

# Universal Referral for Home-Visiting and Care Coordination Services

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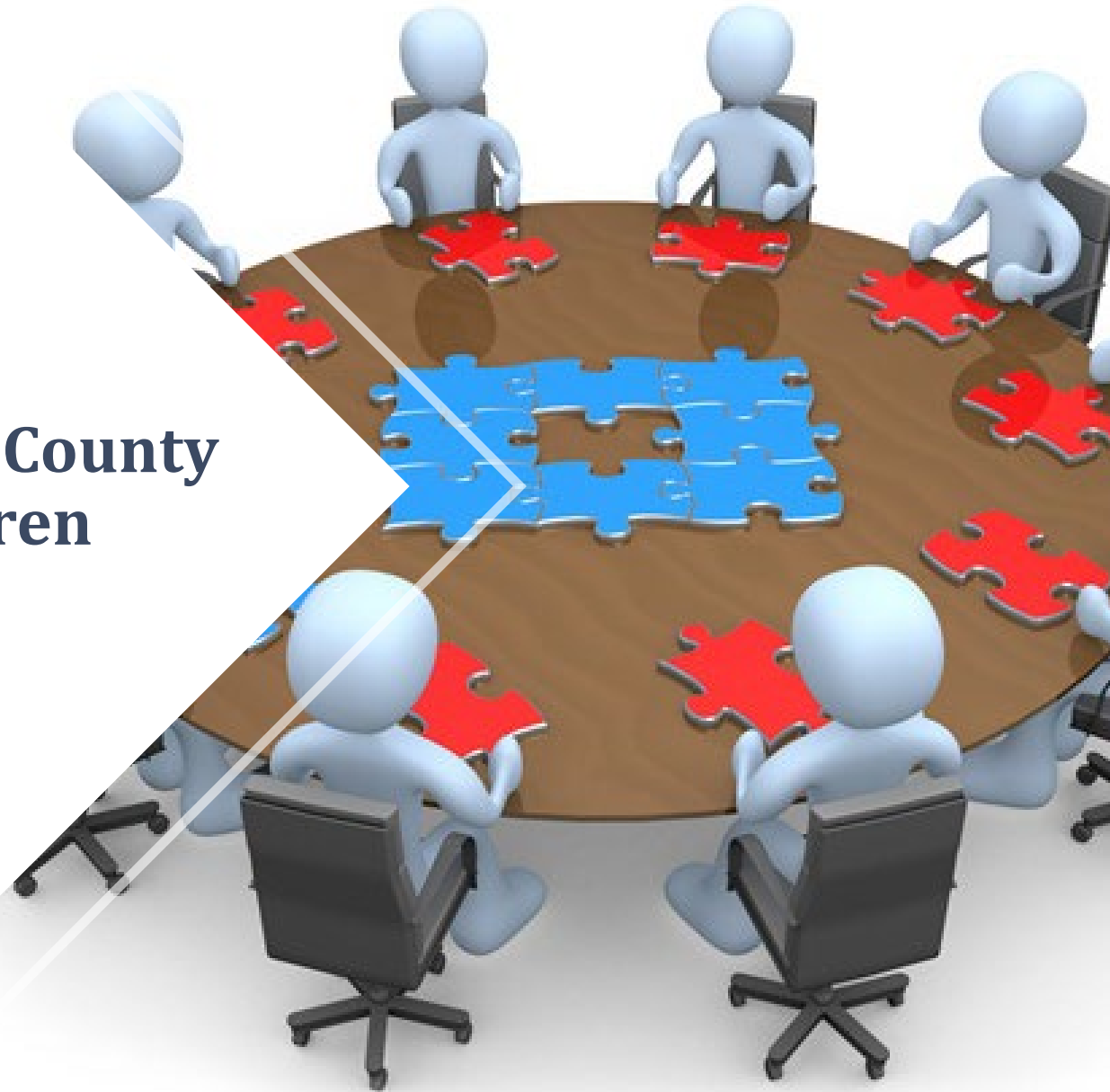
**Prepared for Board of Health**

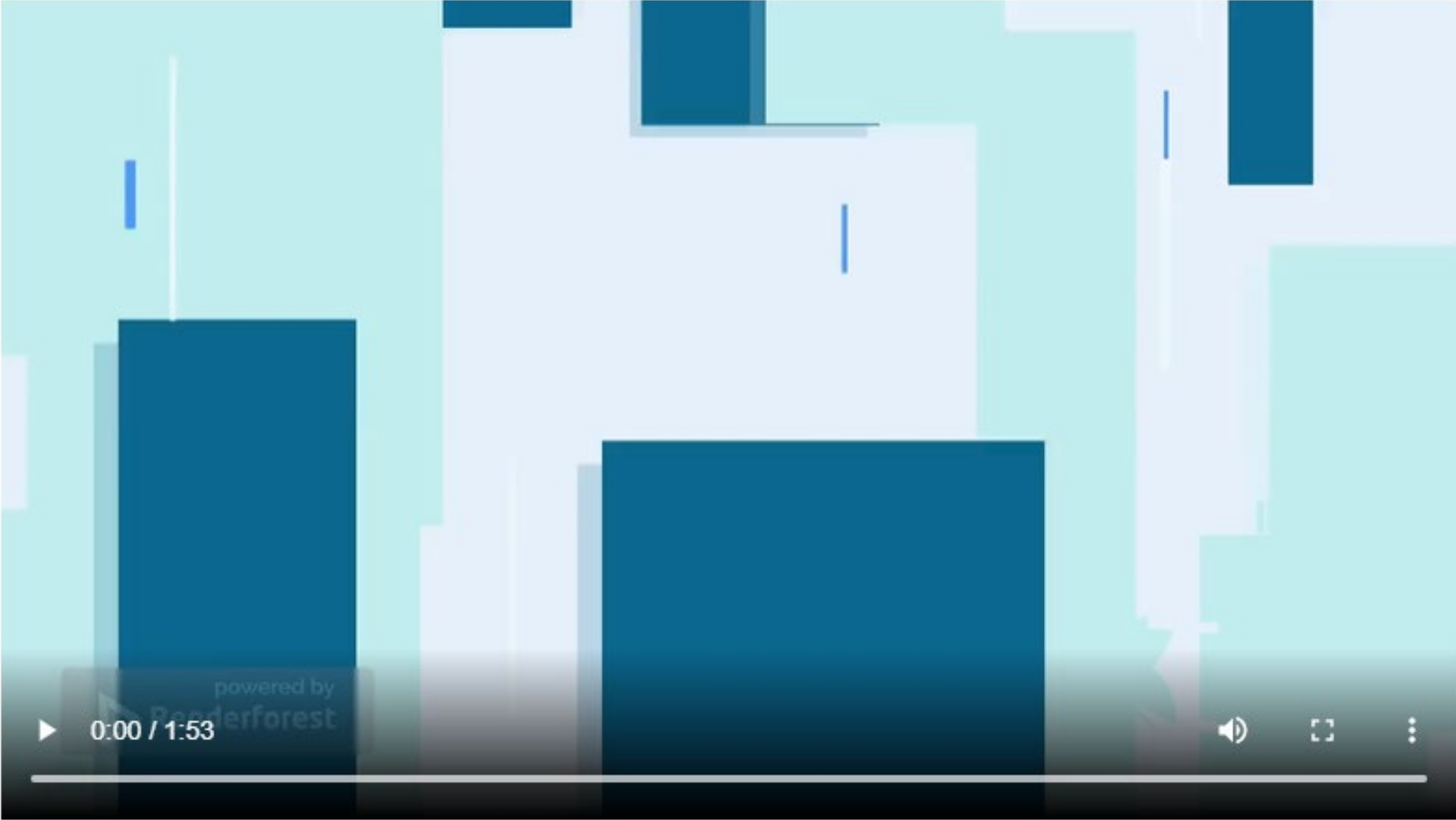
**May 12, 2022**





**Davidson County  
Children**



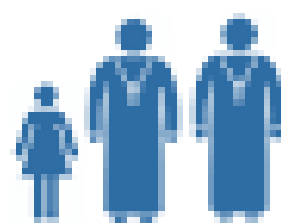
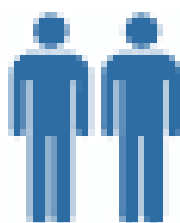
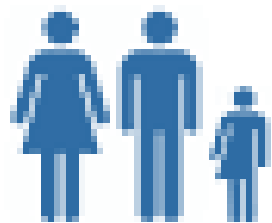
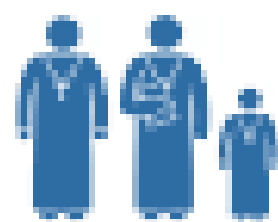
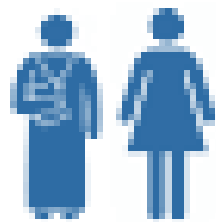
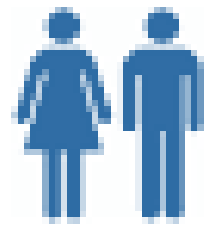
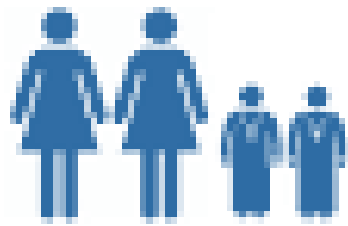
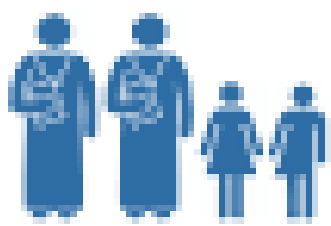
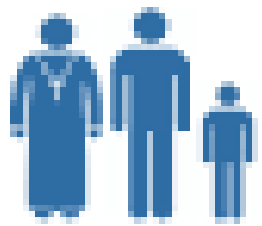


*Protect. Improve. Sustain. All. People.*



# Standard of Care





all  
families



*Protect. Improve. Sustain. All. People.*

# Universal Referral Coordinated Approach: *(July 2022-Sept. 2022)*

1. Appropriate MPHD staff complete Universal Referral Process Training in LMS
2. Staff offer an opt-out referral during client encounter
  - Pregnant women/birthing people
  - Recently delivered families
  - Families with a child up to 21 years old
3. Staff complete the Central Referral System form
4. Central Referral System team assigns families to appropriate services
5. Assigned home-visiting service contact family for follow up
6. Central referral shares outcome of referral with MPHD staff

# Coordinated Approach Expansion: *(Oct-Dec 2022)*

*\*Dr. Wright shared high level approach with Department Heads, September 2021*

1. Expand pilot process to Juvenile Court- Safe baby court
2. Expand to all appropriate Metro agencies



# CFR Universal Referral Workgroup

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Larry Sutton (MPHD Central Referral Coordinator)

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Angela Williams (MPHD Nashville Strong Babies Program Manager)

*\*Workgroup facilitator; \*\*Former MPHD employee and co-facilitator*

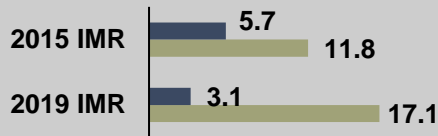




# Universal Referral for Home-Visiting & Care Coordination Services

## Infant Mortality Rate

■ Caucasian ■ African American

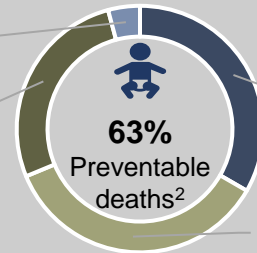


7.6 per 1,000 live births, 2019<sup>3</sup>

## Infant Deaths

Other, 4%

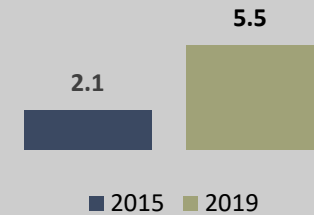
Sleep, 27%



Cong. Anom., 33%

Premature, 36%

## Infant Mortality Disparity Ratio



Difference in African American and Caucasian infant mortality rates, 2019<sup>3</sup>



### INFANT DEATHS REVIEWED

- ~ 3 out 4 deaths (71%) lack evidence of home-visiting services<sup>1</sup>.
- Child Fatality Review expertise indicates that home-visiting would have been an appropriate intervention that could have prevented death in most age-appropriate cases reviewed<sup>1</sup>.



### COORDINATED APPROACH

- Offer **all** families a home-visiting referral (opt-out)
- Universal referrals ensure that all Davidson County residents are **aware** of the covered benefit available to them and have an **opportunity to engage** in services that meet their **family needs**.



### EXECUTIVE LEADERSHIP REQUEST: ACT

- Adopt** opt-out referral for all appropriate services
  - Family Planning, Sexual Health
  - Dental, School Health
  - Presumptive Eligibility, Health Access
  - WIC, Immunizations
  - Community Health Workers
- Charge** managers with integrating process into services by **July 1, 2022**
  - LMS training
  - Documented integration
- Track** performance (dashboard)

1. Davidson County Child Fatality Review, *provisional* data. 1/1/2016 to 4/1/2021.  
 2. Evidence-based home-visiting improve maternal and child health outcomes. <https://homvee.acf.hhs.gov/> last accessed 4/19/2022.  
 3. Davidson County Child Death Review Data Report, 2019. Nashville, TN; Metro Public Health Department of Nashville/Davidson County

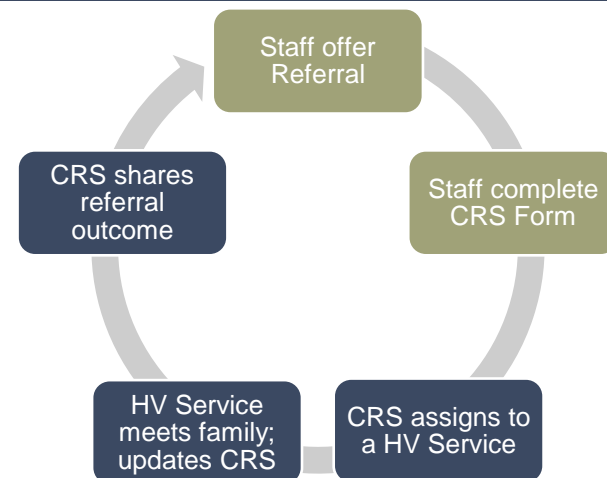


# Universal Referral for Home-Visiting & Care Coordination Services: Coordinated Approach



## COORDINATED APPROACH: MPHD PILOT (JULY 2022 – SEPT. 2022)

1. Appropriate MPHD staff complete Universal Referral Process Training in the Learning Management System (LMS)
2. Staff who offer an opt-out referral during client encounter
  - ✓ Pregnant women/birthing people
  - ✓ Recently delivered families
  - ✓ Families with a child up to age 21 years of age
3. Staff complete the Central Referral System form
  - ✓ Client accepted referral
  - ✓ Client did not accept referral
4. Central Referral System team process in-coming forms and assign families to appropriate service when applicable
5. Assigned home-visiting service contacts family for follow up
6. Central Referral shares outcome of referral with MPHD staff



## COORDINATED APPROACH: METRO EXPANSION (OCT. – DEC. 2022)

1. Expand pilot process to Juvenile Court *Safe Baby Court*
2. Expand to all appropriate Metro agencies

\*Prepared by D'Yuanna Allen-Robb, MPH and edited by Heather Snell, MSPH for MPHD Executive Leadership Team meeting; April 25, 2022

\*\***Child Fatality Review Workgroup Contributors:** Gloria Morrison (Nurses for Newborns); Arah MacNaughton (Nurture the Next); Sarah Loch (Firefly); Mira Hanna (Nurture the Next); Yolonda Radford (MPHD); Heather Snell (MPHD Facilitator), Dr. Fonda Harris (MPHD), Angela Williams (MPHD); D'Yuanna Allen-Robb (MPHD Facilitator); Larry Sutton (MPHD)