2023-2025
NASHVILLE
COMMUNITY
HEALTH
IMPROVEMENT
PLAN (CHIP)









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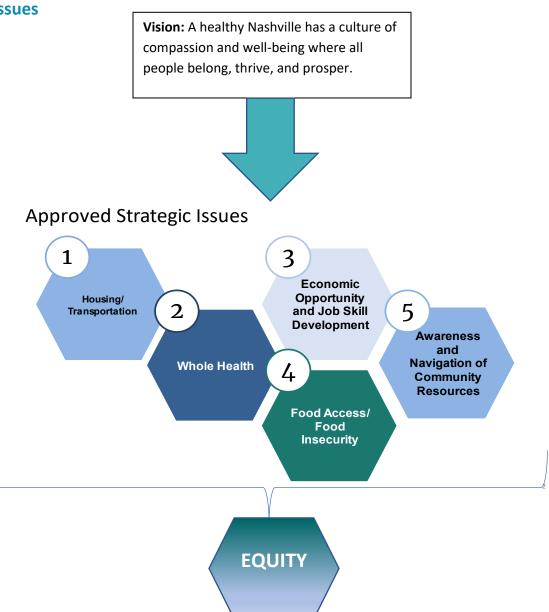
## Community Health Improvement Plan (CHIP) Approval and Revision Page

Approved this 7<sup>th</sup> day of February 2023

Date	Sections Affected by Revision



## **Vision and Strategic Issues**





## **Whole Health**

**Revised Definition**: Whole health describes the interconnectivity of physical, mental, cognitive, behavioral, spiritual, and financial health by promoting, supporting, and advocating for availability, adequacy, accessibility, and affordability of information and services.

**Goal:** By December 2025, address the structural inequities that create barriers and challenges for affected populations (*people from racial and minority ethnic groups*) to ensure equitable access to whole health services.

<b>Objective/Strategy</b>	Organization(s)/Partners	Highlighted Values	Collaboration Points
To minimize redundancy and maximize output, the objectives for whole health are listed under the following workgroups: -Food Access -Economic Development -Housing/Transportation	<ul> <li>FQHCs</li> <li>Health Departments</li> <li>Social services</li> <li>Universities</li> <li>Employers</li> <li>BIPOC community members</li> <li>Non-native English speakers</li> <li>Indian Health Services</li> <li>Transportation</li> <li>Insurance</li> <li>Middle TN Donors</li> <li>ACE Nashville</li> <li>Meharry-Vanderbilt alliance and other community research groups</li> <li>Government</li> <li>MDHAs</li> <li>Hospitals, Clinics and Urgent Care facilities</li> <li>Metro Council</li> </ul>	<ul> <li>Trustworthiness</li> <li>Accountability</li> <li>Cultural humility</li> <li>Transparency</li> <li>Respect</li> <li>Community</li> <li>Dignity</li> <li>Inclusivity</li> <li>Wellness</li> </ul>	Connect with all workgroups to promote whole health per the definition listed above.

#### **Outputs**

Listed in the following workgroup output sections:

- Food Access
- Economic Development
- Housing/Transportation



**Outcomes** (Divided between the workgroups to increase effectiveness and reduce redundancies)

- Increased knowledge of gaps and areas for improvement.
- Increased confidence in availability, accessibility, etc. (community?)
- Increased service utilization
- Awareness of existing services

Long-term	Impact (	HCI	website)	١
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Notes
The Whole Health work will be distributed between the other workgroups to support the overall success of the CHIP. Given the spirit of volunteerism around this
project, we want to ensure our volunteers' time and contributions are respected and honored. The most effective way to do this is to reduce and eliminate
duplication of work.



# **Housing/Transportation**

**Definition:** Accessibility, availability, affordability, and adequacy of housing and transportation systems. Emphasis on displacement due to gentrification in Nashville and transportation infrastructure that connects residents to jobs and grocery stores. Also, education around purchasing housing.

#### Goal: To Be Determined

### **Health Equity Framing:**

By June of 2024, answers the following questions:

- What are the health equity issues in our community in terms of Housing/Transportation? What areas and populations are most affected? (Please tap into community data for accuracy)
- What conditions within our community produce health inequities in terms of Housing/Transportation? List each condition with its corresponding health inequity(ies).
- What groups, organizations, and sectors are (or should be) engaged in addressing issues of health equity in terms of Housing/Transportation?
- Identify the gaps in services and propose at least one solution to fill each identified gap for their topic and possible partnerships to begin cultivating.

Objective/Strategy	Organization(s)/Partners	Highlighted Values	<b>Collaboration Points</b>
1.1 By June 2024, engage community leaders, organizations, and community members to identify and develop specific objectives and measures on accessibility, availability, affordability, and adequacy of housing and transportation systems in the 2023-2025 CHIP and propose new objectives to the HNLC for adoption.	Healthy Nashville Leadership Council		

#### **Outputs**

- Greater awareness around the issue
- More connection between affected populations and existing services
- Greater utilization of existing services
- Greater connection between organizations supporting affected populations to build an integrated approach for the issue.



- Identify existing available resources to support identified affected populations.
- Build a directory of existing organizations and services shareable among organizations to facilitate utility.
- Identify the gaps in services and propose at least one solution to fill each identified gap for their topic and possible partnerships to begin cultivating.
- Draft a quarterly report of workgroup current business and opportunities to support to share with HNLC and other workgroups to ensure effective communication and collaboration.

Outcomes Company of the Company of t
ong-term Impact (HCI website)
Notes



# **Economic Opportunity and Job Skill Development**

**Definition:** Support for living wage jobs that provide sufficient income to support a high quality of life. Additionally, support for education and skill development for the workforce.

#### Goal: To Be Determined

### **Health Equity Framing:**

By June of 2024, answers the following questions:

- What are the health equity issues in our community in terms of Economic Opportunity and Job Skill Development? What areas and populations are most affected? (Please tap into community data for accuracy)
- What conditions within our community produce health inequities in terms of Economic Opportunity and Job Skill Development? List each condition with its corresponding health inequity(ies).
- What groups, organizations, and sectors are (or should be) engaged in addressing issues of health equity in terms of Economic Opportunity and Job Skill Development?
- Identify the gaps in services and propose at least one solution to fill each identified gap for their topic and possible partnerships to begin cultivating.

3.1 By June 2024, engage community leaders, organizations, and community members to identify and develop specific objectives and measures on support for living wage jobs that provide sufficient	Objective/Strategy	Organization(s)/Partners	Highlighted Values	<b>Collaboration Points</b>
income to support a high quality of life and provide support for education and skill development for the workforce in the 2023-2025 CHIP and propose new objectives to the HNLC for adoption.	organizations, and community members to identify and develop specific objectives and measures on support for living wage jobs that provide sufficient income to support a high quality of life and provide support for education and skill development for the workforce in the 2023-2025 CHIP and propose new	Healthy Nashville Leadership Council		

#### **Outputs**

- Identify existing available resources to support identified affected populations.
- Build a directory of existing organizations and services shareable among organizations to facilitate utility.
- Identify the gaps in services and propose at least one solution to fill each identified gap for their topic and possible partnerships to begin cultivating.
- Draft a quarterly report of workgroup current business and opportunities to support to share with HNLC and other workgroups to ensure effective communication and collaboration.



• Greater awareness around the issue

<ul> <li>More connection between affected populations and existing services</li> </ul>
Greater utilization of existing services
• Greater connection between organizations supporting affected populations to build an integrated approach for the issue.
Outcomes
Higher skilled employees entering the workforce
Long-term Impact (HCI website)
Notes



# **Food Access/Food Insecurity**

**Definition:** Accessibility, availability, affordability, and adequacy of healthy foods. As well as how to purchase and prepare healthy food on a budget and navigate the local food system.

#### Goal:

By December 2025, identify the elements needed to access affordable, fresh, nutritious food and improve food security by addressing gaps in the current community food web, focusing on populations impacted by food barriers.

### **Health Equity Framing:**

By June of 2024, answers the following questions:

- What are the health equity issues in our community in terms of Food Access/Food Insecurity? What areas and populations are most affected? (Please tap into community data for accuracy)
- What conditions within our community produce health inequities in terms of Food Access/Food Insecurity? List each condition with its corresponding health inequity(ies).
- What groups, organizations, and sectors are (or should be) engaged in addressing issues of health equity in terms of Food Access/Food Insecurity?
- Identify the gaps in services and propose at least one solution to fill each identified gap for their topic and possible partnerships to begin cultivating.

• Identify the gaps in services and propose at least one solution	9 ,	ic and possible partifierships to	
Objective/Strategy	Organization(s)/Partners	Highlighted Values	Collaboration Points
<b>4.1</b> By May 2023, identify communities most in need (zip codes and census tracts) using current food access data and stakeholder input.	<ul><li>Community Health Workers Association</li><li>Schools</li><li>Library</li></ul>	<ul> <li>Sense of engagement from communities and organizations</li> </ul>	
Strategy 4.1.1 By May of 2023, map resources by location for food insecurity and barriers to accessing affordable, fresh, nutritious foods.  Strategy 4.1.2 Identify linkages and gaps to present to community members.	<ul> <li>Food Access group</li> <li>Local groceries</li> <li>Metro Parks</li> <li>Grassroot organizations</li> <li>Cultural orgs</li> </ul>	<ul> <li>(collaboration)</li> <li>Creativity/innovative approaches to address issues</li> <li>Being adaptable</li> </ul>	
<b>4.2</b> By December 2023, use the food systems model to understand the communities' backgrounds, needs and perceptions of food access and food security.	<ul> <li>Faith-based organizations</li> <li>Corner/Convenient Stores</li> <li>Culinary (foodservice, restaurants, etc.)</li> <li>Nashville Food Project</li> </ul>	<ul> <li>Respectful of cultural norms &amp; foods/nutrition</li> <li>Commitment and integrity to the</li> </ul>	
<b>Strategy 4.2.1</b> Identify at least 50 stakeholders, community groups, and other resource groups, including state-wide partners.	Plant the Seed	work • Reliability	



<b>Strategy 4.2.2</b> Create a space for collaboration among stakeholders and community partners.	<ul> <li>Grocery stores (Kroger, Walmart, Whole Foods,</li> </ul>	
Strategy 4.2.3 Conduct at least 5 town halls and/or focus groups at various locations and times.	etc.)	
<b>4.3</b> By December 2024, advocate for improved food waste reduction and recovery practices and policies to reduce barriers to food recovery.		
<b>4.4</b> By December 2025, explore strategy and pilot for increasing community access to healthier food based on data and community input.		
<b>4.5</b> By December 2025, present recommendations on strengthening Nashville's food system based on the adopted food systems model (from 2020- 2022 CHIP).		

### **Outputs**

- Community and Stakeholder meetings (focus groups, town halls)
- Assets map report
- Recommendation(s) report (executive summary or one-pager)
- Food waste reduction and recovery practices and policies
- Community pilot

#### **Outcomes**

- Increased understanding of barriers to food access (Raise community awareness)
- Partnerships with local stakeholders and community partners
- Partnerships with state-wide food focused networks
- Reduced barriers to food recovery
- Increase in access to healthier food
- Accurate health inequity data concerning food insecurity.

## Long-term Impact (HCI website)

#### **Notes**



# **Awareness and Navigation of Community Resources**

**Definition:** Honoring the broad and rich local resources available while acknowledging that these resources are confusing to find, navigate, and coordinate. Includes increasing the visibility of programming and resources already established.

Goal: By December 2025, increase access to local resources through innovative integration and alignment of assets to improve population health and well-being regardless of religion, ethnicity, language, culture, gender, or sexual orientation.

#### **Health Equity Framing:**

By June of 2024, answers the following questions:

- What are the health equity issues in our community in terms of Awareness and Navigation of Community Resources? What areas and populations are most affected? (Please tap into community data for accuracy)
- What conditions within our community produce health inequities in terms of Awareness and Navigation of Community Resources? List each condition with its corresponding health inequity(ies).
- What groups, organizations, and sectors are (or should be) engaged in addressing issues of health equity in terms of Awareness and Navigation of **Community Resources?**

• Identify the gaps in services and propose at least one solution to fill each identified gap for their topic and possible partnerships to begin cultivating.				
Objective/Strategy	Organization(s)/Partners	Highlighted Values	Collaboration Points	
<ul> <li>5.1 By December 2025, increase alignment and collaboration of referral organizations using a community building systems approach.</li> <li>Strategy 5.1         Collectively identify opportunities to align efforts to increase efficiency, cost effectiveness, awareness and access to resources and services.     </li> </ul>	<ul> <li>Community-based organizations</li> <li>Healthcare organizations</li> <li>TDH Office of Minority Health and Disparities</li> <li>Other community leaders</li> <li>Meharry COVID Vaccine Team</li> <li>Racial/ethnic radio station</li> <li>Local TV stations</li> </ul>	<ul><li>Trustworthy</li><li>Inclusion</li><li>Collaboration</li><li>Accountability</li><li>Equity</li></ul>		
<b>5.2</b> By 2025, increase the alignment and capacity of organizations providing coordination of services.	<ul><li>High schools and Universities</li><li>Local businesses, i.e., Plaza</li><li>Mariachi</li></ul>			
Strategy 5.2.1 Improve awareness of the vital work and value of CHWs (linkage to care, assisting with patient navigation, etc.) through increased partnerships with community-based and healthcare organizations across TN.	<ul> <li>Community Health Access         Navigation in TN (CHANT)     </li> <li>Aunt Bertha Resource Network</li> </ul>			



Strategy 5.2.2 Advocate for a membership system for TNCHWA  Strategy 5.2.3 Advocate for Medicaid reimbursement for sustainability of CHW programs in TN.	<ul> <li>Center for Nonprofit Management (CNM)- information dissemination and training</li> <li>State-wide Community Health Workers</li> <li>TN Department of Human Services (TANF funds)</li> <li>Payers</li> <li>ACE Nashville</li> </ul>	
<b>5.3</b> By December 2025, identify and implement mechanisms		
to better communicate culturally appropriate available		
resources to all communities.		
Strategy 5.3.1 Assess existing communication and		
dissemination channels		

### **Outputs**

- Advocacy materials (Medicaid reimbursement and membership system)
- Integrated system for all social service organizations to access to ease the use of services for families.

#### **Outcomes**

- Improved awareness of the work and value of CHWs
- Increased partnerships among community and healthcare organizations
- Increased knowledge of culturally appropriate resources
- Increased alignment of referral organizations
- Increased access to resources by the community due to Data Hub access and directory of organizations and services categorized by industry (i.e. medical, mental, housing, food, etc.)

### Long-term Impact (HCI website)

#### Notes

The Awareness and Navigation of Community resources work will also be distributed between the other workgroups to support the overall success of the CHIP.



# **Equity**

**Definition:** A state that is achieved when every person has the opportunity to "attain his or her full health potential" and no one is "disadvantaged from achieving this potential because of social position or other socially determined circumstances."

Goal: Ensure strategic focus on communities at greatest risk for health inequities

### **Health Equity Framing:**

By June of 2024, answers the following questions:

- What are the health equity issues in our community? What areas and populations are most affected? (Please tap into community data for accuracy)
- What conditions within our community produce health inequities? List each condition with its corresponding health inequity(ies).
- What groups, organizations, and sectors are (or should be) engaged in addressing issues of health equity?
- Identify the gaps in services and propose at least one solution to fill each identified gap for their topic and possible partnerships to begin cultivating.

Objective/Strategy	Organization(s)/Partners	Highlighted Values	<b>Collaboration Points</b>
Once the work begins, equity frameworks will be embedded in all workgroup actions, and recommendations. Equity frameworks will be reflected in the CHIP document.	Healthy Nashville Leadership Council Health Equity Coalition		

### **Outputs**

• Equity frameworks built in all workgroup contributions and recommendations

#### **Outcomes**

More equitable service

### Long-term Impact (HCI website)

#### **Notes**

Equity group members will volunteer to participate in one workgroup to support embedding an equity framework throughout the workgroup process.

## Healthy Nashville

# 2023-2025 Healthy Nashville Community Health Improvement Plan (CHIP)

## **Acknowledgements**

### **Healthy Nashville Leadership Council 2020-2023**

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