs, and attorney fees. |
| 8. | The OWNER(S) and the OWNER(S) heirs, administrators, executors, assigns, and any other successor in interce |



any and all damages, accidents, casualties, occurrences, claims or attorney's fees which might arise or be asserted, in whole or in part, against the METROPOLITAN GOVERNMENT from the construction, presence, existence, or maintenance of the stormwater control facilities subject to this AGREEMENT. In the event a claim is asserted against the METROPOLITAN GOVERNMENT, its officers, agents or employees, the METROPOLITAN GOVERNMENT shall notify OWNER(S) and the OWNER(S) shall defend at OWNER(S) expense any suit based on such claim. If any judgment or claims against the METROPOLITAN GOVERNMENT, its officers, agents or employees, shall be METROPOLITAN GOVERNMENT will not indemnify, defend or hold harmless in any fashion the OWNER(S) from any claims arising from any failure, regardless of any language in any attachment or other document that the OWNER(S) may provide.

- 9. The OWNER(S) shall not be able to transfer, assign or modify its responsibilities with respect to this agreement without the METROPOLITAN GOVERNMENT's written prior consent. Nothing herein shall be construed to prohibit a transfer by OWNER(S).
- 10. No waiver of any provision of this AGREEMENT shall affect the right of any party thereafter to enforce such provision or to exercise any right or remedy available to it in the event of any other default.
- 11. The OWNER(S) shall record a plat showing and accurately defining the easements for stormwater control facilities. The plat must reference the Instrument Number where this AGREEMENT and its or attachments are recorded and contain a note that the OWNER(S) is responsible for maintaining the stormwater management facilities.
- 12. The OWNER(S) shall record this AGREEMENT in the office of the Register of Deeds for the county of Davidson, Tennessee, and the AGREEMENT shall constitute a covenant running with the land, and shall be binding upon the OWNER(S) and the OWNER(S) heirs, administrators, executors, assigns, and any other successors in interest.

| REVIEWED BY: | ATTEST BY OWNERS(S): |
|--|-----------------------------------|
| | |
| | |
| | |
| | |
| FOR THE METROPOLITAN GOVERNMENT OF | OWNER(S) NAME (PRINTED) |
| NASHVILLE AND DAVIDSON COUNTY, | CWINER(D) INTUIE (IREITED) |
| DEPARTMENT OF WATER AND SEWERAGE | |
| SERVICES | BY: |
| | |
| | |
| | TITLE: |
| PREPARED BY: | |
| | |
| | |
| | |
| | |
| FOR THE METROPOLITAN GOVERNMENT OF | |
| NASHVILLE AND DAVIDSON COUNTY, | |
| DEPARTMENT OF WATER AND SEWERAGE SERVICES | |
| | |
| | |
| | OWNER(S) ADDRESS AND PHONE NUMBER |



STATE OF ______

Before me, _________ of the state and county mentioned, personally appeared ________, with whom I am personally acquainted (or provided to me on the basis of satisfactory evidence), and who, upon oath, acknowledged such person to be president (or other officer authorized to execute the instrument) of

______, the within named bargainor, a corporation, and that such president or officer as such ______, executed the foregoing instrument for the purpose therein contained, by personally signing the name of the corporation as

Witness my hand and official seal at office in _____, this _____ day of _____, of the year _____.

Notary Public

My Commission Expires: _____

STATE OF TENNESSEE COUNTY OF DAVIDSON

Before me, _________ of the state and county mentioned, personally appeared _______, with whom I am personally acquainted (or provided to me on the basis of satisfactory evidence), and who acknowledge themselves to be the Director of Water Services of the Metropolitan Government of Nashville and Davidson County or his designee and as such, being authorized so to do, executed the foregoing instrument of the purposes therein contained. Witness my hand and official seal at office in ______, this _______ day of

Notary Public

My Commission Expires: _____



Metro Nashville and Davidson County Application for Stormwater User Fee Credit – RIGHT-OF-ENTRY FORM

The following information must be completed for all properties submitting a Stormwater User Fee Credit Application.

| Parcel No.: | |
|---|---------------------|
| Owner: | |
| Property Address: | |
| Contact Person: | |
| Phone Number: | |
| Email: | |
| This agreement gives authorization by the property owner, | lity for |

IN WITNESS WHEREOF, the parties have caused their respective names to be signed hereto on the ______day of,______20_____20____.

Owner ____

Metro Water Services Representative _____

Metro Nashville and Davidson County Application for Stormwater User Fee Credit – EDUCATION CREDIT FORM

Instruction: Applicant must provide adequate documentation to demonstrate to Metro Water Services Stormwater Division that sufficient focus and instruction upon stormwater management issues and water quality protection are covered in the time frame suggested. Please summarize all appropriate documentation in the table below and attach all necessary documentation.

| Institution: |
|-------------------|
| Parcel No.: |
| Owner: |
| Property Address: |
| Contact Person: |
| Phone Number: |
| Email: |

| Method and Tools for Stormwater Education | Grade Level(s) | Number of Students Annually | Percent of Total Students | Contact Hours |
|--|---|-----------------------------------|---------------------------------|------------------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Metro Nashville and Davidson County

| Instruction: Applicant must provide adequate documentation to demonstrate to Metro Water Services Stormwater Division that sufficient focus and instruction upon Stormwater management issues |
|--|
| and water quality protection are covered in the time frame suggested. |
| Please complete the table describing the proposed Pollution Prevent Plan and submit electronically. |
| Institution |
| Parcel No. |
| Owner |
| Property Address |
| Contact Person: |
| Person Responsible for Implementing Pollution Prevention Plan |
| |
| Phone Number |
| Email |
| Parcel Contains (check all that apply; if more than one of any type applies, please indicate how many): |
| BuildingParking LotField/Lawn |
| POLLUTION PREVENTION & EDUCATION PLAN ELEMENTS |
| 1. Educational Messages and Activities |
| Must be site specific. Must be accessible to, and directed towards, the regular users of the impermeable portions of the |
| parcel. |
| Messages will explain why an issue is important to water quality and what actions individuals can |
| take to improve water quality. |
| Activities will occur regularly enough to prevent pollution or sewer clogs and to reinforce pollution |
| prevention habits in parcel users. EXAMPLES: |
| At a ball field: "Keep our waterways clean. Pick up litter." signs are posted and a litter |
| clean up activity is announced immediately after each ball game, encouraging attendees |
| to pick up throw away litter around their seats. |
| At a parking lot: No littering signs are posted at each exit and a regular Adopt-A-Drain |
| volunteer event is implemented to clean parking lot storm drains. |
| |
| 2. Reporting |
| The Annual Report is due on January 1. |
| Please update the Annual Report section of the Application summarizing activities. |
| |
| Submit the Annual Report electronically to |

I certify that the activities proposed in the Pollution Prevention Plan will be implemented during the time period January – December, Name Signature

Title

Date

Metro Water Service Use only:

Dellution Prevention & Education Plan is accepted as detailed above.

Stormwater Education Credit Awarded: 20% 10% for the time period Jan.-Dec.,

| | | Pollution | Prevention | & Education | Plan is not | accepted | for the foll | owing reasons: |
|--|--|-----------|------------|-------------|-------------|----------|--------------|----------------|
|--|--|-----------|------------|-------------|-------------|----------|--------------|----------------|

Paperwork is incomplete. Notes: ______

Description Plan does not involve parcel users OR Plan does not involve a significant percentage of parcel users.

| MWS Representative | | |
|--------------------|------|--|
| Name: | | |
| Signature: | | |
| Date: | | |

| ST | STORMWATER EDUCATION CREDIT APPLICATION: We propose to engage in the following activities: | | | | ANNUAL REPORT From January – December,, we engaged in the following activities | | |
|------------------------------------|--|--|--|---------------------|--|---|--|
| ACTIVITIES | Select at least 1 activity | Anticipated % of users of this part of the parcel who will participate | How often will this activity take place throughout the year? | Date(s) of Activity | <u>% of users of this part of the parcel who participated in the activity</u> | Additional information to attach to annual report | |
| <u>Parking Lot,</u> Field, Lawn | □ Volunteer Litter Clean Ups (Contact Metro Public Works for supplies) | | | | | Photo of activity | |
| | □ Volunteer Adopt-A-Drain (Sign up at nashvilleh2o.org) | | | | | Photo of activity Proof of Drain adoption | |
| | □ Volunteer Adopt-A- Stream (if a stream is adjacent to the parcel) – Contact Cumberland River Compact | | | | | Photo of activity Proof of Stream adoption | |
| | □ Volunteer Adopt-A-Stop (if a bus stop is adjacent to the parcel) – Contact Nashville MTA/WeGo Transit | | | | | Photo of activity Proof of Stop adoption | |
| <u>Buildings</u> | ☐ Kitchen: Install kitchen grease collection station, with instructional and educational signs, maintenance plan. | | | | | Photo Maintenance plan | |
| | ☐ Bathroom: Install trash bin for non-flushable items next to each toilet, instructional and educational signs, maintenance plan. | | | | | Photo Maintenance plan | |

Institution: _____

Parcel #_____

| EDUCATION | <u>Select at least 1</u> educational message | Anticipated % of users of this part of the parcel who will participate | How often will this activity take place throughout the year? | Date(s) of Activity | <u>% of users of this part of the parcel who participated in the activity</u> | Additional information to attach to annual report |
|-----------------------------|---|--|--|---------------------|---|--|
| Parking Lot, Field, Lawn | ☐ Litter prevention: Wind and weather, traffic, and animals move litter from gutters, fields, lawns and landscaped areas, alleyways, and parking structures and eventually into our streams and waterways. | | | | | Image of message and materials Photo illustrating where on the parcel the information is displayed or distributed |
| | Proper lawn chemical use: Rain water can run off yards and to the nearest storm drain, or ditch, to a stream. The runoff can carry pollutants from yards into our community's water. Always read use and warning labels on lawn chemicals and limit chemical use when possible. | | | | | Image of message and materials Photo illustrating where on the parcel the information is displayed or distributed |
| | Pick up dog waste: Dog waste contains harmful bacteria such as <u>E. coli.</u> The bacteria can be carried by rain to our waterways or by pets and owners into your home. Pick it up and put it in the trash. | | | | | Image of message and materials Photo illustrating where on the parcel the information is displayed or distributed |

Institution: _____

1

Parcel #_____

| EDUCATION | Select at least 1 educational message | Anticipated % of users of this part of the parcel who will participate | How often will this activity take place throughout the year? | Date(s) of Activity | % of users of this part of the parcel who participated in the activity | Additional information to attach to annual report |
|-----------|--|--|--|---------------------|--|---|
| Buildings | Proper disposal of kitchen grease: Grease from cooking and dirty dishes can cause drain and sewer clogs. Pour used cooking grease into a can, allow the grease to cool and become solid, and dispose of in the trash or take to a grease recycling facility. Before rinsing dishes or placing them in the dishwasher, wipe off leftovers into the trash. | | | | | Image of message and materials Photo illustrating where the message is displayed |
| | Proper disposal of non- flushable items: Toilet paper is the only material designed to disintegrate in the sewer system. All other items cause toilet and sewer clogs and overflows. Put everything else in the trash can, including: personal and cleaning wipes, feminine hygiene products, cotton swabs, dental floss, etc. | | | | | Image of message and materials Photo illustrating where the message is displayed |