

Yogi Bear Jellystone Park™ Camp-Resort – Lazy River, Gardiner, NY
Emergency Action Plan

Flood

Preparation

1. When a flood watch or warning is issued, a staff member will be assigned to monitor the conditions via computer, TV, etc.
2. Monitoring real time information from <https://water.weather.gov/ahps2/hydrograph.php?wfo=okx&gage=grdn6>
3. The park will have a [Flood Preparation Checklist](#) that will outline steps to be taken to reduce, where possible, any anticipated flood damage. The Incident Manager will determine when to initiate the actions on the checklist.
4. Evacuation shall occur before flood waters crest the bank and inundates campsites.

Evacuation

The Incident Manager will make a decision to evacuate the park based on: (*Use Evacuation EAP*) and information from the USGS gauge station on the Wallkill River in Gardiner when there is an issued flood warning and the Wallkill River gauge at Gardiner passes the Action Stage of 7.3 ft.

- Anticipated flood water levels.
- Safety of travel in and out of the park.
- Anticipated duration of the flooding
- Whether utilities (power, water & sewer) will continue to function.
- The condition of the park's facilities and infrastructure.
- Recommendations from local emergency personnel.
- Consultation with their designated Operations Manager at Northgate Resorts.
- Should a determination be made that an evacuation is necessary, the Incident Manager will immediately notify the Gardiner

During Flooding

If guests or employees do not leave before the flooding reaches their immediate area and they are trapped, they should call 911 if possible, giving location and explaining the situation.

1. In a building:
 - Go to the highest level of the building.
 - Avoid basements and lower floors, but do not climb into a closed attic as you may become trapped by rising flood water.
 - Go onto your roof only if necessary.

- Signal for help.
2. In a vehicle:
 - If floodwater is blocking your evacuation route but you can turn around safely, turn around and go to a building on high ground.
 - If your vehicle is trapped in rapidly moving water, stay in the vehicle.
 - If water is rising inside the vehicle, seek refuge on the roof.
 3. Outdoors:
 - Move to higher ground and, if necessary, climb as high as possible on a sturdy object.

Initial Assessment and Response

1. When safe to do so, the Incident Manager will assign employees to check on the park's guests and to conduct an assessment of the park's facilities and infrastructure.
 - a. If buildings were severely flooded:
 - Stay out of any building surrounded by floodwaters.
 - Use extreme caution when entering flooded buildings. There may be hidden damage, particularly in foundations.
 - Personal safety considerations include protecting yourself from electric shock, mold contamination, asbestos, and lead paint.
 - Turn off electricity at the main breaker or fuse box.
 - Check for loose boards and slippery floors.
 - Do not touch electrical equipment if it is wet or you are standing in water.
 - Shut off utilities.
 - Use flashlights, not lanterns, torches, or matches, to examine buildings. Flammable gasses may be inside the structure and open flames may cause a fire or explosion.
 - b. If the grounds are severely flooded:
 - Stay away from moving water, especially near streams and drainage systems.
 - Avoid wading in flood water, which may be contaminated by oil, gasoline, or raw sewage.
 - Watch for dangerous debris (e.g., broken glass, metal fragments), dead animals, or venomous snakes that may be in floodwaters.
 - Before walking through debris, use a stick to check for hidden dangers.
 - Underground or downed power lines may electrically charge the water.
 - Do not drive in areas where flood water covers the road.
 - Stay away from downed power lines and report them to 911 or the power company's emergency number.
2. As employees finish their assessment, they should report the results to the Incident Manager. A park map should be used to track the locations and approximate times each

area was assessed (retain map.) Those doing the assessment should look for and report any of the following:

- Damage to utilities
 - Leaking gas
 - Chemical spill
 - Obvious structural damage
 - Obvious infrastructure damage
3. If it appears facilities have flood damage, the Incident Manager will assign employees to:
 - Ensure the building is vacant, if safe to do so
 - Disconnect or turn off utilities (power, gas, etc.) if they pose a threat and can be done safely
 - Corner/or partition off the building with caution tape
 4. The Incident Manager should create a list of buildings/infrastructure damaged, the type of damage and when they were checked/cordoned off.
 5. In the event of damage to utilities, leaking gas or a chemical spill, the Incident Manager will contact the utility company immediately to report the damage. In some cases, the local fire department may need to be contacted to handle these situations.

Coordination

1. If there is damage to facilities/infrastructure, the Incident Manager will contact the Regional Operations Manager and the Marketing department to provide information regarding the incident. The Marketing team will begin monitoring social media and providing updates if needed.

Clean Up

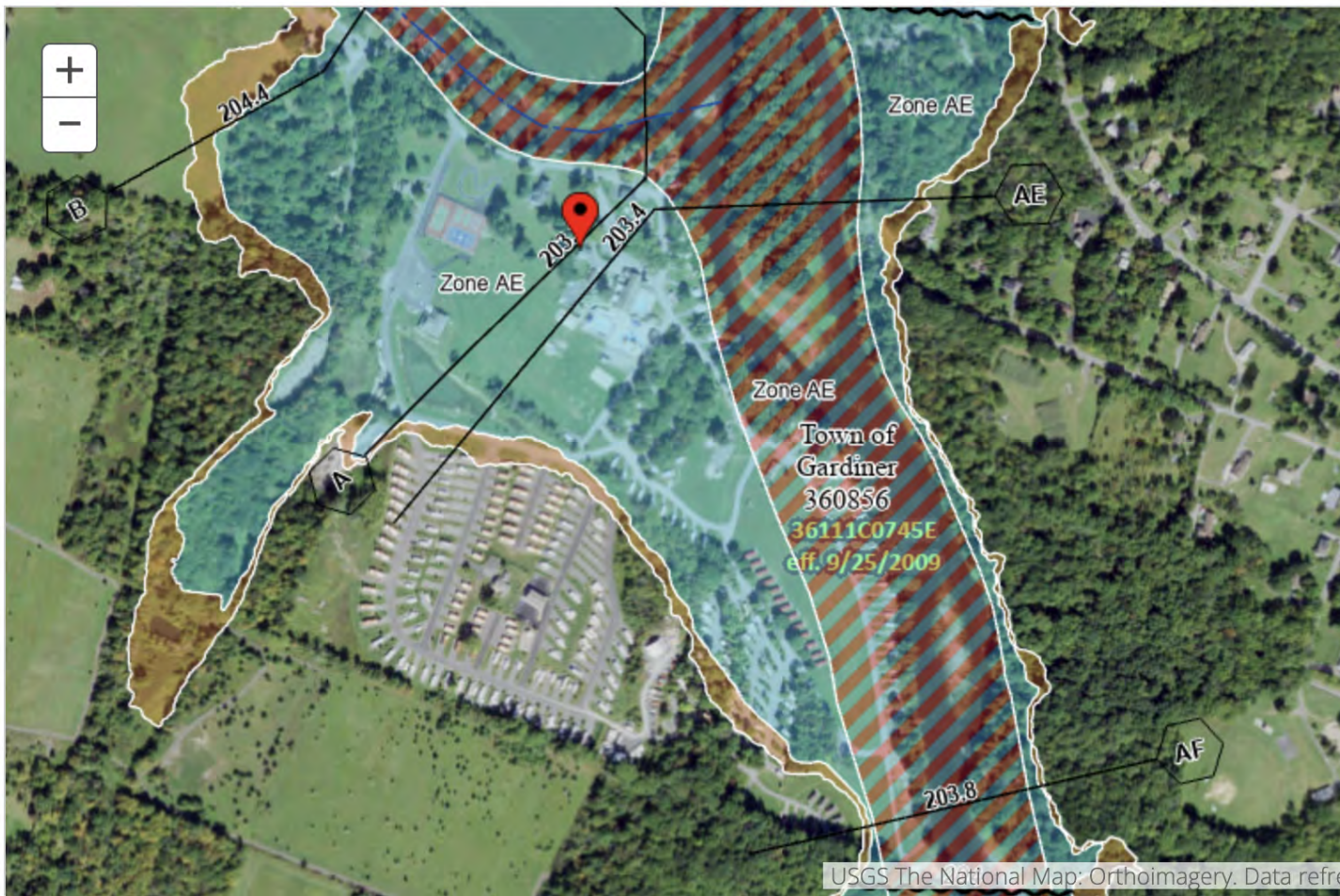
1. Damaged septic tanks and leaching systems should be serviced as soon as possible. A damaged sewage system is a serious health hazard.
2. Before using water, have wells and water system checked for contamination from bacteria and chemicals.
3. Clean and disinfect everything that got wet. Mud left from floodwater can contain sewage, bacteria, and chemicals. Take precautions and wear appropriate protective equipment such as gloves, safety glasses, and face masks.
4. Throw out any food in the store or food service, including canned items, that was not maintained at a proper temperature or has been exposed to floodwaters. Maintain an inventory of items discarded.
5. Follow five basic steps for post-flood building restoration, including (1) air out, (2) move out, (3) tear out, (4) clean out, and (5) dry out. Remove and replace any drywall or other paneling that has been underwater. Use a moisture meter to make sure that wooden studs

and framing are dry before replacing the drywall. Mold growth in hidden places is a significant health hazard.

[100 year floodplain](#) (FEMA)

Structures within the 100 Year Floodplain include:

- Campsites 61-76
- Cindy's Palace
- Bevier Lodge
- Golf Cart Building
- Cabins 1-9, Cabin 26



Flood preparation checklist

- Reservations staff
 - Work with call center to call all guests from site 1-76 to have them vacate first
 - Once these sites are called, proceed to call sites 100-141 to have them vacate the property
 - Remain open for incoming guests asking what to do
 - Update ring central with an update
- Call center
 - Call all guests from site 1-76 to vacate first
 - Once these sites are called, proceed to call sites 100-141 to have them vacate the property
 - Take calls from guests that are still on property
- Rangers
 - one ranger to be placed along the river to create a flow of traffic out of the property
 - Remove leftover garbage or items along sites (if the water isn't too high)
 - Place sewer caps back on sewer lines of sites that have left (if the water isn't too high)
 - One ranger to remain at property entrance to turn any new guest
- Housekeeping
 - Housekeepers are to be placed along river to help rangers create a flow of traffic out of the property
- Maintenance
 - Open all automatic gates
 - Turn off all mains on any/all electrical panels along the river
 - Unhook 8, 9 and 26 cabins water, sewer and steps
 - Remove those three cabins off the river and to a higher location
- Store/Ranger Station
 - Remove any/all merchandise off the front steps
 - Remove any/all garbage off the front porch
 - One store staff to stand by the store gate to help traffic flow
- Lifeguards
 - Remove everyone from the pool and have them return to their sites to vacate the property
 - Turn off all pumps for all the pools
- Tiki/food service
 - Make an announcement on the PA system
 - Turn off all fryers
 - Turn off the mains on the electrical panels inside the rec hall
- Recreation
 - Cancel all activities at the time
 - Place all activities supplies back in their proper places
- General Manager

- Update operations manager
 - Contact marketing
- Admin Manager
 - Compile a list of staff that are on duty