



MNCO Complaint Log

July 22, 2022

The following tables list all complaints received by MNCO that are currently active and complaints that have been completed in the past six months. Newest complaints are listed first.

Civilian Complaints

Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2022-037	Civilian Complaint	07/21/2022		Open Investigation	37206	Investigation-Intake 7/21/22
CC2022-036	Civilian Complaint	07/20/2022	Discourtesy	Open Investigation	37209	Investigation Intake 7/20/22.
CC2022-035	Civilian Complaint	07/15/2022	Discourtesy; Deficient or Inefficient Performance of Duties	Open Investigation	Unknown	Currently in the gathering phase of the investigation (new case).
CC2022-034	Civilian Complaint	07/03/2022	Discourtesy; Deficient or Inefficient Performance of Duties	Open Investigation	37221	Investigation- Intake 7/5/22
CC2022-033	Civilian Complaint	07/02/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37207	Gathering documents for case to include BWC.



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2022-032	Civilian Complaint	06/17/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37210	Investigator is gathering documents. Received video from complainants employer.
CC2022-030	Civilian Complaint	06/02/2022	Obstruction of Rights	Intake Investigation	37013	Investigation-Gathering information-waiting for BWC from MNPd
CC2022-028	Civilian Complaint	05/24/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37013	Reviewing documents and awaiting interviews with involved officers.
CC2022-027	Civilian Complaint	05/24/2022	Discourtesy	Open Investigation	37203	Investigation-Intake 5/24. Complainant has not responded to any telephone calls or text messages. Will send a notice by mail.
CC2022-026	Civilian Complaint	05/24/2022	Deficient or Inefficient Performance of Duties; Obstruction of Rights	Open Investigation	37203	Waiting on documents from complainant.
CC2022-025	Civilian Complaint	05/23/2022	Discourtesy	Open Investigation	37201	Awaiting requested documentation to include ECC CAD.
CC2022-024	Civilian Complaint	05/20/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37217	Investigation-Gathering Information-Officer interview scheduled and one officer is currently on military leave.
CC2022-023	Civilian Complaint	05/19/2022	Deficient or Inefficient Performance of Duties	Open Investigation	Unknown	Investigator is currently investigating.



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2022-022	Civilian Complaint	05/17/2022	Racial Profiling	Open Investigation	Unknown	Awaiting to hear back from attorney. I contacted his attorney, [Attorney] @ XXX-XXX-XXXX to see if [Complainant] is able to move forward with his complaint; however attempted contact was unsuccessful.
CC2022-021	Civilian Complaint	03/16/2022	Care of Property	Open Investigation	37204	Gathering additional documents for case file. Awaiting to complete officer interviews.
CC2022-020	Civilian Complaint	05/12/2022	False Arrest	Open Investigation	37076	Investigation-Gathering Information-requested records from MNPS
CC2022-019	Civilian Complaint	05/04/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37208	Awaiting to receive BWC/ICC for review.
CC2022-018	Civilian Complaint	04/29/2022	Discourtesy	Open Investigation	37219	Complainant interviewed in person and provided further documentation. I am currently gathering more information to interview involved officers.
CC2022-016	Civilian Complaint	04/21/2022	Discourtesy	Open Investigation	37203	Awaiting ECC CAD and Radio dispatch to review.
CC2022-015	Civilian Complaint	04/21/2022	Discourtesy	Open Investigation	37211	Investigation-gathering information 5/2. received wrong CAD report. sent request to DEC for audio and CAD report and they did not have anything for the date mention by complainant. Working to see if information I have received maybe linked to the complaint.



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2022-014	Civilian Complaint	04/19/2022	Discourtesy	Open Investigation	37221	Anonymous complaint. CAD report requested.
CC2022-013	Civilian Complaint	04/02/2022	Discourtesy; False Arrest	Open Investigation	37207	Investigation-Gathering Information Working on scheduling interview with complainant and his attorney.
CC2022-012	Civilian Complaint	03/31/2022	Obstruction of Rights	Open Investigation	37206	Notice to interview officer will be sent on 7/21.
CC2022-009	Civilian Complaint	03/14/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37218	Reviewing documents and BWC for preparation of interviews with officers.
CC2022-008	Civilian Complaint	03/07/2022	Adherence to Policy and Rules	Open Investigation	38401	Investigation-Gathering Information waiting for complainant to decide on mediation.
CC2022-007	Civilian Complaint	03/03/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37211	Notice for officer interview will be sent on 7/22.
CC2022-006	Civilian Complaint	02/20/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37115	Reviewing personnel files and scheduling interviews for officers involved.
CC2022-005	Civilian Complaint	02/09/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37209	Witness interviews are being scheduled.
CC2022-004	Civilian Complaint	01/21/2022	Discourtesy	Open Investigation	37208	Mediation-has been accepted
CC2022-003	Civilian Complaint	01/20/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37013	Witness officers interview will be scheduled on 7/25.



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2022-002	Civilian Complaint	01/14/2022	Deficient or Inefficient Performance of Duties; Adherence to Policy and Rules; Abusive Treatment	Open Investigation	37221	Reviewing documents and scheduling officer interviews.
CC2022-001	Civilian Complaint	01/03/2022	Deficient or Inefficient Performance of Duties	Open Investigation	37205	Sent request for mediation to Director Fitchard.
CC2021-055	Civilian Complaint	10/11/2021	Care of Property	Administratively Closed	37213	Legal advisor drafting admin closure letter.
CC2021-051	Civilian Complaint	09/13/2021	Improper Search/Seizure; False Arrest	Suspended	37115	This case is being suspended due to it involving a criminal investigation.
CC2021-048	Civilian Complaint	08/30/2021	Neglect of Duty; False Arrest	Open Investigation	37210	Corrected draft report sent to ED Fitchard and Legal Advisor Yoon.
CC2021-047	Civilian Complaint	08/31/2021	Excessive Use of Force; False Arrest; False Statements	Open Investigation	37208	Received email from DA Marshall and awaiting additional documents from her to complete investigative report.
CC2021-045	Civilian Complaint	08/12/2021	Harassment; Obstruction of Rights	Referred	37208	On 5/9/22, it was discovered that, due to a communication error, the resolution report for this case was never forwarded to the Chief for review. It was sent on 5/10/22.
CC2021-043	Civilian Complaint	07/26/2021	Discourtesy; Discrimination; Conduct Unbecoming; Obstruction of Rights	Not Sustained; Sustained	37214	Case Completed



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2021-039	Civilian Complaint	07/15/2021	Discourtesy; Conduct Unbecoming; Obstruction of Rights	PRR Issued by COB, Awaiting Chief	37217	PRR sent to Chief of Police
CC2021-038	Civilian Complaint	07/16/2021	Improper Search/Seizure; Discourtesy	Open Investigation	37203	Sent f/u email to MNPD records for additional information to include BWC for Mendenhall and a list of names of all Titan Team members who responded to the incident.
CC2021-036	Civilian Complaint	07/07/2021	Improper Search/Seizure	Open Investigation	32709	Letter being sent to complainant on 7/19.
CC2021-031	Civilian Complaint	06/01/2021	Conduct Unbecoming	Open Investigation	37215	Report- Investigative audit report prep
CC2021-030	Civilian Complaint	06/01/2021	Improper Search/Seizure; Conduct Unbecoming; False Arrest	Suspended	37115	Criminal court.
CC2021-029	Civilian Complaint	05/27/2021	Discourtesy; Lack of Professionalism; Neglect of Duty; Deficient or Inefficient Performance of Duties	Open Investigation	37207	Investigative report draft sent 6/3/22.
CC2021-018	Civilian Complaint	04/14/2021	Discourtesy; Deficient or Inefficient Performance of Duties; Obstruction of Rights	Sustained; Unfounded	37210	Case Completed



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2021-017	Civilian Complaint	04/05/2021	Discourtesy; Conduct Unbecoming; Deficient or Inefficient Performance of Duties; Obstruction of Rights	Referred	37214	PRR-ED Final/Post Online
CC2021-016	Civilian Complaint	04/02/2021	Discourtesy; Lack of Professionalism	Open Investigation	37207	Submitted First Draft
CC2021-012	Civilian Complaint	03/23/2021	False Statements; Obstruction of Rights	Open Investigation	37206	IR Corrections made and submitted on 6/3
CC2021-010	Civilian Complaint	03/11/2021	False Statements	Suspended	37214	Suspended until criminal case resolved.
CC2021-009	Civilian Complaint	03/10/2021	Discourtesy; Harassment	Suspended	37217	Case suspended pending criminal case
CC2021-005	Civilian Complaint	03/01/2021	Neglect of Duty	Referred	37115	IR Draft Sent 5/10/2022
CC2021-003	Civilian Complaint	02/12/2021	Excessive Use of Force	Referred	37211	PRR-ED Final/Post online
CC2020-035	Civilian Complaint	12/27/2020	Deficient or Inefficient Performance of Duties; Adherence to Policy and Rules	Sustained	37206	Case Completed
CC2020-031	Civilian Complaint	10/28/2020	Failure to Provide Service; False Arrest	Suspended	37217	Case reviewed for PRR
CC2020-025	Civilian Complaint	06/24/2020	Discourtesy; Excessive Use of Force; Conduct Unbecoming; Adherence to Policy and Rules; Obstruction of Rights	Not Sustained; Sustained	37208	Case Completed



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
CC2020-014	Civilian Complaint	04/29/2020	Discourtesy; Excessive Use of Force; Adherence to Policy and Rules; Profanity; Failure to Administer First Aid	Not Sustained; Sustained	37013	Case Completed
CC2020-013	Civilian Complaint	04/29/2020	Improper Search/Seizure; Discourtesy; Excessive Use of Force; Lack of Professionalism; Deficient or Inefficient Performance of Duties; Official Obligations Self-Identification	Not Sustained; Sustained	37208	Case Completed
CC2020-012	Civilian Complaint	04/10/2020	Discourtesy; Lack of Professionalism; Conduct Unbecoming; False Statements; Adherence to Policy and Rules; Profanity; Self-Control; Devoting Time to Duty	AUDIT: Deficiency Found; AUDIT: No Deficiencies	37027	Case Completed

* Complaint Date is the initial contact that a complainant has with MNCO. Occasionally, a complainant does not file a formal complaint at the initial contact but decides to later. In these circumstances, a Case Number is assigned sequentially on the date the formal complaint was made but the initial contact date remains the Complaint Date in MNCO records to track the full history of the complaint. For this reason, the Complaint Date may not be sequential in all circumstances.



Director Initiated Investigations

Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
D2022-002	Director Initiated	06/02/2022	Force Review	Open Investigation	37203	TBI is currently investigating the case.
D2022-001	Director Initiated	01/27/2022	Excessive Use of Force	Open Investigation	37220	TBI continues their investigation.
D2021-015	Director Initiated	12/16/2021	Force Review	Open Investigation	37207	Investigation-Gathering information requested case file from DA's office 4/20 and 5/11
D2021-014	Director Initiated	12/10/2021	Neglect of Duty	Open Investigation	37206	Report-IR Addendum prep
D2021-013	Director Initiated	12/06/2021	Force Review	Open Investigation	37207	Audit draft sent to Legal Advisor Yoon and Director Fitchard.
D2021-012	Director Initiated	10/27/2021	Investigative Audit	Open Investigation	Unknown	Gathering additional records.
D2021-011	Director Initiated	09/18/2021	Force Review	Open Investigation	37214	Force Review.
D2021-010	Director Initiated	08/11/2021	Force Review	Open Investigation	37209	Investigation-Gathering information requested case file from DA's office 4/20 and 5/11
D2021-009	Director Initiated	08/03/2021	Force Review	Open Investigation	37013	Force Review.
D2021-008	Director Initiated	06/18/2021	Failure to Provide Service	Open Investigation	37207	Interviewed two witness officers on 7/18. More witness interviews are needed and are currently being scheduled.
D2021-007	Director Initiated	05/01/2021	Force Review	Suspended	37027	Case has been suspended due to a litigation hold
D2021-006	Director Initiated	04/24/2021	Force Review	Open Investigation	37218	Force Review.



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Case Number	Complaint Type	Complaint Date*	Allegation	Disposition	Zip code	Current Case Status
D2021-005	Director Initiated	03/29/2021	Discourtesy; False Arrest	Open Investigation	37203	Report-IR prep
D2021-004	Director Initiated	03/12/2021	Force Review	Open Investigation	37072	Force Review.
D2021-003	Director Initiated	03/12/2021	Force Review	Open Investigation	37207	Force Review.
D2021-002	Director Initiated	02/10/2021	Force Review	Open Investigation	37210	Awaiting MDHA video to be resent from MNPD records along with OPA Investigation and personnel files.
D2021-001	Director Initiated	01/27/2021	Force Review	Open Investigation	37027	Force Review.
D2020-006	Director Initiated	12/03/2020	Force Review	Administratively Closed	37206	Preparing final report.
D2020-004	Director Initiated	06/05/2020	Force Review	Suspended	37208	Federal prosecution case
D2020-003	Director Initiated	05/21/2020	Force Review	PRR Issued by COB, Awaiting Chief	37210	PRR sent to Chief of Police
D2020-002	Director Initiated	05/13/2020	Excessive Use of Force; Adherence to Policy and Rules	Not Sustained; Sustained	37208	Case Completed

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