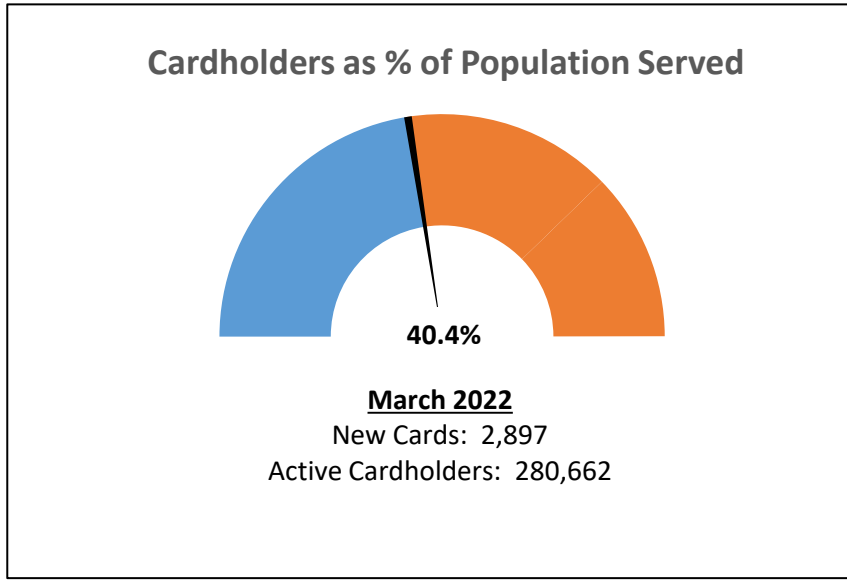


*Statistical Summary – April 19, 2022*  
*Nashville Public Library*

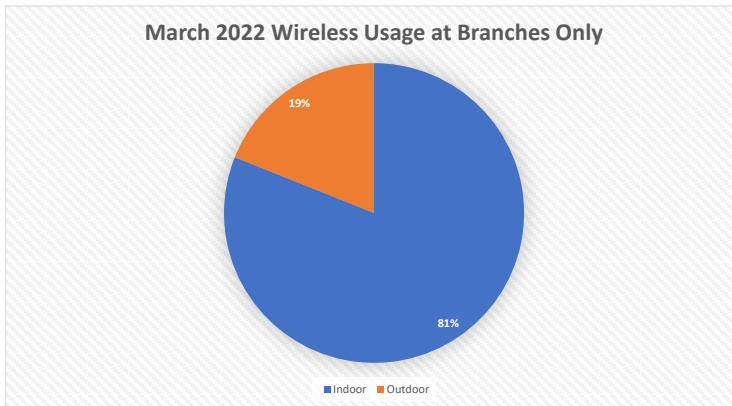
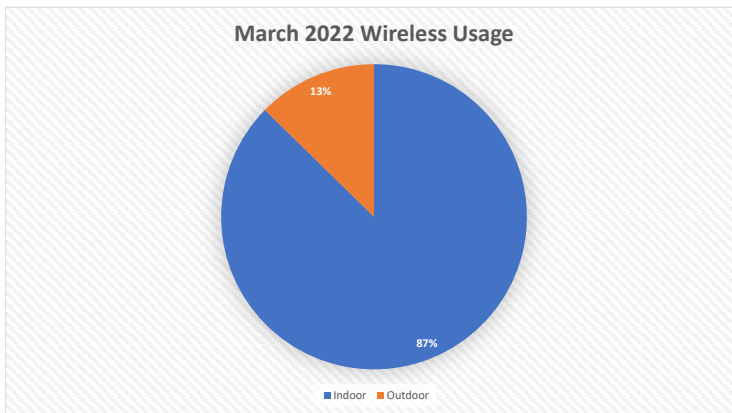
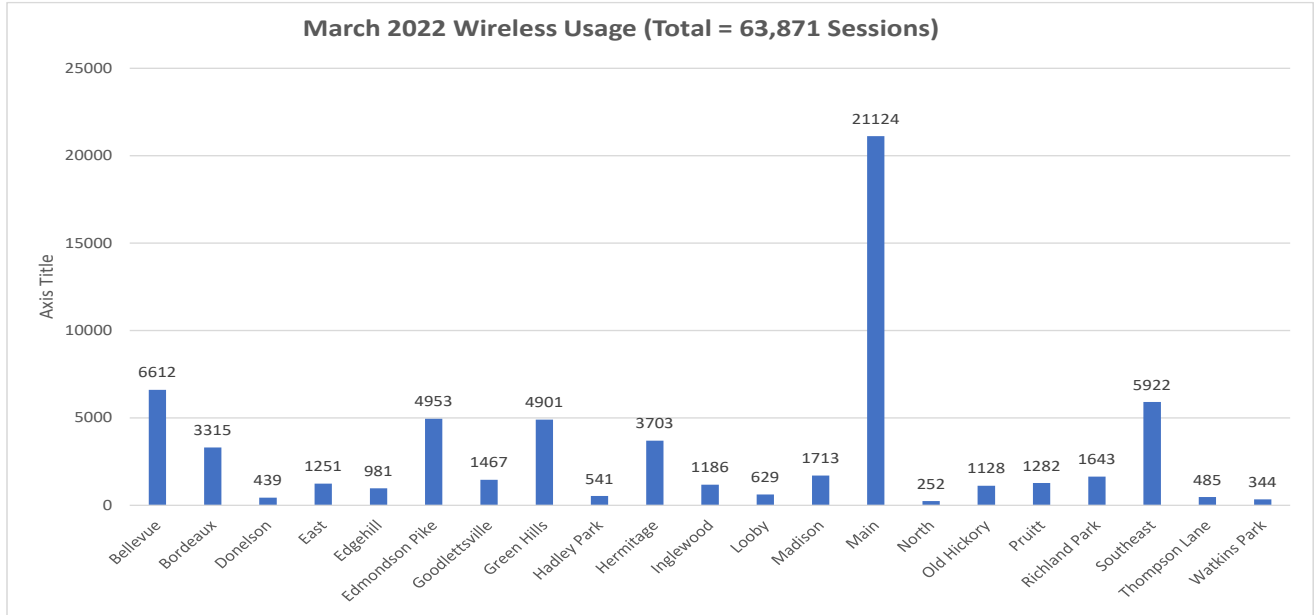


Cardholders	Mar-22	Mar-22 Year-to-Date	Active Patron Cards
New Registrations	2,897	22,951	280,662

Volunteer Services	Mar-22	Mar-21	% Change 2022-2021
Number of Volunteers	164	35	368.57%
Volunteer Hours	1351.00	315.00	328.89%

*Statistical Summary – April 19, 2022*  
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**Wireless Data**



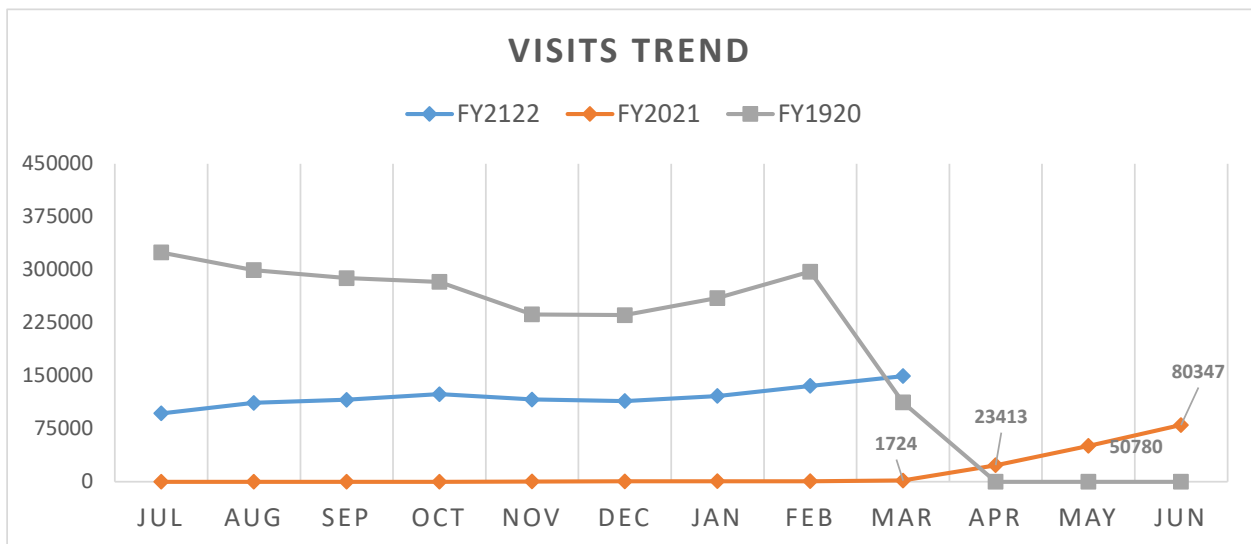
*Statistical Summary – April 19, 2022*  
*Nashville Public Library*

**Database and Website Data**

Website Visits	Mar-22	Mar-21	% Change 2022-2021
Webserver	357,539	522,320	-31.55%

Database Usage	Mar-22	Mar-21	% Change 2022-2021
Sessions	13,114	15,373	-14.69%

**Visits**



*Statistical Summary – April 19, 2022*  
*Nashville Public Library*

Visits	Mar-22 Visits	Mar-21 Visits	% Change 2022-2021	Mar-22 Circ / Visit	Mar-21 Circ / Visit	% Change 2022-2021
Bellevue	10,469	124	8342.74%	3.03	128.81	-97.64%
Bordeaux	4,797	170	2721.76%	1.27	25.27	-94.96%
Donelson	4,277	0	N/A	1.58	N/A	N/A
East	6,050	0	N/A	0.92	N/A	N/A
Edgehill	1,473	0	N/A	1.86	N/A	N/A
Edmondson Pike	9,898	0	N/A	3.03	N/A	N/A
Goodlettsville	5,303	0	N/A	2.41	N/A	N/A
Green Hills	14,412	0	N/A	2.75	N/A	N/A
Hadley Park	3,005	0	N/A	0.64	N/A	N/A
Hermitage	10,378	0	N/A	2.57	N/A	N/A
Inglewood	10,402	0	N/A	0.94	N/A	N/A
Looby	2,115	0	N/A	1.06	N/A	N/A
Madison	7,993	485	N/A	1.32	N/A	N/A
Main	32,210	584	5415.41%	1.45	65.72	-97.79%
North	2,739	0	N/A	0.92	N/A	N/A
Old Hickory	2,247	0	N/A	1.75	N/A	N/A
Pruitt	2,890	0	N/A	0.43	N/A	N/A
Richland Park	6,712	0	N/A	1.83	N/A	N/A
Southeast	6,103	361	1590.58%	2.59	24.88	-89.59%
Thompson Lane	7,614	0	N/A	0.89	N/A	N/A
Watkins Park	3,256	0	N/A	0.25	N/A	N/A
<b>NPL Total</b>	<b>154,343</b>	<b>1,724</b>	<b>8852.61%</b>	<b>1.79</b>	<b>92.57</b>	<b>-98.06%</b>

**Circulation Data**

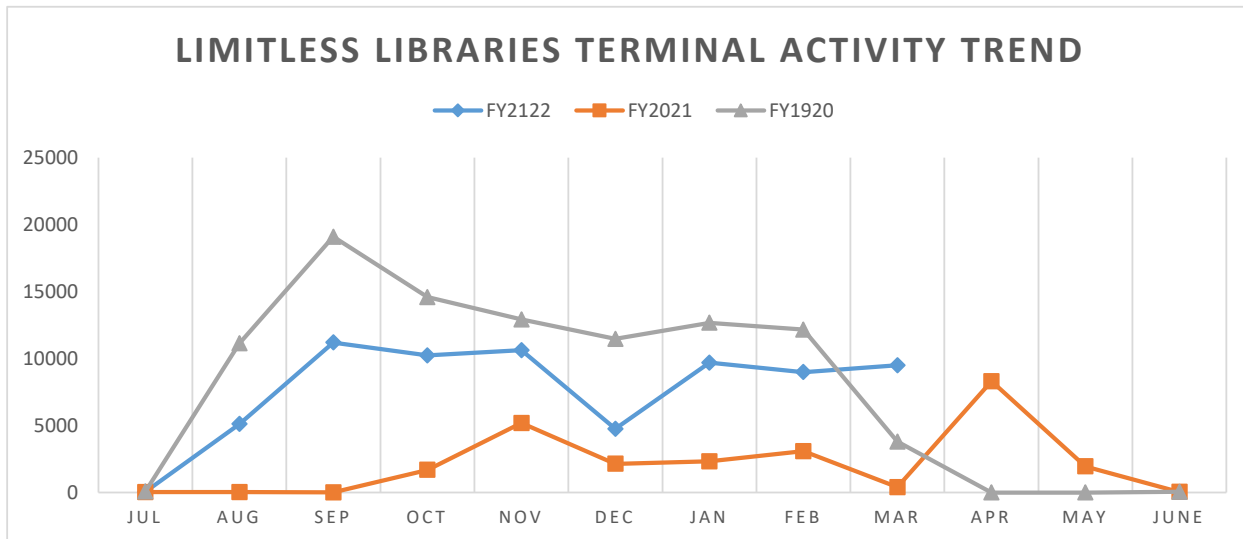
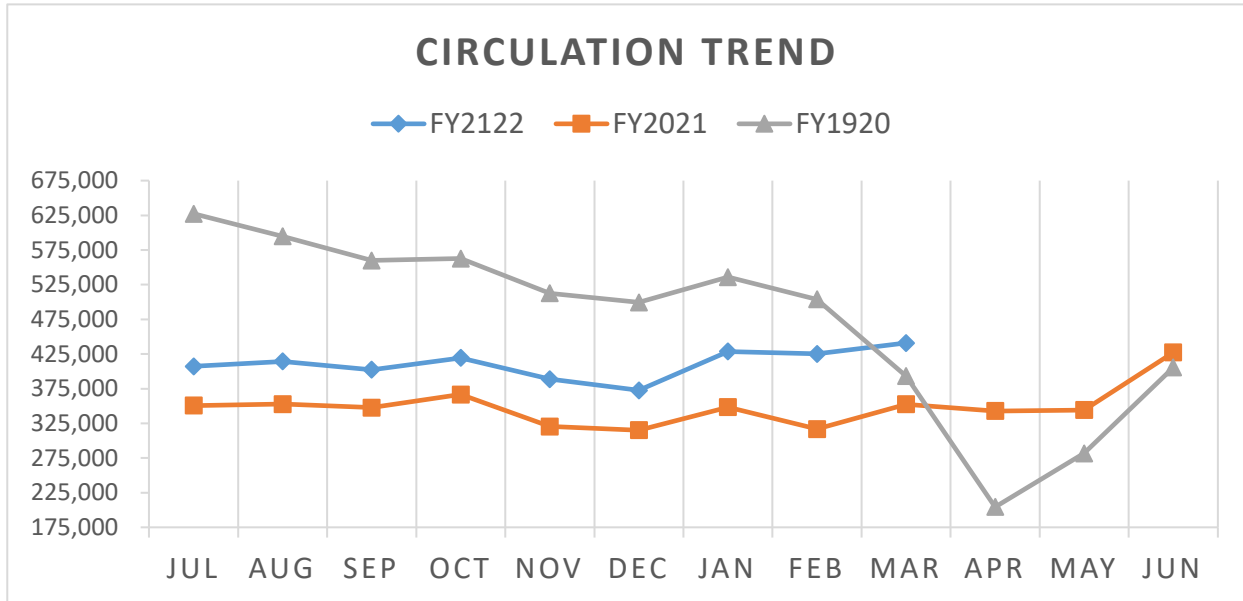
**eMedia Circulation\***

**March 2022**

eAudiobooks	eVideos	eBooks	eMusic	eMagazines	<b>Total</b>
89,003	6,404	60,904	1,559	6,431	<b>164,301</b>

\*eMedia accounts for 37% of total March 2022 circulation.

*Statistical Summary – April 19, 2022*  
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*Statistical Summary – April 19, 2022*  
*Nashville Public Library*

Circulation	Month				Fiscal Year-to-Date		
	Mar-22 Circulation	Mar-22 % of Total	Mar-21 Circulation	% Change 2022-2021	Mar-22 Year-to-Date	Mar-21 Year-to-Date	% Change 2022-2021
Bellevue	31,761	7.20%	15,973	98.84%	272,800	129,921	109.97%
Bordeaux	6,110	1.39%	4,296	42.23%	48,908	29,522	65.67%
Donelson	6,747	1.53%	4,974	35.65%	45,389	39,692	14.35%
East	5,585	1.27%	3,006	85.80%	40,499	21,833	85.49%
Edgehill	2,739	0.62%	1,275	114.82%	20,121	10,111	99.00%
Edmondson Pike	30,026	6.81%	12,767	135.18%	253,761	92,931	173.06%
Goodlettsville	12,769	2.90%	7,957	60.48%	109,336	66,520	64.37%
Green Hills	39,649	8.99%	20,064	97.61%	345,097	164,164	110.21%
Hadley Park	1,935	0.44%	857	125.79%	14,060	7,321	92.05%
Equal Access	271	0.06%	210	29.05%	2,117	2,215	-4.42%
Hermitage	26,650	6.04%	12,376	115.34%	222,081	98,522	125.41%
Inglewood	9,807	2.22%	4,183	134.45%	75,484	36,497	106.82%
Looby	2,247	0.51%	1,088	106.53%	15,817	10,444	51.45%
Madison	10,531	0.06%	6,882	53.02%	88,055	50,534	74.25%
Main	46,491	10.54%	38,169	21.80%	387,876	322,893	20.13%
North	2,523	0.57%	1,953	29.19%	18,784	15,464	21.47%
Old Hickory	3,939	0.89%	2,764	42.51%	29,065	21,881	32.83%
Pruitt	1,246	0.28%	211	490.52%	10,558	3,064	244.58%
Richland Park	12,280	2.78%	5,482	124.01%	84,568	49,315	71.49%
Southeast	15,810	3.59%	8,982	76.02%	125,626	72,292	73.78%
Thompson Lane	6,744	1.53%	5,325	26.65%	53,468	40,577	31.77%
Watkins Park	817	0.19%	805	1.49%	5,588	6,772	-17.48%
eMedia	164,301	37.26%	192,859	-14.81%	1,425,604	1,778,932	-19.86%
Talking Library	1	0.0002%	0	N/A	15	7	114.29%
<b>NPL Total</b>	<b>440,979</b>		<b>352,458</b>	<b>25.12%</b>	<b>3,694,677</b>	<b>3,071,424</b>	<b>20.29%</b>

**Programming Data**

**In-Person**

March 2022	# of Programs	# of Attendees
<b>TOTAL</b>	<b>795</b>	<b>12,284</b>

**Outreach**

March 2022	# of Programs	# of Attendees
<b>TOTAL</b>	<b>177</b>	<b>6,258</b>

**Virtual**

March 2022	# of Programs	# of Attendees
<b>TOTAL</b>	<b>71</b>	<b>1,251</b>

**Statistical Summary – April 19, 2022**  
**Nashville Public Library**

MONTH - MARCH 2022

(3) ATTENDANCE AT LIBRARY PROGRAMS	Juvenile						Teen						Adult						Senior					
	Library (3a)		Outreach (3b)		Virtual (3c)		Library (3a)		Outreach (3b)		Virtual (3c)		Library (3a)		Outreach (3b)		Virtual (3c)		Library (3a)		Outreach (3b)		Virtual (3c)	
	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.
ARCHIVES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BELLEVUE	18	490	0	0	0	0	22	118	0	0	0	0	13	58	0	0	0	0	0	0	0	0	0	0
BORDEAUX	14	114	0	0	0	0	45	648	0	0	0	0	6	43	0	0	0	0	0	0	0	0	0	0
BBTL (Bringing Bks to	0	0	23	957	0	0	0	0	0	0	0	0	0	0	11	32	9	178	0	0	0	0	0	0
BBTL (Adult Literacy)	0	0	0	0	0	0	0	0	0	0	0	0	0	1	18	10	234	0	0	0	0	0	0	0
DONELSON	5	97	0	0	0	0	6	0	0	0	0	0	3	7	0	0	1	20	0	0	0	0	0	0
EAST	4	40	1	22	0	0	45	746	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
EDGEHILL	16	93	0	0	0	0	0	0	0	0	0	0	1	3	0	0	0	0	0	0	0	0	0	0
EDMONDSON PIKE	29	931	2	214	0	0	13	12	0	0	0	0	44	184	0	0	10	12	0	0	2	4	0	0
GOODLETTSVILLE	16	198	1	17	0	0	11	55	0	0	0	0	6	93	0	0	1	4	0	0	0	0	0	0
GREEN HILLS	18	348	0	0	0	0	66	869	0	0	0	0	4	31	0	0	0	0	1	2	0	0	0	0
HADLEY PARK	8	8	1	19	0	0	5	17	0	0	0	0	5	22	0	0	0	0	0	0	0	0	0	0
HERMITAGE	25	486	2	51	0	0	4	61	0	0	0	0	15	230	0	0	2	86	0	0	1	13	0	0
INGLEWOOD	16	226	9	456	0	0	0	0	0	0	0	0	5	10	0	0	0	0	0	0	0	0	0	0
LOOBY	9	86	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MADISON	14	131	1	200	1	24	12	20	0	0	1	63	10	64	0	0	0	0	3	19	0	0	0	0
MAIN - Adult Svcs	0	0	0	0	0	0	0	0	0	0	0	0	47	547	1	8	7	43	0	0	0	0	0	0
MAIN - Children Svcs	20	641	1	10	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MAIN - Digital Inclusio	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	52	124	0	0
MAIN - LSDHH/Equal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	77	0	0	0	0	0	0	0
MAIN - Puppet Truck	0	0	42	3,013	1	40	0	0	0	0	0	0	1	20	1	11	0	0	0	4	99	0	0	0
MAIN - Special Coll.	0	0	0	0	0	0	1	86	0	0	0	0	11	210	0	0	0	0	1	9	0	0	0	0
MAIN - Studio NPL	0	0	0	0	0	0	28	607	5	399	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MAIN - Teen Svcs	0	0	0	0	0	0	16	115	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MAIN - Wishing Chair	17	1547	0	0	2	267	0	0	0	0	0	0	1	165	2	48	0	0	0	0	0	0	0	0
GOAL Collective	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8	77	0	0	0	0	0	0	0
Ed. & Lit. Systemwide	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NORTH	10	128	2	17	0	0	1	21	0	0	0	0	5	10	0	0	0	0	4	11	0	0	0	0
OLD HICKORY	9	94	3	109	0	0	0	0	0	0	0	0	1	5	0	0	0	0	0	0	0	0	0	0
PRUITT	11	262	0	0	0	0	0	0	0	0	0	0	8	419	0	0	5	68	5	40	0	0	0	0
RICHLAND PARK	10	260	1	17	0	0	0	0	0	0	0	0	3	4	0	0	3	14	0	0	0	0	0	0
SOUTHEAST	10	282	0	0	0	0	6	47	2	83	0	0	14	44	0	0	4	40	0	0	0	0	0	0
THOMPSON LANE	9	90	2	97	0	0	4	6	1	10	2	4	2	20	2	208	0	0	0	0	0	0	0	0
WATKINS PARK	1	8	0	0	0	0	2	26	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTALS</b>	<b>289</b>	<b>6,560</b>	<b>91</b>	<b>5,199</b>	<b>4</b>	<b>331</b>	<b>287</b>	<b>3,454</b>	<b>9</b>	<b>494</b>	<b>3</b>	<b>67</b>	<b>205</b>	<b>2,189</b>	<b>18</b>	<b>325</b>	<b>64</b>	<b>853</b>	<b>14</b>	<b>81</b>	<b>59</b>	<b>240</b>	<b>0</b>	<b>0</b>

*Financial – April 19, 2022*  
*Nashville Public Library*

FY22 Budget vs Actual Mar 2022

FY22 Budget vs Actual March

<b>Business Unit Name</b>	<b>Annual Budget</b>	<b>March 2022</b>	<b>YTD Actuals</b>	<b>Encumb. Balance</b>	<b>YTD Variance</b>
LIB Administrative Support	2,290,000	102,690.74	1,389,676.64	23,791.34	876,532.02
LIB Public Relations	584,000	28,655.03	326,648.30	970.00	256,381.70
LIB Technical Services	4,000,500	268,192.60	2,971,183.92	4,071.50	1,025,244.58
LIB Conference Center	230,800	7,106.11	146,509.52	0.00	84,290.48
LIB Interlibrary Loan	87,200	3,803.76	49,314.12	0.00	37,885.88
LIB Special Collections	929,200	22,867.35	389,099.68	1,818.00	538,282.32
LIB Community Engagement	187,600	7,597.38	135,151.00	0.00	52,449.00
LIB Limitless Libraries	1,909,000	220,342.33	1,102,055.69	0.00	806,944.31
LIB Operation and Maintenance	3,815,400	272,321.68	3,236,902.35	629,605.75	(51,108.10)
LIB Production Services	218,000	9,798.35	69,959.66	0.00	148,040.34
LIB BW Circulation	879,400	26,207.58	344,928.46	0.00	534,471.54
LIB BW Children's Services	492,200	12,911.60	254,459.56	3,970.40	233,770.04
LIB Reference Services	1,112,100	37,484.43	670,176.06	0.00	441,923.94
LIB Teen Services	238,100	7,973.35	159,404.61	0.00	78,695.39
LIB Digital Inclusion	229,800	4,145.08	74,020.07	0.00	155,779.93
LIB Performing Artists	366,600	14,331.62	253,784.64	0.00	112,815.36
LIB Public Technology Program	289,100	6,516.16	173,466.52	0.00	115,633.48
LIB Studio NPL	242,800	6,696.72	159,156.91	0.00	83,643.09
LIB Hermitage Branch	951,500	50,501.12	737,905.25	220.00	213,374.75
LIB Edmondson Branch	866,700	35,735.45	658,298.21	220.00	208,181.79
LIB Bellevue	1,083,900	34,925.91	660,754.55	100.00	423,045.45
LIB Bordeaux	876,300	34,851.66	503,584.71	250.00	372,465.29
LIB North Library	238,600	8,841.80	137,932.46	270.00	100,397.54
LIB Donelson	384,900	16,068.00	247,613.53	950.90	136,335.57
LIB East	314,400	12,175.33	188,596.68	220.00	125,583.32
LIB Edgehill	282,100	5,903.94	124,703.24	100.00	157,296.76
LIB Goodlettsville	546,800	23,097.28	402,855.29	325.00	143,619.71
LIB Green Hills	1,323,900	56,049.91	829,679.47	420.00	493,800.53
LIB Hadley Park	216,800	8,356.49	138,605.23	225.00	77,969.77
LIB Inglewood	432,400	19,180.47	307,028.88	0.00	125,371.12
LIB Looby	308,800	9,547.73	153,748.20	962.60	154,089.20
LIB Madison	904,300	39,263.89	627,088.73	280.00	276,931.27
LIB Old Hickory	275,900	8,264.26	134,074.77	0.00	141,825.23
LIB Pruitt	284,400	12,061.10	177,684.43	220.00	106,495.57
LIB Richland Park	452,500	22,620.29	258,932.47	100.00	193,467.53
LIB Southeast	925,800	35,743.98	623,030.29	0.00	302,769.71
LIB Thompson Lane	319,200	13,204.54	210,604.73	962.60	107,632.67
LIB Watkins Park	106,400	4,669.12	69,662.31	185.00	36,552.69
LIB Archives	295,100	13,191.64	213,921.15	450.00	80,728.85
LIB Equal Access	521,700	32,320.17	301,634.64	1,217.00	218,848.36
LIB Web Computer Literacy ILS	815,700	52,984.02	567,627.25	512.50	247,560.25
LIB Shared Systems Program	534,200	21,144.23	389,636.79	887.60	143,675.61
LIB Nash After-Zones Alliance	3,121,400	56,617.91	1,751,839.65	18,853.66	1,350,706.69
LIB Bringing Books to Life	174,800	10,041.47	168,908.05	0.00	5,891.95
<b>Grand Total Expenditures</b>	<b>34,660,300</b>	<b>1,697,003.58</b>	<b>22,491,848.67</b>	<b>692,158.85</b>	<b>11,476,292.48</b>

\* Half of the March Payrolls are not posted.

<b>Business Unit Name</b>	<b>Annual Budget</b>	<b>March 2022</b>	<b>YTD Actuals</b>	<b>Encumb. Balance</b>	<b>YTD Variance</b>
LIB Administrative Support	(177,200)	(9,403.28)	(48,662.54)	0.00	(128,537.46)
LIB Special Collections	(2,500)	(260.00)	(1,030.00)	0.00	(1,470.00)
LIB Archives	(2,500)	(170.00)	(920.00)	0.00	(1,580.00)
<b>Grand Total Revenue</b>	<b>(182,200)</b>	<b>(9,833.28)</b>	<b>(50,612.54)</b>	<b>0.00</b>	<b>(131,587.46)</b>



*Personnel Summary – April 19, 2022*  
*Nashville Public Library*

**March 2022 New Hires**

<b><u>Name</u></b>	<b><u>Classification</u></b>	<b><u>Hire Date</u></b>	<b><u>Location</u></b>
Cara Reddington-Kincaid	Library Page	3/21/2022	Children's Srvs
Adam Deane	Library Page	3/21/2022	Goodlettsville

**March 2022 Resignations**

<b><u>Name</u></b>	<b><u>Classification</u></b>	<b><u>Resignation Date</u></b>	<b><u>Location</u></b>
King, Lee Ann	Security Guard	3/2/2022	Security
Williams, Lou Anne	Library Associate 2	3/4/2022	Richland Park
Berliss, Mollie	Admin Srvs Officer 4	3/17/2022	NAZA
Foreman, Ellen	Librarian 1	3/31/2022	Inglewood

## Personnel Summary – April 19, 2022

### Nashville Public Library

NPL Vacancies as of 3/31/22

	Division / Branch	Title	Grade	Name	FPS	FTE	Date Vacant	Notes
1	PUBLIC REL	ADMIN SVCS OFFICER 2	OR01	VACANT (K HEAD JEFFERIES)	F	1.00	8/26/20	
2	NAZA	ADMIN SVCS OFFICER 4	OR05	VACANT (BERLISS, M)	F	1.00	3/17/22	
3	MAIN ADMIN	ADMINISTRATIVE SPECIALIST	ST11	VACANT (HUGAN, B)	F	1.00	12/10/21	Interviews being conducted
4	ARCHIVES	ARCHIVES ASSOC	ST06	VACANT (ARNTZ, S)	F	1.00	12/27/21	
5	ARCHIVES	ARCHIVES ASSOC	ST06	VACANT (D MAHAN)	F	1.00	10/1/21	
6	OP & MAIN-MN	BLDG MAINT MECH - Main	TG08	VACANT (E HERNANDEZ)	F	1.00	9/24/21	
7	EAST	CIRCULATION ASSISTANT	ST05	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
8	BELLEVUE	CIRCULATION ASST	ST05	VACANT - NEW	F	1.00	7/1/21	Interviews being conducted
9	BELLEVUE	CIRCULATION ASST	ST05	VACANT (GHOSH KUNDU, S)	F	1.00	11/1/21	Interviews being conducted
10	BORDX	CIRCULATION ASST	ST05	VACANT - NEW	F	1.00	7/1/21	Interviews being conducted
11	BORDX	CIRCULATION ASST	ST05	VACANT (BRACEY, R)	F	1.00	10/1/21	Interviews being conducted
12	ED PIKE	CIRCULATION ASST	ST05	VACANT (M FENN)	F	1.00	8/9/21	Interviews being conducted
13	ED PIKE	CIRCULATION ASST	ST05	VACANT (MILLER, K)	F	1.00	6/14/21	Interviews being conducted
14	GRN HILLS	CIRCULATION ASST	ST05	VACANT - NEW	F	1.00	7/1/21	Interviews being conducted
15	GRN HILLS	CIRCULATION ASST	ST05	VACANT (B REIMELS)	F	1.00	5/12/21	Interviews being conducted
16	HERM	CIRCULATION ASST	ST05	VACANT - NEW	F	1.00	7/1/21	Interviews being conducted
17	HERM	CIRCULATION ASST	ST05	VACANT (TAYLOR, T)	F	1.00	2/4/22	Interviews being conducted
18	INGLE	CIRCULATION ASST	ST05	VACANT - NEW	F	1.00	7/1/21	Interviews being conducted
19	SE	CIRCULATION ASST	ST05	VACANT (MATTES, J)	F	1.00	11/17/21	Interviews being conducted
20	LIMITLESS L	CIRCULATION ASST	ST05	VACANT (BOULEY, R)	F	1.00	2/4/22	
21	OP & MAIN-BR	CUSTODIAN - Branch	TG05	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	
22	OP & MAIN-BR	CUSTODIAN - Branch	TG05	VACANT (MULLINS, L)	F	1.00	2/15/22	
23	OP & MAIN-MN	CUSTODIAN - Main	TG05	VACANT (R DONALDSON)	F	1.00	8/31/21	
24	PROD SVCS	IS MEDIA TECH 1	ST08	VACANT - NEW	F	1.00	7/1/21	
25	PROD SVCS	IS MEDIA TECH 1	ST08	VACANT (C TATUM)	F	1.00	11/18/19	
26	HADLEY	LIBRARY MGR 1	OR05	VACANT (JENSEN, L)	F	1.00	3/7/22	
27	ED PIKE	LIBRARIAN 1	ST09	VACANT (WALKER, A)	F	1.00	1/24/22	Interviews being conducted
28	GRN HILLS	LIBRARIAN 1	ST09	VACANT (FREDERICK, C)	F	1.00	3/21/22	Interviews being conducted
29	INGLE	LIBRARIAN 1	ST09	VACANT (FOREMAN, E)	F	1.00	3/31/22	Interviews being conducted
30	SPEC COLL	LIBRARIAN 1	ST09	VACANT - NEW	F	1.00	7/1/21	Interviews being conducted
31	SE	LIBRARIAN 2	ST10	VACANT (E MOVIUS)	F	1.00	7/25/21	
32	SE	LIBRARIAN 2	ST10	VACANT (SHERIDAN, M)	F	1.00	1/24/22	
33	BELLEVUE	LIBRARY ASSOC 1	ST06	VACANT (BARNES, P)	F	1.00	1/24/22	Interviews being conducted
34	CHILD	LIBRARY ASSOC 1	ST06	VACANT (SMYTH, A)	F	1.00	11/15/21	Interviews being conducted
35	CHILD	LIBRARY ASSOC 1	ST06	VACANT (TAYLOR, F)	F	1.00	11/28/21	Interviews being conducted
36	REF	LIBRARY ASSOC 1	ST06	VACANT (OSBORNE, K)	F	1.00	3/28/22	Interviews being conducted
37	SPEC COLL	LIBRARY ASSOC 1	ST06	VACANT (B ODLE)	F	1.00	5/14/21	Interviews being conducted
38	TEENS	LIBRARY ASSOC 1	ST06	VACANT (SMYTH, A)	F	1.00	1/24/22	Interviews being conducted
39	BELLEVUE	LIBRARY ASSOC 2	ST07	VACANT (REAGAN, D)	F	1.00	2/24/22	
40	RICH PK	LIBRARY ASSOC 2	ST07	VACANT (WILLIAMS, L)	F	1.00	3/4/22	
41	SE	LIBRARY MGR 3	OR07	VACANT (PATRICK, L)	F	1.00	12/17/21	Interviews being conducted
42	GRN HILLS	LIBRARY PAGE	ST02	VACANT (LEWIS, S)	P	0.49	10/25/21	Interviews being conducted
43	HERM	LIBRARY PAGE	ST02	VACANT (DECK, V)	P	0.50	1/3/22	Interviews being conducted
44	REF	LIBRARY PAGE	ST02	VACANT (PERKINS, R)	P	0.49	11/3/21	Interviews being conducted
45	ED PIKE	LIBRARY PAGE	ST02	VACANT (ARUTUNYIN, M)	P	0.49	10/18/21	Interviews being conducted
46	MAILROOM	MAINTENANCE & REPAIR WORKER SR	TG07	VACANT (PATTON, T)	F	1.00	2/21/22	Position list done
47	ADMIN SVCS	OFFICE SUPPORT REP	ST05	VACANT (SANTONI-SANCHEZ, Z)	F	1.00	1/7/22	
48	ADMIN SVCS	OFFICE SUPPORT SPEC 2	ST08	VACANT (GRAVERT-SPITZER, S)	F	1.00	11/12/21	
49	TECH SVCS	OFFICE SUPPORT SPEC 2	ST08	VACANT (STARKS, V)	F	1.00	1/10/22	
50	BORDX	PROGRAM COORDINATOR	ST09	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
51	SPEC COLL	PROGRAM COORDINATOR	ST09	VACANT (T TEWOGBOLA)	F	1.00	3/25/21	Interviews being conducted
52	TEENS	PROGRAM SPEC 1	ST06	VACANT (NESMITH, N)	F	1.00	11/15/21	Interviews being conducted
53	HR IMP	PROGRAM SPEC 2	ST08	VACANT (STEELE, P)	F	1.00	2/25/22	Interviews being conducted
54	BELLEVUE	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
55	BELLEVUE	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
56	BORDX	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
57	EAST	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
58	ED PIKE	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
59	GOOD	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
60	GRN HILLS	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
61	HADLEY	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
62	HERM	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
63	LOOBY	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
64	NORTH	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
65	OLD HICK	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
66	PRUITT	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
67	RICH PK	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
68	SOUTHEAST	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
69	SOUTHEAST	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
70	THOMP	PROGRAM SPECIALIST 1	ST06	VACANT - NEW 1/2 YEAR	F	1.00	1/1/22	Interviews being conducted
71	STUDIO	PROGRAM SUPV	ST10	VACANT (STONE, R)	F	1.00	12/3/21	
72	SECURITY	SECURITY GUARD	ST06	VACANT (J DICKERSON)	F	1.00	9/19/21	Interviews being conducted
73	SECURITY	SECURITY GUARD	ST06	VACANT (K HADLI)	F	1.00	7/26/21	Interviews being conducted
74	SECURITY	SECURITY GUARD	ST06	VACANT (KING, L)	F	1.00	3/2/22	Interviews being conducted

**ADMINISTRATIVE SERVICES MARCH REPORT**

**Administrative Services Report for the Board – April 2022 Meeting**

**Safety & Security: March 2022**

Annual fire inspections of all library facilities were conducted during the month of March except for our Archives Storage building which will be done in April. Some minor infractions were found, such as batteries out of date, emergency light batteries that need replacing and some fire extinguishers needing their 6-year routine maintenance service.

5 Annual Safety and Security classes were conducted with branch staff during March.

3 currently open NPL Security Officer positions. Security Guard interviews were conducted in March.

7 events required security coverage before or after normal operating hours in March. Events included weddings, Junior League GALA and other Library or Foundation sponsored events.

Total number of incident reports for the month of **March** and the amount for each category:

Total 42, up from the 32 reports in February.

Ambulance	5	Illness / Accident	3
Alarm	2	Suspicious Activity	1
Arrest	0	Property Damage / Vandalism	0
Medical	1	Theft	10
Mental Issues	1	Vehicle Accident	0
Suspensions	19	Safety Related	0

Number of suspensions by conduct violation numbers:

#1		#9		#17	9
#2		#10		#18	1
#3	4	#11		#19	7
#4	3	#12		#20	4
#5	2	#13		#21	2
#6	2	#14		#22	2
#7		#15	5	#23	5
#8	8	#16	5		

Suspensions for March:

# of days suspended	# of patrons
1 day	0
5 days	0
10 days	2
30 days	7
60 days	0
90 days	3
120 days	0
365 days	17

**Delivery: March 2022**

**Main:**

- We received 441 incoming UPS packages and sent 26 packages UPS GROUND.
- There were 71 overnight packages received from FedEx, DHL, etc.
- We received 102 inserts of mail from the United States Post Office, and we sent 62 inserts of mail to Metro Mail for postage.
- There were 39 special deliveries from [Ricoh](#), [Supply Room](#), [Firefly](#), [Amazon](#), etc.

**Branches:**

- We moved: 5,250 hold bins (168,000 items)  
4,417 non-hold bins (141,344 items)  
1,392 Circulation/Main bins (44,544 items).

Total of 11,059 bins moved.

Total item count of 353,888.

An average of 481 bins and **15,386** items moved per day.

0 skids were sent to Pratt industries for book recycling.

18 skids were sent to BWB.

**Daily Complete Percentage:**

Holds 23 of 23 days for 100% in February.

**Facilities Maintenance: March 2022**

Tamis work order report shows 251 work requests, 200 completed, 51 still active with an 80% completion rate for the month of February.

Craft	Month	Total # Work Orders	# Completed	# Active	Completion %
None Entered	March 2022	8	0	8	0%
Administration	March 2022	3	3	0	100%
Branch Custodial Services	March 2022	118	116	2	99%
Canceled	March 2022	3	3	0	100%
Electrical	March 2022	87	82	5	95%
Grounds	March 2022	102	87	15	86%
Main Custodial Services	March 2022	4	4	0	100%
Maintenance	March 2022	177	91	86	52%
		<b>Quantity 502</b>	<b>Completed 386</b>	<b>Active 116</b>	<b>Completion % 77%</b>

March Grounds/Custodial/Maintenance 2022 projects:

1. Removed trees from EP dry pond and side of building
2. Did first round of grass cut at various branches
3. Checked all grounds equipment and inventory
4. Added soil to hill side at Thompson Lane and foundation area at Inglewood
5. Removed trees, brush etc. from property line at Bordeaux for new fence
6. Removed trees brush etc. at Lakewood recycle hillside for help with water run off
7. Cleaned carpet at Hadley Park
8. Deep cleaned tile floors at Edmondson Pike and Madison restrooms
9. Cleaned carpet at Goodlettsville
10. Cleaned windows at Hermitage, Edgehill, East and Pruitt
11. Added riprap to hillside at Lakewood recycle area and seeded
12. Caulked and sealed windows at Main Library on 6<sup>th</sup> Ave, 7<sup>th</sup> Ave and Church Street exteriors.
13. Replaced exterior lighting at Hadley Park with all LED fixtures.
14. Worked special events at Main Library to ensure building was at correct temperature and changed lighting throughout for events.

## **BRANCH SERVICES MARCH REPORT**

### **BRANCH SERVICES' REPORT FOR MARCH 2022**

**BORDEAUX TEEN SHELVING CHANGES:** Erin Piper led a reorganization of the teen collection. See photo below.

- The new organization offers:
  - Several additional points of entry/exit to the teen room (before the long shelf was completely in front of the door.)
  - Flexibility. There is room to move the new shelves in multiple patterns based on need.
  - The existing shelves were able to go to great use at Inglewood.
  - The new area allows for the bottom shelf to be higher than the older shelving unit.
  - The collection has more ability to have sections, such as graphic novels, that have their own units.
  - Line of sight has improved to the front desk and vice versa with the aisles that were created with the new shelving.



**CREATIVE GIRLS ROCK MURALS:** The Bordeaux and Madison Branches are hosting special programs provided by Creative Girls Rock. Young girls and women participate in creating temporary murals at each location. During the unveiling receptions, April 3 at Madison, and April 26, at Bordeaux, the community can meet the mural artists, learn about their experience working with Creative Girls Rock and share the meaning behind the mural. Creative Girls Rock is a nonprofit that fosters creativity among young girls and women.

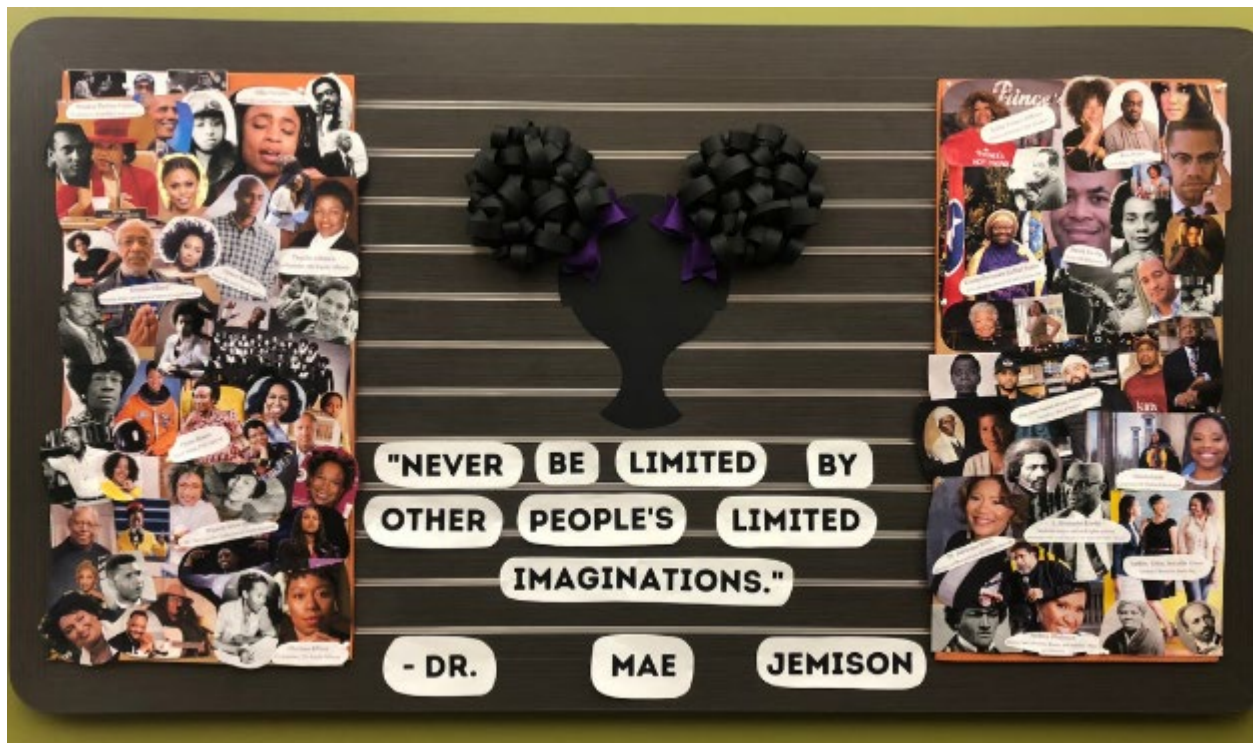
**DAFFODILS BLOOMING AT THE HERMITAGE BRANCH:** Metro Beautification Commission donated 150 daffodil bulbs to the library. These bulbs were planted by customers in the fall as part of library programs.

**TENNESSEE ENVIRONMENTAL COUNCIL:** Emily Talbot, the regional manager at the Hermitage Branch, organized the distribution of 350 small trees, donated by the Tennessee Environmental Council.

**BY DESIGN: THE SHAPING OF NASHVILLE’S PUBLIC SCHOOLS:** This hour-long documentary examines the history of public schooling in the city dating back to the 1800s. A group discussion follows the film screening. While this program is sponsored by MNPS Parent Advisory Council and the Nashville Public Education Foundation, branches throughout the system are providing the space and helping to market the events.

**NEW BRANCH MANAGER AT HADLEY PARK:** Landon Earps is promoted from librarian 1 at the Bellevue Branch and starts his new position on April 17.

**BLACK HISTORY DISPLAY AT THE MADISON BRANCH:** This display was well received by the community. Several customers commented about it and took photos. One customer came in because she had heard about it from a friend and remarked, “I remember a time when you wouldn’t see something like this in a public place”. The display featured a 3-D silhouette of a Black child, an inspirational quote from Mae Jemison, and photos of local and national Black leaders.



# COLLECTIONS AND TECHNOLOGY SERVICES MARCH REPORT

## Collections & Technology Board Report March 2022

### Technology

- Ongoing Branch computer maintenance and updates.
- Production Services
  - **General** –
    - Production services provided AV support for 18 events in the conference center
    - 6 offsite production requests – Maintenance, Event Setup, Hybrid Meetings
  - **Recorded/Edited/Published**
    - Recorded - 13 New episodes between Family Folktales and Truth B Told
    - Edited - 8 episodes completed between Family Folktales and Truth B Told
    - Published - Family Folktales 2 episodes - Truth B Told 2 episode
  - **Wishing Chair Productions Filming Sessions**
    - Video Editing for monthly streaming program (program includes 8 stand-alone segments)
    - Audio master for raw footage for the entire program
    - Mixing for music for program
  - **Video** –
    - Provided multi-camera videography for filming, live stream, and hybrid meetings – 5 events,
    - 4 videos uploaded to NPLU – 132 views as of April 1<sup>st</sup>
    - Edited 4 videos for NPL Staff and Conference Center Clients
    - 40 minutes of NPLU content captioned by production
  - **Podcasts** -
    - 6 recording sessions - 9 new episodes of Family Folk Tales - 3 new episodes of All Things Eerie
    - 11 Completed Edits - 8 Truth B Told episodes - 3 All Things Eerie episodes
    - 7 Truth B Told teasers created
    - 4 Episodes Published - 3 Family Folktales episodes - 1 Truth B Told episode published
- Support of Changes
  - Edmondson Pike, East, Bellevue, Inglewood, Bordeaux, Southeast – Computer Layout
  - New Donelson Library—design layout of badge readers, outlets, power, cameras
- Branch Dalton/Anode Digital Signage
  - Maintain / Repair equipment at Bellevue and Southeast
    - Working with Windows rebuilds on EndCaps.
- SharePoint / INK
  - Projects:



- Finishing up new homepage design
  - Charting new navigation structure for the modern site design
  - Re-writing Staff Printer Access using the new SharePoint automation processes
- ECF / ARP Grant
    - Hotspots – 192 of 215 currently checked out.
    - Chromebooks – began circulation 3/16. 69 of 124 already checked out.
    - Tablets – received and mobile device management software currently being installed
  - Library Security Cameras & Access
    - Replace/Add Cameras – Bordeaux, Main, Pruitt, Green Hills
      - Cameras Ordered – **Complete**
      - Installation – TBD – Delays from manufacturer
    - Security Badge Printing - Replacing Badge Equipment: More Secure/Standardized badges
      - Printer/Badges/ HOLDERS – Ordered
      - Installation – TBD
      - Replace Staff Badges - TBD

## NECAT

Working with MarComm team to on promotion and branding.

Lee Boulie/Linda Harrison toured NECAT and discussed ways we could start using the Peg Studio space for programs.

Working on adding closed captioning to programming.

Added new studio equipment. Including ring lights, TVs, TV stand, C-Stands, apple boxes, and game show equipment.

- Production Class - 14 students
- Editing Class - 2 students (This is usually a one on one class with max 3 attendees at a time)
- 3/8 Feel Good Friday Taping with Nashville Software School - This was taped and broadcast the following week.
- 3/10-11 Pre-Production Class Successful Pre-Pro class -6 Students (finished up right before the snow storm.)
- 3/24 54 hour film festival awards event - 96 people showed up in studio for a live tape of the 54 Hour Film Fest awards. N
- 3/30 Friends Life Community/Tandem Troupe We Foster Film Event for Advocacy Through The Arts. Group had headshots made, got some basic instruction and a tour of the studio. We screened their movie for the group and their guests. They participated in a half hour talk show to discuss disability representation in film/television that will air at a later date.

## Materials Management

- Noel Rutherford negotiated our annual Ingram distribution agreement with no increases in freight costs or reduction in discount, despite strong inflationary pressures.
- Beth Deeb weeded large print at Bellevue, Thompson Lane and Green Hills Branch Libraries – which wraps up this project to remove outdated, underused titles from our over-full large print collection.
- Beth posted the following collection spotlights: Learn More About Ukraine, Women's History Month: Fiction Based on a True Story, Books About the Movies. She also posted two Blog posts: *Elevate Ukrainian Voices*, and *The Pushcart Prize*.
- Joanna Roberts posted the following collection spotlights: Formidable Females in YA, She Persisted: Women in History, YA Books to Screen, and Wordless Picture Books.
- Ben English attended the Public Library Association Convention in Portland. He also posted the following collection spotlight: *Polar Adventures*.
- Collection Development Librarians responded to a total of 568 material requests in PIKA and LibAnswers.
- Valerie Sain held her 2<sup>nd</sup> Wednesday bookclub. They read: *How To Avoid a Climate Disaster* by Bill Gates.
- Susan Poulter recorded the following children's podcasts: The Blue Parrot; The Knights of the Fish; The Frog; The Death of Abu Nowas; Little Wildrose; Ian, the Soldier's Son. Susan also wrote and posted several podcast summaries, and received a fan letter!

### Materials Management Statistical Report March, 2022

March New Circulation		
User category	# of Unique Users	Items checked out
Digital	34,034	164,301
Physical	16,888	145,498*
<b>Totals =</b>	<b>50,922</b>	<b>309,709</b>
March New Acquisitions		
Format	Copies added	
Digital	5798	
Physical	8180	
<b>Totals =</b>	<b>13,978</b>	

Fund Source:	FY21 Funds	Free Balance	Total Amount Spent	% Spent	Amount Spent in March of 2022
Metro-4% Funds	\$5,316,283.94	\$2,995,093.25	\$2,311,522.44	43.48%	\$91,663.08
Foundation	\$644,172.11	\$636,899.51	\$7,272.60	1.13%	\$125.74
Subscriptions	\$197,800.00	\$57,210.99	\$140,589.01	71.08%	---
Grants	\$1,322,782.29	\$(637.53)	\$1,323,419.82	100.05%	\$52,582.42
<b>Totals</b>	<b>\$7,481,038.34</b>	<b>\$3,688,566.22</b>	<b>\$3,782,803.87</b>	<b>50.57%</b>	<b>\$144,371.24</b>

**\*Physical checkout statistics do not include renewals as this report is used by Material Services to determine the demand for content, not how long customers want to borrow the content.**

### Shared Systems

- Jesse Morros's last day was April 1. He has moved on to a company where he will make more money and have opportunities for advancement. We wish him well. Before he left Jesse reviewed all of his duties with the entire team. This was recorded. All of his queries, instructions, manuals, etc. along with the recording have been added to the documentation repo on GitHub by Bryan Jones. Jenny Lane and Bob Wilson will perform most of his responsibilities until we hire a replacement. Lane has updated his job description and is ready to submit it to HR.
- Jenny Ellis, Kyle Cook, and Jenny Lane met with Limitless Libraries website Drupal 9 rebuild vendor, Blueprint Creative Group, for project kickoff. Jenny Ellis presented her initial site mockups, user stories and critical development priorities. Plan is to be finished before the end of June and launch before the 2022-23 school year begins.
- CarlX/Connect/API upgrade install of new iteration in our test environment on 3/17/22. Scheduled upgrade for 6/7/22.
- Team, especially Jenny Lane and Bryan Jones, worked with Limitless Libraries to make their project of delivering to Early College High School via Richland Park library branch a success.
- Jenny Ellis, Kyle Cook, Bryan Jones, and Jenny Lane continue to meet with the staff of LSDHH and their vendor to advise and review their website build. Jones has built an iteration of catalog just for LSDHH which in test can be found here: <https://lsdhht.library.nashville.org>.
- James Staub working with our vendor Bywater on a fix for the LiDA discovery app to make it run more reliably.
- New Archives website mostly finished, expect rollout in coming weeks.
- Team tracking hotspot and Chromebook usage and circulation and marketing the new offering in catalog. Wilson providing regular stats to Admin. Possibility of changing collection to allow system-wide holds.
- Team reviewed NECAT's website, noting several issues that should be resolved before NPL markets the site as part of the library system. Entire redo of site on Drupal 9 platform not possible without a budget. Will meet with Cameron McCasland on 4/7 to discuss and begin:
  - Move domain to Metro
  - Get certification to make site more secure
  - Re-route donations collection through NPLF and eliminate charging for classes (per Kent), negating the need for PayPal. If this does not happen then NECAT

will need to work with Finance (Hagman) to implement use of Metro's credit card processor MSB.

- Beanstack software currently being configured by Jenny Ellis for roll-out for summer reading and Read to Rise. She is attending the SR committee to review the setup and plan with those folks on 4/7. Expect go live to happen by end of May at the latest.
- Met with MNPS and Limitless Libraries to plan for end of school year.
- TLA received the has been selected as a WINNER OF THE 2022 Gerald Hodges Intellectual Freedom Chapter Relations Award. Bryan Jones is co-chair of this committee. Great work, Bryan!

## **EDUCATION AND LITERACY MARCH REPORT**

### **Education and Literacy Board Highlights: March 2022**

**Submitted By: Linda Harrison/Assistant Director for Education & Literacy**

#### **Adult Literacy**

- Provided 11 programs with 252 in attendance. 9 of the programs were part of the Adult Education Winter Summit.
- Adult Literacy team had a successful Winter Summit. 86 individuals from 28 agencies registered. Based on the results of the polls taken during the sessions
  - 92% of participants reported learning something new
  - 93% of participants reported feeling more connected to the adult education community
  - 96% of Participants reported they will use what they have learned
- The Adult Educator of the Year was held at the summit. Crystal Gimesh from Nashville Adult Literacy Council was named as the 2022 Adult Educator of the Year and Joaquina Martinez from YWCA Nashville & Middle TN was the runner-up. 8 additional nominees were celebrated. Mayor Cooper and Council Member Kathleen Murphy were in attendance and gave remarks
- Nashville Helps was up and running after our soft launch in January. We are continuing to recruit more agencies to join Nashville Helps and planning on a large media inclusive launch for May.
- Adult Literacy conducted an in-person field trip in the month of March with the Branch of Nashville. The students were taught how to use the library services in detail, and they were fascinated with the services. In fact, they have requested a return visit to learn about job search resources.
- The results of Adult Literacy's Demographic Research and a presentation was presented on the 2nd day of the 2022 Adult Education Winter Summit. The major findings of the Demographics research study were discussed at the conference with community members. Our partners were pleased with the results of the report and were excited to learn more about who are the adult learners of Nashville
- The mobile laptop lab served 49 learners at Project Return. 47 new NPL cards were issued to learners.

#### **Be Well @ NPL**

- 48 classes/sessions offered
- Met with teen librarians, discussed a number of ways Be Well can serve the teen population
- Delivered Kroger cards to Bordeaux, Old Hickory, Green Hills, Madison, and Inglewood branches for various types of cooking programs that will be offered at those branches
- Met with Teanna Hayes (Metro Public Health Department), Raquel De La Huerga (Office of Equity and Policy), and Morgan Service (Health Department) to discuss programming at the library

- Working on a sexual health class with the Health Department for teens to be able to take at the library
- Established 6 Intergenerational film screenings in partnership with Fifty Forward to begin in June and last for 3 months
- Set up a meeting with MTSU professor Kia Jarmon for courses to be taught at the library on healthcare and healthcare policy and community wellness
- Working with the Nashville General Hospital Foundation and a number of organizations around the city for a TN COVID vaccination grant
- Met with Small World Yoga to establish more yoga programming and mindfulness courses system-wide
- Working on line dancing, teen cooking, and adult cooking classes for Pruitt
- Met with Mary Rose to discuss Be Well podcast
- Purchased program supplies for branches

### Bringing Books to Life

- Provided 43 programs with 1,167 in attendance. 9 of the 20 adult programs (parent/family workshops and teacher professional development) were conducted virtually. We have found that virtual options are still popular for adult audiences.
- Klem-Mari Cajigas attended the invitation-only gathering, Empowering Readers, Empowering Citizens in Washington, DC. It was hosted by IMLS and featured library professionals from across the US.
- Liz was invited to present on a Campaign for Grade Level Reading “Crucible of Practice” webinar highlighting effective partnerships with public libraries. She will co-present with Christiane Buggs from United Way of Greater Nashville. The webinar will air live on April 12.
- Marie Preptit and Susan Frizzell are working with the Nashville Area Association for the Education of Young Children to plan a mini conference in early June. The conference will consist of a networking session and two presentations given by BBTL staff.
- Staff is planning for BBTL’s next puppet show feature: Anansi the Spider, which will begin in July.
- Several BBTL staff members are working with United Way of Greater Nashville to present on their weekly webinar series. Julie Miller presented “Sing Me a Story” about the important role music and singing play in literacy development on March 22.
- Klem-Mari presented her second livestreamed parent workshop for the Elmahaba Center. Within 24 hours of the livestream, the presentation had reached 1,500 views.

### Sip and Swipe Session Telehealth Virtual Cumberland View Towers



### Digital Inclusion

- Completed live sessions of the “Telehealth for Older Adults” at Fifty Forward – Knowles Center and Fifty Forward – Bordeaux and 1 virtual session composed of seniors from various partners that wanted to participate in the program.

- “Sip and Swipe” was held at Cumberland View Towers. It is an informal program designed by Generations Online. Small groups of seniors sit around a table with a mentor that can help if they have problems as they go through a tablet training app at their own pace.
- Completed and submitted grant application for SeniorTrust (Digital Literacy for Seniors) Grant opportunity. If received, DI program partners will be Metropolitan Development and Housing and National Council on Aging. The grant is to provide devices to older adults, as DI provides training and helps them to get broadband access at home.
- Working with MDHA to finalize planning for CyberSeniors program that starts about mid-June and lasts 5 weeks. The pandemic caused us to cancel this program for 2 years, so we’re excited to bring it back this year. (This program pairs teen and seniors.)

### **GOAL Collective**

- Facilitated 6 Working Group meetings to drive GOAL strategies
- Onboarded 2 new members, from the Tennessee Department of Labor & Workforce Development and new GOAL partner The Family Collective
- Received a \$10K grant from Vanderbilt University
- Announced transition to new consolidated Backbone agency, the TN College Access & Success Network (TCASN); shared the news directly with each funder and received unanimous enthusiastic responses.

### **Limitless Libraries**

- Finalized prepub and building bulk list ordering for the MNPS 21-22 school year
- Laura Amaral visited Carter Lawrence Elementary and Schwab Elementary to read to several classes for Read Across America
- Sara Allen read to kindergarten classes at Dan Mills Elementary and Waverly Belmont Elementary for Read Me Week
- Laura Amaral attended Literacy Night at Paragon Mills Elementary to promote Limitless Libraries services to parents and families
- Laura Amaral sent books to several MNPS school librarians to give away to students at their discretion
- Syreeta Butler, in conjunction with other Education & Literacy program managers, presented about Limitless Libraries to Belmont Education class
- Syreeta Butler attended the GELF meeting with the Education and Literacy Department managers, Andrea Fanta, and Nikki Glassley to discuss partnership opportunities
- Syreeta Butler attended the virtual Public Library Association conference



- Limitless Libraries services are now available for Early College High School by way of pickup from Richland Park Branch Library. This partnership began on March 21, 2022
- Battle of the Books speaker will be author Saadia Faruqi and 2 of her books will be giveaway prizes to all participants along with sunglasses, and Bluetooth speakers. The champions will receive additional books, a congratulatory yard sign, a trophy, and participation certificates
- The Battle of the Books new logo was created and finalized
- The design of the bookmobile is underway with the addition of a refrigerator and PA system. The next step will be color designs
- Contact information for schools near NPL branches are continually being shared upon request



## NAZA

- Provided 6 training sessions with total of 18.5 hours. Total of 50 people attended the trainings.
- NAZA-funded programs were attended by 1,208 youth.
- NAZA has been invited to be part of a new national study funded by Wallace Foundation focused on the role of OST coordinating agencies in pandemic recovery and ensuring equity. The results of the study will be released in the fall. Twelve cities across America will participate in the study.

## Puppet Truck

- Conducted 48 programs (in person) 1 programs (virtual) at daycares/schools/retirement/organization: 3,183 participants
- Members of Marcom team updated the Puppet Truck logo to closely match the updated PT2 wrap.
- Received a message from our friends from Vanderbilt Children’s Hospital:
 

*We have received wonderful news just this morning that we are able to have our “regulars” back in the hospital for live events inside Seacrest Studios! That means YOU!*

*We have missed having you in person with us more than we can even express, so we are beyond thrilled to open our doors back up to you!*

*A few things to note: At this time, we still do not have the ability for kids to be with us in the studio, but we can stream your event on Ch. 46, as always; Events will be contained inside the studio for now as we have not been approved to utilize the stage yet. Please keep this in mind when selecting what programming you will be sharing; You will need to be masked the entire time you are on campus, and vaccination is required.*

We returned to the Seacrest Studios for the first time since February 2020 for an in-person studio talk about The Celebrated Jumping Frog of Calaveras County.



- Members of the Puppet Truck, along with NPL departments offered multiple programs during the First Spring Break Fun Fest on the Skydeck of 5th and Broadway. Four members of the team presented Aesop's Fables. Attendance: 1st – 575+; 2nd – 450+
- Members of the Puppet Truck contributed segments to the new installments of Whimsical World of Wishing Chair available for viewing once a month on Facebook and NPL Universe.

### **Studio NPL**

- Served around 900 patrons through our workshops at Main, our programs at East, Bellevue, Bordeaux, Goodlettsville, Southeast, Green Hills, and through our outreach work at Stratford and field trips for various MNPS middle schools.
- Started a homeschool program in Studio on Fridays for younger patrons (based on feedback from a homeschool family), and we're working to expand and market it to a wider homeschool audience.
- Finalized details and marketing info for our Summer Textiles program at East and have begun to recruit participants. Niq has been meeting regularly with NMAAM, Southern Word, and APPLE to push forward with our plans to host an additional audio program this summer, as well as an audio program for older audiences in the fall (still early planning stages for this).
- Offered a couple of training opportunities this month: NPL staff for a Studio Tech training, and a regional training for TN State YA librarians.
- Niq has been working on ordering for the Tween Center in-a-box program, as well as searching through vendors to complete the order for the Pruitt Library ARC grant.

### **System-wide Programming**

- During March, our branches offered seven Systemwide themed events at various locations. We featured the National Museum of African American Music, The Frist Art Museum, Solar System Ambassador Theo Wellington, The Porch Writer's Collective, and singer/songwriter and kid's performer Rachel Sumner. Patron feedback for our programs this year has been very positive, with 98% of those surveyed indicated they really enjoyed the program they attended, that they would recommend the program they attended to others, and that they felt the program they attended was valuable to the community
- March 2022 has been a month of planning for our upcoming Summer Reading Challenge events and festivities! This year, NPL will host a Summer Reading Festival. Consisting of four large events, we invite families to bring picnic supplies and join us in Madison, Bordeaux, Bellevue, and Southeast locations for a variety show of family programming, face-painting, balloon animal giveaways, and art making. The events are scheduled for June 11 and 25, and July 9 and 23 from 10am-12pm. Stay tuned to our events calendar for updates!
- In addition to the Summer Reading Festival, individual branches are also hosting a wide variety of programs ranging from art making, to STEM, to health and wellness programs, and of course storytimes! NPL's Puppet Truck will also make some appearances around

the system this summer. The show this summer is “The World of Mother Goose”, an exciting program celebrating the rhymes and rhythms of Mother Goose. This high energy, interactive show features live performances, hand puppets, music and marionettes.

- Outside of the Summer Reading programs we are planning, there has also been interest in sharing ideas around the banned books topic striking the nation. A potential partnership with Gordon Jewish Community Center is in the works, with a plan in place to co-host an author talk program at Main library (not a part of the Salon series). The discussion will focus on 1<sup>st</sup> Amendment rights in a program called “Dare To Speak”. This is the title of the 2020 book by author Suzanne Nossel, CEO of PEN America, whose mission is to unite writers and their allies to celebrate creative expression and defend the liberties that make it possible. Ms. Nossel will discuss the dangers of compromising 1<sup>st</sup> amendment rights for citizens and what we can do to encourage each other to Dare To Speak.

### **Wishing Chair Productions**

- The team worked a lot on the Junior League of Nashville’s 100th Anniversary event on Thursday, March 22. We were commissioned to create a puppet-show program for the event, and it is interesting that Tom Tichenor and his puppets are a significant part of the history of the JLN. Many of his puppets are featured, including some that hadn’t been used for 60 years or more. So, we created a sophisticated Parrot Rod puppet to narrate the program (their magazine was called *The Parrot*), animation with Galen Fott, and music with Sarah Hart.
- Hosted weekly Storytimes on Tuesdays, adding a second one so the times are now 10:30 and 11:30. There has been a lot of good turnouts for these.
- Brought back our version of MANY MOONS with Marionettes and did numerous shows on Fridays and Saturdays. This show features the beautiful Peeko marionettes from Chicago, which were gifted to us about 20 years ago by the Kohler Foundation. The show was initially built in 1961 and is based on the book by James Thurber.
- Brian gave several lectures/classes at the Frist for the opening of their Alma Thomas exhibit and presented his “THE POWER OF THE PUPPET” that outlined puppetry from other cultures and how it is used and how it has changed.
- The newest episode of WHIMSICAL WORLD OF WISHING CHAIR premiered on YouTube and Facebook (Episode 28). These are being offered monthly now, as in-person programming has increased.

## MAIN MARCH REPORT

- The Main Special Collections Center Votes for Women center was thrilled to have a surprise visitor on April 1<sup>st</sup>. House Speaker Nancy Pelosi spent a couple hours touring the space and sharing stories.
- Staff from Main participated in a family event at the Assembly Food Hall located on 5<sup>th</sup> and Broadway. Families participated in a craft activity, watched a performance from the Puppet Trick, and registered for library cards.
- Main continues to try to fill vacancies. We currently have about 12 vacancies (18% of our staff).





## **MARKETING AND COMMUNICATIONS REPORT**

The Library’s marketing and communications (MarCom) team spent March 2022 promoting two key themes: **intellectual freedom** and **Women’s History Month**.

### **Intellectual Freedom**

Tennessee Lookout and WPLN both featured NPL in its coverage of recent book banning and other censorship attempts/activities.

Our social media content on this topic ranked among this month’s top five tweets (with 1,118 impressions).

The MarCom division is also creating a special “I Read Banned Books” campaign, to launch in early summer (May).

### **Women’s History Month**

MarCom featured five women in its “Women of NPL” series, in celebration of Women’s History Month.

The feature on Cloreace Eppenger, who is branch manager at the library’s North location, was among the most viewed/read. In all, the series has generated 600+ page views.

*New Business – April 19, 2022*  
*Nashville Public Library*

Nashville Public Library  
Board  
April 19, 2022

Resolution Title: Computer Printing Fees

History/Background/Discussion:

In this age, information sources are created and reproduced, not just borrowed from libraries. Computer printing is an essential information service that libraries provide. During the pandemic, NPL, along with many library systems, offered free printing of up to 20 pages a day. Many customers have provided feedback that they were grateful to print documents and job applications for free and have made requests that NPL continue offering free printing after the pandemic.

Charging for printing does help with recovering the costs associated with printing and generates revenue for Metro Government, however not all individuals have the luxury of reaching into their pocket to pay for necessary materials. Libraries were founded on the idea of making access available equally to everyone. The American Library Association “fundamentally opposes the creation of economic barriers to access services and resources provided by publicly funded libraries.” According to ALA’s Economic Barriers to Information Access: An Interpretation of the Library Bill of Rights, “Libraries should examine policies and procedures, particularly those involving fines, fees, or other user charges, and actively move toward eliminating any that may create potential barriers to access or academic achievement.” Charging printing fees creates an economic barrier to information for many of our customers.

The question is whether NPL can afford to continue to support free printing. A library team convened to analyze the data to determine if free printing was sustainable. It was concluded that it could be supported if printing is capped by a page limit of 100 pages per month, equivalent to a dollar amount of \$10 per month. If a customer needs to print additional pages, they will be charged the rate of \$.10 a page for black & white prints and \$.25 a page for color prints. Also, the team agreed that this benefit should be offered only to library card holders. These proposed limitations will have the bonus of helping to solve the problem of excessive printing and encouraging library card registration.

Recommendation: The Board approves the proposed benefit to NPL library card holders of 100 free printed pages per month.

Drafter(s): Jena Schmid, Assistant Director for the Main Library

Person(s) Responsible for Implementation: Technology Services, Library Administration, Library Marketing & Communications, and Public Service teams

RESOLUTION 2022-04.01  
Computer Printing Fees

WHEREAS, the essential mission of a publicly funded library is to provide free, equal, and equitable access to information in all its forms, and

WHEREAS, printing internet, database, and customer generated documents is an essential function in the sharing of information, and

NOW, THEREFORE, BE IT HEREBY RESOLVED by the Nashville Public Library Board of Trustees that the Nashville Public Library shall subsidize \$10 of computer printing per month for all library card holders.

Nashville Public Library  
Board  
April 19, 2022

Resolution Title: Adult Education Backbone Transfer

History/Background/Discussion:

Nashville Public Library has been working with Adult Education Collective Impact, now Growing Opportunities for Adult Learners (GOAL) Collective, since 2018. GOAL's mission is to triple the number of adult learners who achieve their educational goals by 2025 while building a stronger network of supports for those learners. In January 2019, NPL's Board of Trustees approved that NPL serve as co-backbone of GOAL along with Nashville Adult Literacy Council. Begin Anew joined the backbone structure in 2020 to provide executive leadership support.

Two NPL-based staff, employed through Nashville Public Library Foundation, have served as the only staff devoted to GOAL's work full-time. Staff from the co-backbone agencies have worked on GOAL in addition to their leadership responsibilities at their respective organizations.

Since first gathering as a group of adult education providers at NPL to identify and address the complex issues in the adult education system, GOAL has grown from a collaborative effort to a fully functioning, organized collective that employs two full time staff members, has an annual budget of nearly half a million dollars, and is actively developing and implementing a shared data system to address the needs within the adult education landscape.

With the shared backbone support provided by these three agencies for the past four years, GOAL has reached a level of organizational maturity to now need a single, unified backbone entity and support system. Tennessee College Access and Success Network (TCASN) approached GOAL to become the backbone agency in late 2021. TCASN's board voted unanimously to take on all backbone responsibilities for GOAL by May 2022.

Section IV "Modification and Termination" in the Letter of Intent executed between NPL and Nashville Adult Literacy Council states: "Changes to this agreement must be agreed upon by both parties, made in writing, and duly signed by NALC and NPL. Either party may terminate this agreement by giving the other party 30 days advance notice in writing." NPL received notice on January 5, 2022 of intent to dissolve the current shared backbone structure and a new Letter of Intent to transfer backbone responsibilities to TCASN awaits NPL's execution.

While GOAL's work will no longer be led by NPL, NPL remains a core partner in the collective. NPL staff sit on GOAL's Guiding Team and working groups, ensuring that NPL's programming and services remain aligned with community needs.

Recommendation: The Board approves the transfer of NPL's backbone responsibilities to Tennessee College Access and Success Network.

Drafter(s): Liz Atack, Bringing Books to Life Program Manager

Person(s) Responsible for Implementation: Liz Atack, Linda Harrison, Kelly Blankenship and staff from the Nashville Public Library Foundation



RESOLUTION 2022-04.02  
Adult Education Backbone Transfer

WHEREAS, the Nashville Public Library is committed to working with providers of the adult literacy community as part of its mission to Inspire Reading, Advance Learning and Connect Our Community and,

WHEREAS, NPL's programs such as Pathway for New Americans, Nashville Helps and Growing Opportunities for Adult Learners (GOAL) Collective are dynamic examples of this commitment and,

WHEREAS, NPL has served as co-backbone of GOAL Collective with Nashville Adult Literacy Council and Begin Anew in its collective impact work since 2019 and,

WHEREAS, the GOAL Collective endorses the transfer of the collective's leadership to the Tennessee College Access and Success Network (TCASN) so one organization may serve as backbone entity for the work;

NOW, THEREFORE, BE IT HEREBY RESOLVED by the Nashville Public Library Board of Trustees that the Library Director is authorized to transfer backbone responsibilities to TCASN so it will continue to meet the challenges of adult illiteracy in Nashville.