## Agenda

## CONVENTION CENTER AUTHORITY OF THE METROPOLITAN GOVERNMENT OF NASHVILLE & DAVIDSON COUNTY

Monday, September 18, 2017
Music City Center
201 Fifth Avenue South
9:00 am
Administrative Conference Room
Second Level Administrative Offices
Corner of 6th Ave. & KVB

- I. Call to Order
- II. Approval of July 13, 2017 Meeting Minutes
- III. DBE & Development Committee Report
- IV. Marketing & Operations Update
  - a. Sales Goals FY 2018
  - b. Sales Incentive Plan FY 2018
  - c. Team Member Survey
  - d. Customer Surveys
- V. Operations Update
  - a. Volume Services, Inc. d/b/a Centerplate Contract Extension
  - b. Marketing & Public Relations Update
  - c. Tax Collections
- VI. Other Business
- VII. Adjournment
- Let You need any assistance or accommodation, please contact the Music City Center ADA Coordinator at 201 Fifth Avenue South, Nashville, TN 37203. Telephone: 615-401-1400