

*Homeless Planning Council*

# BOARD RETREAT



***FEBRUARY 9, 2024***

# AGENDA

<b>Opening Remarks</b>	9:40 am
<b>Homeless Planning Council</b>	9:50 am
<b>Continuum of Care</b>	10:10 am
<b>Q &amp; A</b>	10:50 am
<b>Strategic efforts</b>	11:00 am
<b>Local Services &amp; Data</b>	12:15 pm
<b>Q &amp; A</b>	12:45 pm
<b>Networking Lunch</b>	12:50 pm
<b>Housing Services</b>	1:20 pm
<b>Funding Needs</b>	2:20 pm
<b>Q &amp; A</b>	2:50 pm
<b>Closing Remarks</b>	2:55 pm



# OPENING REMARKS

Mayor Freddie O'Connell

**HOMELESS  
PLANNING COUNCIL**



# What is the role of the HPC?

Jaha Martin, HPC Chair

# Homelessness Planning Council (HPC)

The HPC is a 25-member board that serves as the CoC's governance board.

It was created in July 2018 to unify our community's efforts to build an effective Housing Crisis Resolution System (HCRS).

The board is anchored within Metro government through BL2018-1199.

Members consist of 8 mayoral appointees, 3 Council members appointed by the Vice Mayor, and 14 board members elected by the CoC General Membership.

## Purpose of the HPC

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The purpose of the HPC is to ensure orderly operations of the CoC. The HPC shall have the power to act on behalf of, and in the best interest of, the CoC. The HPC shall guide the affairs of the CoC as well as set meeting agendas and timelines for regularly occurring activities of the CoC, including without limitation funding processes, needs assessments, and the annual point-in-time count of people experiencing homelessness.

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The HPC is responsible for regular and systematic data-driven evaluation and monitoring of current grantees as well as overall CoC performance. For the transaction of business, and for the acts of the Council to be considered valid, a majority of voting members must participate in the decision-making process.

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\* More information about the HPC can be found on page 6 of the Nashville-Davidson County CoC Charter.



# **Board Member Expectations**

**Jaha Martin, HPC Chair**

**Derrick Smith, Metro Legal Dept**





**METRO  
LAW DEPARTMENT**

# Overview of Expectations

1. Understand that you cannot accept benefits related to your role on the board.
2. Understand when you may be biased or have a conflict and should recuse yourself.
3. Remember to disclose knowledge you have received about an agenda item from outside the meeting.
4. Remember to articulate the specific reasons and basis for your decision.  
(APPLICABLE IF CONDUCTING A HEARING.)
5. Understand that the Open Meetings Act prohibits deliberation outside board meetings & Public Records Act makes almost all your emails open to the public.
6. Understand best practices for making informed decisions.

## Understand when you may be biased or have a conflict and should recuse yourself.

- **You have a duty of independence.** This means you cannot act:
  - Based on your self-interest, or
  - Based on bias against or in favor of people you know personally, or
  - Based on the interests of the director or contractors with whom your board interacts.
- You must be impartial and act based on the law and evidence presented to you.

**Remember to disclose knowledge you have received about an agenda item from outside the meeting.**

- Disclose knowledge from outside the meeting or recuse.
- Knowledge can include attempts to lobby you, outside the meeting.
- Knowledge can include your expertise or experience with this type of issue or area of town when making a decision.

*Source: Byron Ave. 3501, LLC v. Metro. Historic Zoning Comm'n, 2011 WL 2112774, at \*9 (Tenn. Ct. App. 2011) (involving a decision to demolish Ransom School in West Nashville).*

# What's a "meeting"

- A meeting is when two or more members of a governing body, with the authority to make decisions for or recommendations to a public body, meet and **make a decision or deliberate toward a decision**. T.C.A. § 8-44-102.
- Adequate public notice must be given for all meetings. T.C.A. §8-44-103.
  - Notice informs affected parties of their opportunity to be heard and gives them time to prepare for and anticipate the meeting.
  - Tennessee courts have determined that adequate public notice is sufficient notice under the circumstances that would fairly inform the public of the meeting. *Memphis Publ'g Co. v. City of Memphis*, 513 S.W.2d 511, 513 (Tenn. 1974).

# What's not a "meeting"

The following are not considered meetings, as long as there is no decision made or deliberation toward a decision:

- On-site inspection
- Chance meeting/informal assemblage
- Attorney-Client Executive Sessions
  - Executive sessions with attorneys regarding anticipated or ongoing litigation are exempt from the Tennessee Open Meetings Act, but actual decisions regarding litigation must be made at an open public meeting.

# Best Practices

- Best practices for board members:
  - Make sure you understand the work of the department staffing your board – for example, meet the leadership, ask for a tour, review key organizational documents and contracts and understand the board’s legal role and some history of past decisions.
  - Before each meeting, review the agenda and copies of the relevant documents or contracts that you will need to make an informed decision. Ask questions about anything you don’t understand. Note any conflicts that should be disclosed or warrant recusal.
  - Consider adopting metrics for your board to measure whether you are acting timely or in accordance with your board’s duties.

# CONTINUUM OF CARE





# Overview of the Continuum of Care

Raquel de la Huer ga, OHS

# What is the Continuum of Care (CoC)

The Continuum of Care (CoC) Program is designed to:

- **promote communitywide commitment to the goal of ending homelessness;**
- **provide funding** for efforts by nonprofit providers, and State and local governments to quickly rehouse homeless individuals and families while minimizing the trauma and dislocation caused to homeless individuals, families, and communities by homelessness;
- **promote access to and effect utilization of mainstream programs** by individuals and families experiencing homelessness;
- and **optimize self-sufficiency** among individuals and families experiencing homelessness.

## Purpose of the CoC

The CoC consists of community partners dedicated to ending homelessness in Nashville. As a system, the CoC is housing-focused, person-centered, data driven, promotes equity in homeless services and housing, and is committed to the effective use of resources.

# Nashville Davidson County CoC

**Office of Homeless Services**  
HMIS Lead  
CE Lead  
Outreach Coordination  
Landlord Engagement

**MDHA**  
Collaborative Applicant

**Continuum of Care General Membership**

- service providers
- local government agencies
- community groups
- housing developers
- faith-based organizations
- individuals with lived experience

**Homelessness Planning Council**

**Governance Charter Committee**

**Nominating Committee**

**Equity and Diversity Committee**

**Membership Committee**

**Standards of Care Committee**

**Shelter Committee**

**Veterans Workgroup**

**Performance Evaluation Committee**

**Data Committee**

**Point in Time Count Subcommittee**

**Youth and Young Adult Committee**

**HMIS Oversight Committee**

**Consumer Advisory Board**

**Executive Committee**

# Overview of Committees

## CONSUMER ADVISORY BOARD (CAB)

<b>CHAIR</b>	Kennetha Patterson, Vision Heirs INC
<b>FREQUENCY</b>	3 <sup>rd</sup> Wednesday of every month from 9:30 to 11 am
<b>LOCATION</b>	The Contributor (154 Rep. John Lewis Way)

A diverse group of individuals with lived experience working to provide input on specific CoC matters and connect those experiencing homelessness to resources while addressing barriers and establishing an information network for homeless needs and resources.

## EQUITY & DIVERSITY

<b>CHAIR</b>	Bobby Watts, National Health Care for the Homeless Council
<b>FREQUENCY</b>	1st Monday of the month from 2:30 to 4pm
<b>LOCATION</b>	National Health Care for the Homeless Council (604 Gallatin Ave # 106)

Evaluates for inequities in homeless services to determine if race, ethnicity, stereotypes, and biases influence how assistance is delivered. Develops/implements strategies, & identifies resources available, to reduce disparities in the homeless system.

# Overview of Committees

## PERFORMANCE EVALUATION (PEC)

<b>CHAIR</b>	Kerry Dietz, Stranch, Jennings & Garvey, PLLC
<b>FREQUENCY</b>	3 <sup>rd</sup> Wednesday of every month from 4 to 5pm
<b>LOCATION</b>	MDHA Board Room (701 S 6th St)

Annually prepares scoring matrices for HUD CoC programs, provides trainings for potential grant applicants, scores grant applications, and presents preliminary ranking of grant proposals to the Planning Council for approval.

## STANDARDS OF CARE

<b>CHAIR</b>	New Chair Needs to be Identified
<b>FREQUENCY</b>	Dormant
<b>LOCATION</b>	TBD

The Continuum of Care (CoC) is responsible for establishing and ensuring compliance with Written Standards for administering assistance as outlined by the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act for CoC and Emergency Solutions Grant (ESG) funded programs. The CoC Written Standards, therefore, shall be aligned with standards for ESG funded programs within the CoC's geographic area. The committee will also take on the tasks of the Coordinated Entry Committee as outlined in the current Nashville-Davidson County CoC Charter. Those tasks are to ensure that "community-wide Coordinated Entry policies and procedures are in place and are aligned with HUD requirements." The Committee identifies relevant key stakeholders for input on the Written Standards draft before presenting it to the Planning Council for approval.

# Overview of Committees

## SHELTER

<b>CHAIR</b>	Ryan Lampa, People Loving Nashville
<b>FREQUENCY</b>	1st or 2nd Thursday of the month, from 8:30am to 10am
<b>LOCATION</b>	City Road Chapel UMC (701 Gallatin Pike S)

Coordinates among outreach, shelter, and government providers to ensure people living outdoors have the information they need to access shelter and services during heat, cold, floods, and other extreme weather situations.

## HMIS OVERSIGHT

<b>CHAIR</b>	Shanley Deignan, Park Center
<b>FREQUENCY</b>	4th Monday of the month from 11am to 12pm
<b>LOCATION</b>	Operation Stand Down TN (1125 12th Ave S)

Recommends policy guidance for the CoC Planning Council on issues related to the implementation and use of the Homeless Management Information System (HMIS). The Committee also ensures that HMIS users adhere to the established policies or requirements

# Overview of Committees

DATA	
<b>CHAIR</b>	Alaina Boyer, National Health Care for the Homeless Council
<b>FREQUENCY</b>	4th Monday of the month from 11am to 12pm
<b>LOCATION</b>	Operation Stand Down TN (1125 12th Ave S)

Promotes and ensures the collection of quality, comprehensive and relevant data about: 1) people experiencing homelessness in Nashville/Davidson County; and 2) the efforts of the local Continuum of Care (CoC) to address and end homelessness here. The purpose of these activities is to equip the CoC with the planning, research, communications and related tools needed to ensure that any incidence of homelessness in Nashville will be rare, brief and occur only once.

POINT IN TIME COUNT (Data Subcommittee)	
<b>CHAIR</b>	Nathan Scarlett, Mental Health Coop
<b>FREQUENCY</b>	Frequency depends on needs. Meetings are typically on a Friday from 11am to 12pm .
<b>LOCATION</b>	MDHA Board Room (701 S 6th St)

HUD requires communities across the country to take a census of the people who are literally experiencing homelessness on one night during the last ten days of January. This is a snapshot of the homeless population in Nashville on one night. This committee plans and oversees the annual count, and operates as a subcommittee of the Data Committee.



# Overview of Committees

## GOVERNANCE CHARTER

<b>CHAIR</b>	Jeff Gibson, Bass, Berry & Simms
<b>FREQUENCY</b>	As needed
<b>LOCATION</b>	MDHA CD Conference Room (712 S 6th St)

Reviews the Governance Charter and makes any recommendations for change or revision at least annually. Develops, recommends and revises as needed any bylaws and/or policies and procedures deemed necessary for the ongoing operation of the Planning Council and CoC General Membership.

## MEMBERSHIP

<b>CHAIR</b>	Grant Winter, Safe Haven Family Shelter
<b>FREQUENCY</b>	As needed
<b>LOCATION</b>	Safe Haven Family Shelter (1234 3rd Ave S)

Collects and manages membership applications for the CoC General Membership and ensures membership policies and practices are followed. The committee also leads efforts to recruit, retain, and motivate diverse membership participation in the CoC, as well as track attendance at General Membership meetings for the purposes of voting rights and offering committee support.

# Overview of Committees

## NOMINATING

<b>CHAIR</b>	Ingrid McIntyre
<b>FREQUENCY</b>	As needed
<b>LOCATION</b>	TBD

Recruits and selects qualified, willing members of the CoC and/or community at-large to serve as Planning Council members and presents the nominees to the CoC General Membership as requested.

## VETERANS WORKGROUP

<b>CHAIR</b>	Whitney Riddell, Nashville VA Medical Center
<b>FREQUENCY</b>	2nd Tuesday of the month from 2:30 to 4pm
<b>LOCATION</b>	Operation Stand Down (1125 12th Ave S)

Works to create a sustainable systems approach that is capable of meeting and maintaining the federal criteria and benchmarks that effectively end veteran homelessness in Nashville.

## YOUTH & YOUNG ADULT

<b>CHAIR</b>	Lisa Stetar, Crossroads Campus
<b>FREQUENCY</b>	TBD
<b>LOCATION</b>	Crossroads Campus (1757 16th Ave N)

Focuses on preventing and ending homelessness for unaccompanied youth and young adults.

# HUD TA Recommendations for Consolidation

- Merge **Data** and **HMIS Oversight** committees
  - Both committees have been meeting together for the last few months
- Change the name of **Shelter** committee to a 'Crisis Response' committee
- Consolidate **Membership, Nominating,** and **Governance Charter** committees
- Change **Standards of Care** to a 'Permanent Housing' committee

# Voting CoC Member Organizations

- AGAPE – Morning Star Sanctuary
- Catholic Charities
- Colby's Army
- Community Care Fellowship (CCF)
- The Contributor
- Empower TN
- Mary Parrish Center
- Matthew 25
- Mending Hearts
- Metro Development & Housing Authority (MDHA)
- Mental Health Cooperative
- Metro Public Health Department (MPHD)
- Office of Homeless Services (OHS)
- Metro Social Services (MSS)
- Monroe Harding
- MNPS – HERO Program
- Nashville Cares
- Nashville Downtown Partnership
- Nashville Rescue Mission (NRM)
- Neighborhood Health
- Oasis Center
- Open Table Nashville (OTN)
- Operation Stand Down TN (OSDTN)
- Park Center
- People Loving Nashville (PLN)
- Room in the Inn (RITI)
- Safe Haven Family Shelter
- Step Up on Second
- United Way of Greater Nashville
- UpRise Nashville
- Urban Housing Solutions (UHS)
- Nashville VA Hospital
- Vanderbilt Street Medicine
- The Salvation Army (TSA)
- The Village at Glenclyff
- Welcome Home Ministries
- YWCA

+ 8 Individuals



# Become a Member

Print copies of the Membership Form available upon request



# Consumer Advisory Board

Kennetha Patterson, CAB Chair

Albert Townsend, NAEH

# Consumer Advisory Board

- ❖ Working alongside CAB members to build the CAB into the **CoC Charter** and outline **organizational guidelines**.
- ❖ Draft of the CAB organizational guidelines includes a **compensation plan**
- ❖ The CAB is working to recruit and engage more people with lived experience. This month, the CAB will host their meeting at **The Contributor** to try to engage their program participants.
- ❖ Working to **increase participation** of people with lived experience across the CoC.
- ❖ Receiving **technical assistance from the National Alliance to End Homelessness**.

# ALBERT TOWNSEND

## National Alliance to End Homelessness

Albert Townsend is the Director of Lived Experience and Innovation for the National Alliance to End Homelessness. He supports community leaders in developing and implementing the Alliance's plan to partner with people with lived experience. Albert has also developed the Alliance's position around incorporating people with lived experience to assure the organization is practicing diversity, inclusion and equality. His role creates face to face, virtual, and social dialogues that intentionally support unsheltered and formerly unsheltered advocates on how to make change in their communities and be the best possible version of themselves.

Albert is working to build a network of coalitions and creating a community framework to assure all community voices are heard.



National Alliance to  
**END HOMELESSNESS**



# *Questions & Answers*

***5 Minute  
Break***

# STRATEGIC EFFORTS



# 2023 Strategic Plan Review & Refine

Allison Cantway, OHS

# Strategic Plan Overview

## GOAL #1

**URGENT AND RESPONSIVE:** *Recognizing the urgency, Nashville will employ evidence-based, data-driven decisions to serve and empower individuals experiencing homelessness.*

## GOAL #2

**ALIGNED & ACCOUNTABLE:** *The Housing Crisis Resolution System (HCRS) will align resources that close the resource gap and have clear lines of accountability.*

# Objectives

## GOAL #1

### URGENT AND RESPONSIVE:

*Recognizing the urgency, Nashville will employ evidence-based, data-driven decisions to serve and empower individuals experiencing homelessness.*

## GOAL #2

### ALIGNED & ACCOUNTABLE:

*The Housing Crisis Resolution System (HCRS) will align resources that close the resource gap and have clear lines of accountability.*

**Objective 1.1: Reexamine and strengthen collaborative infrastructure and roles played by key stakeholders, including individuals with lived experience, governance, committees, and members.**

**Objective 1.2: Identify inventory.**

**Objective 1.3: Outline a plan to improve data collection, analysis, and presentation for all populations**

**Objective 1.4: Establish effective goals and metrics to report on strategic homelessness initiatives.**

**Objective 2.1: Mobilize community partners and maximize funding to serve all populations.**

**Objective 2.2: Work towards ending all homelessness.**

**Objective 2.3: Maximize community wide HMIS data collection, sharing, and use.**

**Objective 2.4: Develop an ongoing, robust, and transparent communications strategy to advance collaborative efforts to end homelessness.**

# Activity Instructions

1. Each Objective is written on a large Post It note around the room
2. Go around the room and visit each Objective station
3. At each station...
  - On **BLUE POST ITS**, suggest committees that the objectives and/or activities should be delegated to
  - On **YELLOW POST ITS**, write down any suggestions that you think should be considered for carrying out the objective
4. Use the colorful sticky dots to indicate that you agree with suggestions written on any post its

# Nashville Davidson County CoC

Office of Homeless Services

HMIS Lead  
CE Lead  
Outreach Coordination  
Landlord Engagement

MDHA

Collaborative Applicant

## Continuum of Care General Membership

- service providers
- local government agencies
- community groups
- housing developers
- faith-based organizations
- individuals with lived experience

Governance Charter Committee

Nominating Committee

Equity and Diversity Committee

Membership Committee

Standards of Care Committee

Shelter Committee

Veterans Workgroup

Performance Evaluation Committee

Data Committee

Point in Time Count Subcommittee

Youth and Young Adult Committee

HMIS Oversight Committee

Consumer Advisory Board

Homelessness Planning Council

Executive Committee





# **HUD Technical Assistance**

**Allison Cantway, OHS**



# 2024 Nashville CoC Technical Assistance

**Overall CoC Structure & Planning**  
Cloudburst

**Family and Veterans Work**  
Built for Zero

**Consumer Advisory Board**  
National Alliance to End Homelessness

**PSH Project Management**  
Corporation for Supportive Housing

# Cloudburst HUD Technical Assistance

## 2022 Recommendations

1. **Encampment strategy:** Nashville successfully closed three camps using the Outdoor Encampment Strategy drafted by the community.
2. **Moving the collaborative applicant role to the lead entity on homelessness:** Our community drafted an RFP application process. OHS submitted the only application; the Coc elected OHS in November.
3. **Create Bylaws:** They are being reviewed by the Charter Review Committee. They will go out for public comments at the end of the year.
4. **Downsizing the Homelessness Planning Council board and the number of committees:** Currently reviewing pathways for the recommendations.

# Cloudburst HUD Technical Assistance

## 2024 Focus Areas

1. Training and retooling our CE process as we acquire new staff and review new assessment tools.
2. HMIS vs HIPAA data compliance
3. Creating a seamless process for transitioning the Collaborative Applicant.

## Additional Requests

1. DV-centered service delivery, Emergency Transfer Plan and VAWA Compliance.
2. PSH Cost analysis and best practices.

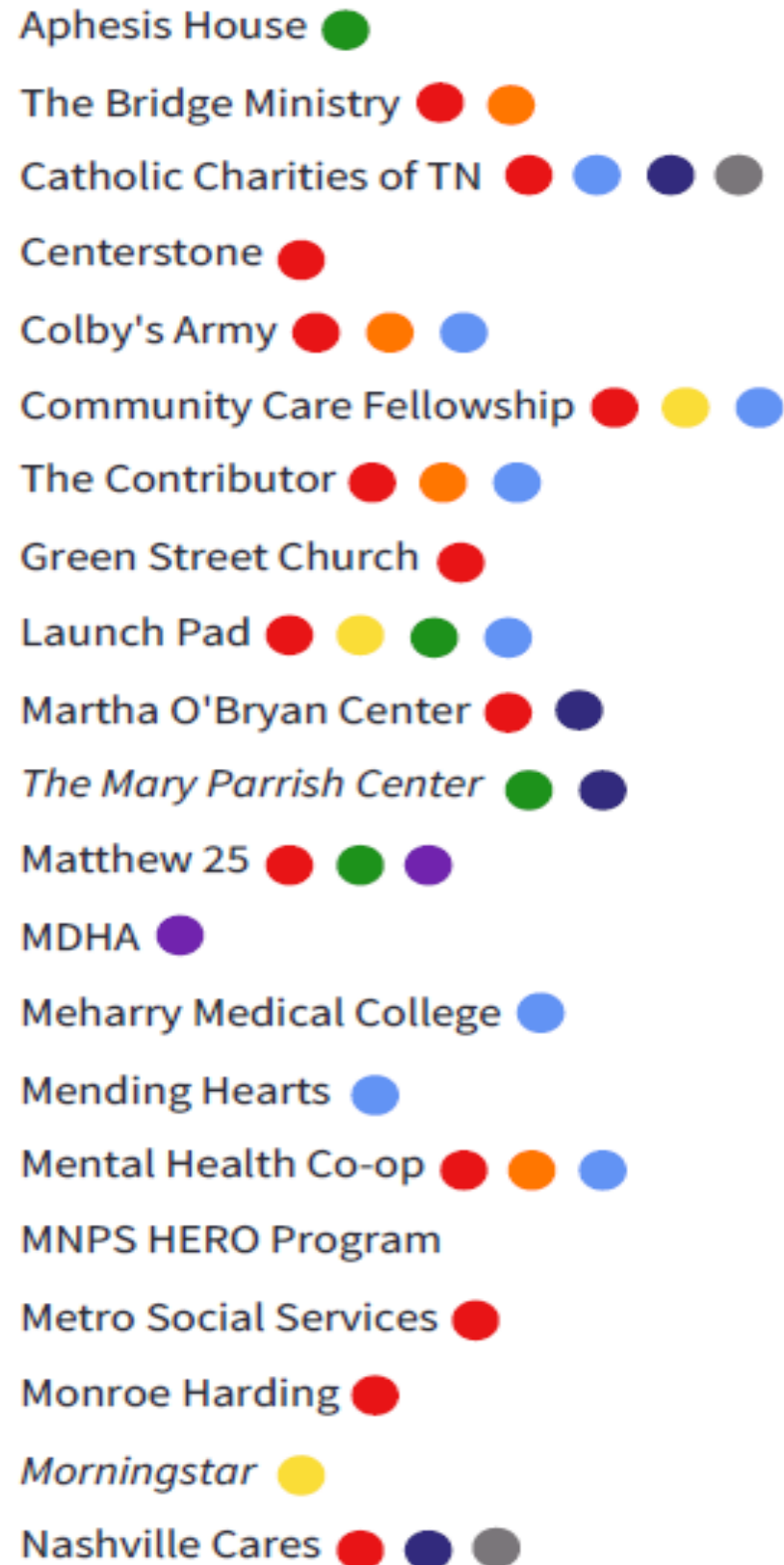
# LOCAL SERVICES & DATA



# HMIS Participating Agencies

Hannah Cornejo-Nell, OHS

# Homeless Service Providers and Program Types



Agencies in italics do not participate in HMIS, all other agencies do participate in HMIS.



# CoC Funding Recipients

Hannah Cornejo-Nell, OHS



## CoC Funded Program Data: 10/1/2022-9/30/2023

### Park Center: Housing First Collective

Program Type:	Permanent Supportive Housing
Populations Served:	Individuals, Chronic
# of households served:	6
# of people served:	6
Average number of days from program entry to housing move-in:	23 days
Number of program exits:	0
% of program exits to permanent housing:	n/a
% who exited to permanent housing or remained in the program:	100%
% of program stayers who increased income:	0%
% of program leavers who increased income:	n/a

## CoC Funded Program Data: 10/1/2022-9/30/2023

Safe Haven Family Shelter: Consolidated RRH		Safe Haven Family Shelter: DV RRH	
Program Type:	Rapid Re-Housing	Program Type:	Rapid Re-Housing
Populations Served:	Families	Populations Served:	Families, DV
# of households served:	137	# of households served:	88
# of people served:	508	# of people served:	293
Average number of days from program entry to housing move-in:	113 days	Average number of days from program entry to housing move-in:	87 days
Number of program exits:	204	Number of program exits:	43
% of program exits to permanent housing:	95%	% of program exits to permanent housing:	47%
% who exited to permanent housing or remained in the program:	98%	% who exited to permanent housing or remained in the program:	92%
% of program stayers who increased income:	10%	% of program stayers who increased income:	50%
% of program leavers who increased income:	31%	% of program leavers who increased income:	6%

## CoC Funded Program Data: 10/1/2022-9/30/2023

### MDHA: Shelter Plus Care

Program Type:	Permanent Supportive Housing
Populations Served:	Individuals, Families, Chronic
# of households served:	214
# of people served:	387
Average number of days from program entry to housing move-in:	n/a
Number of program exits:	28
% of program exits to permanent housing:	15%
% who exited to permanent housing or remained in the program:	94%
% of program stayers who increased income:	77%
% of program leavers who increased income:	33%

## CoC Funded Program Data: 10/1/2022-9/30/2023

### Urban Housing Solutions: Homeless Recovery Program

Program Type:	Permanent Supportive Housing
Populations Served:	Individuals, Families, Chronic
# of households served:	84
# of people served:	75
Average number of days from program entry to housing move-in:	n/a
Number of program exits:	12
% of program exits to permanent housing:	44%
% who exited to permanent housing or remained in the program:	90%
% of program stayers who increased income:	76%
% of program leavers who increased income:	92%

## CoC Funded Program Data: 10/1/2022-9/30/2023

### Room In The Inn: Omega

Program Type:	Permanent Supportive Housing
Populations Served:	Individuals, Chronic
# of households served:	22
# of people served:	22
Average number of days from program entry to housing move-in:	n/a
Number of program exits:	2
% of program exits to permanent housing:	0%
% who exited to permanent housing or remained in the program:	91%
% of program stayers who increased income:	94%
% of program leavers who increased income:	50%

## CoC Funded Program Data: 10/1/2022-9/30/2023

Oasis Center: YHDP RRH		Oasis Center: YHDP SSO	
Program Type:	Rapid Re-Housing	Program Type:	Supportive Service Only
Populations Served:	Youth	Populations Served:	Youth
# of households served:	99	# of households served:	264
# of individuals served:	200	# of individuals served:	322
Average number of days from program entry to housing move-in:	301 days	Average number of days from program entry to housing move-in:	n/a
Number of program exits:	82	Number of program exits:	43
% of program exits to permanent housing:	81%	% of program exits to permanent housing:	42%
% who exited to permanent housing or remained in the program:	91%	% who exited to permanent housing or remained in the program:	63%
% of program stayers who increased income:	0%	% of program stayers who increased income:	33%
% of program leavers who increased income:	19%	% of program leavers who increased income:	4%

## CoC Funded Program Data: 10/1/2022-9/30/2023

### The Salvation Army: Joint TH-RRH

Program Type:	Joint Transitional Housing – Rapid Re-Housing
Populations Served:	Individuals, Families
# of households served:	138
# of people served:	233
Average number of days from program entry to housing move-in:	126 days
Number of program exits:	141
% of program exits to permanent housing:	95%
% who exited to permanent housing or remained in the program:	97%
% of program stayers who increased income:	0%
% of program leavers who increased income:	15%

## CoC Funded Program Data: 10/1/2022-9/30/2023

The Salvation Army: LifNav		The Salvation Army: Escape Equip Empower	
Program Type:	Rapid Re-Housing	Program Type:	Rapid Re-Housing
Populations Served:	Individuals	Populations Served:	DV
# of households served:	23	# of households served:	1
# of individuals served:	31	# of individuals served:	7
Average number of days from program entry to housing move-in:	97 days	Average number of days from program entry to housing move-in:	n/a
Number of program exits:	7	Number of program exits:	0
% of program exits to permanent housing:	83%	% of program exits to permanent housing:	n/a
% who exited to permanent housing or remained in the program:	94%	% who exited to permanent housing or remained in the program:	100%
% of program stayers who increased income:	0%	% of program stayers who increased income:	0%
% of program leavers who increased income:	14%	% of program leavers who increased income:	n/a



CoC Funded Program Data: 10/1/2022-9/30/2023

The Mary Parrish Center

Program Type:	Rapid Re-Housing
Populations Served:	Interpersonal Violence: Individuals, Families
# of households served:	29
# of people served:	78
Average number of days from program entry to housing move-in:	33
Number of program exits:	45
% of program exits to permanent housing:	98%
% who exited to permanent housing or remained in the program:	n/a
% of program stayers who increased income:	33%
% of program leavers who increased income:	59%

CoC Funded Program Data: 10/1/2022-9/30/2023

The Mary Parrish Center

Program Type:	Joint Transitional Housing and PH-RRH
Populations Served:	Interpersonal Violence: Individuals, Families
# of households served:	34
# of people served:	82
Average number of days from program entry to housing move-in:	128
Number of program exits:	26
% of program exits to permanent housing:	84% TH and 100% RRH
% who exited to permanent housing or remained in the program:	n/a
% of program stayers who increased income:	86% TH and 75% RRH
% of program leavers who increased income:	67% TH and 62% RRH

## CoC Funded Program Data: 10/1/2022-9/30/2023

### The Mary Parrish Center

Program Type:	Transitional Housing
Populations Served:	Interpersonal Violence: Individuals, Families
# of households served:	22
# of people served:	48
Average number of days from program entry to housing move-in:	n/a
Number of program exits:	28
% of program exits to permanent housing:	84%
% who exited to permanent housing or remained in the program:	n/a
% of program stayers who increased income:	86%
% of program leavers who increased income:	67%



# Housing Inventory Count

Hannah Cornejo-Nell, OHS

# HOUSING INVENTORY COUNT

The Nashville-Davidson County Continuum of Care Housing Inventory Count (HIC) is a Point-In-Time (PIT) inventory of the programs dedicated to serving homeless and formerly homeless persons. It is a requirement by the US Department of Housing and Urban Development (HUD) and is used in the annual application process to determine Federal funding for homeless services throughout the country. The data used to make this report is also used to produce the Annual Homelessness Assessment Report (AHAR) to Congress.

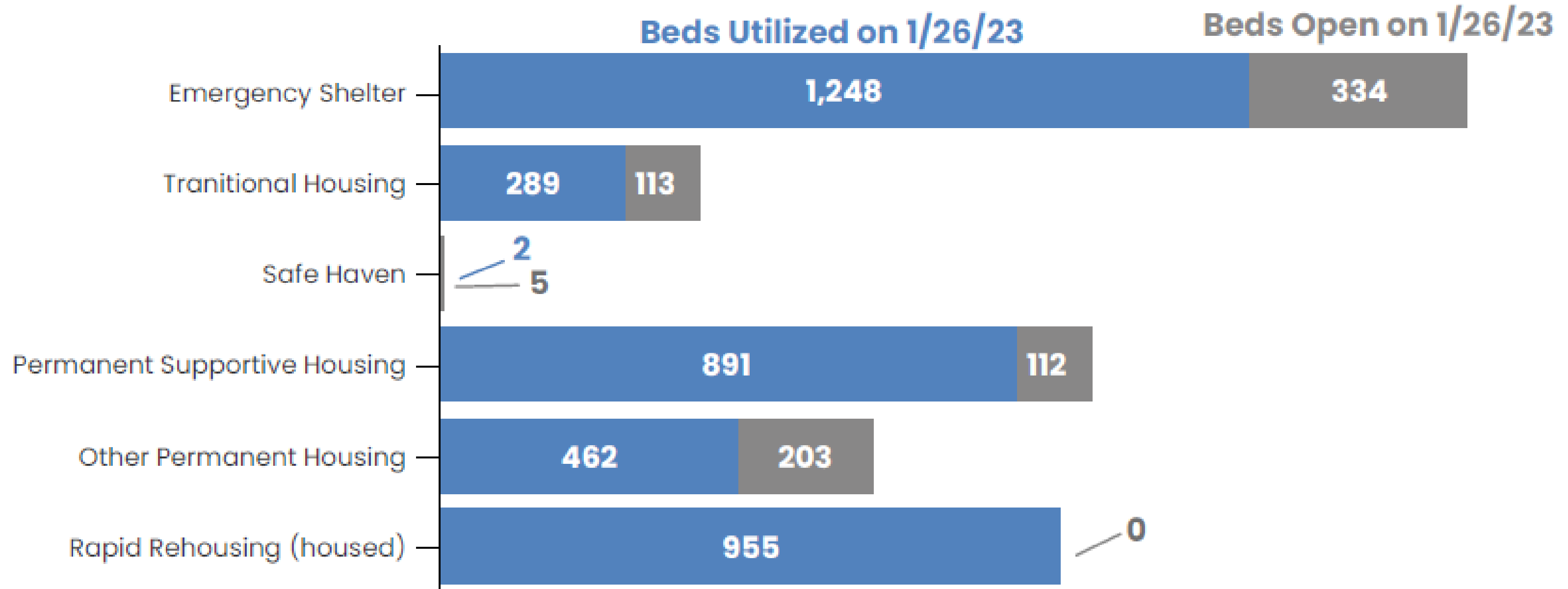
The Housing Inventory Count includes the following components:

## Shelter for Currently Homeless People

- *This includes **emergency shelter, transitional housing, and safe havens.***

## Permanent Housing

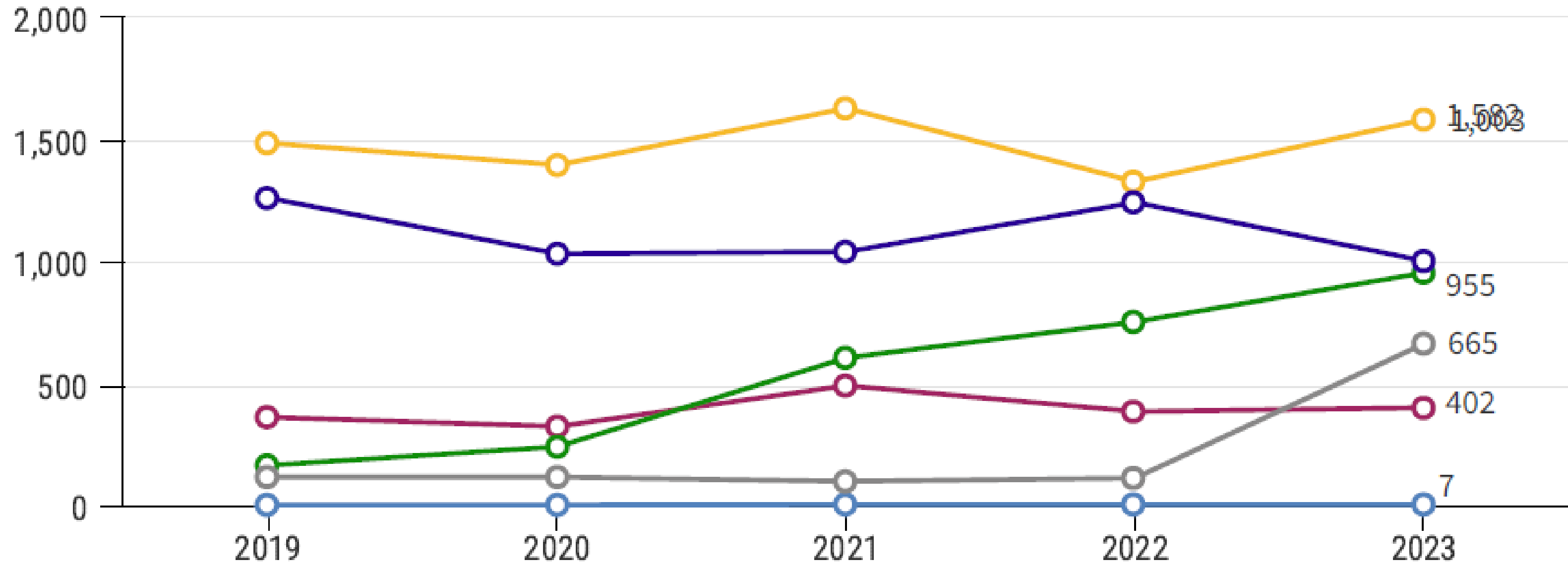
- *This includes **permanent supportive housing, rapid rehousing, and other forms of permanent housing for persons who were homeless upon entry into the project.***



The night of January 26th, 2023 77% of Nashville's beds to shelter people currently experiencing homelessness were being utilized. On the same night, 88% of the permanent housing beds dedicated to people experiencing homelessness were occupied.



## Nashville Housing Inventory Count, 2019-2023



- Emergency Shelter
- Permanent Supportive Housing
- Transitional Housing
- Other Permanent Housing
- Safe Haven
- Rapid Re-housing



	1/26/23 PIT Count	Total Beds Available	Utilization Rate
<b>Emergency Shelters</b>	<b>1,248</b>	<b>1,582</b>	<b>79%</b>
Community Care Fellowship: Mobile Housing Navigation Center: Bellevue	12	14	<b>86%</b>
Community Care Fellowship: Mobile Housing Navigation Center: Madison	12	15	<b>80%</b>
Community Care Fellowship: Mobile Housing Navigation Center: Downtown	8	8	<b>100%</b>
Launch Pad: Winter Shelter	17	20	<b>85%</b>
Metro Social Services: Cold Weather Shelter	151	250	<b>60%</b>
Morning Star Sanctuary	8	8	<b>100%</b>
Nashville Rescue Mission: Men's Guest Services	458	594	<b>77%</b>
Nashville Rescue Mission: Women's Guest Services	289	334	<b>87%</b>
Operation Stand Down: SSVF: Emergency Housing Assistance	3	3	<b>100%</b>
Room In The Inn: Guest House	41	50	<b>82%</b>
Room In The Inn: Winter Shelter	71	71	<b>100%</b>
Safe Haven Family Shelter	90	112	<b>80%</b>
Safe Haven Family Shelter: Priority 1	38	38	<b>100%</b>
YWCA Domestic Violence Shelter	50	65	<b>77%</b>



	1/26/23 PIT Count	Total Beds Available	Utilization Rate
<b>Transitional Housing</b>	<b>289</b>	<b>402</b>	<b>72%</b>
Launch Pad: Independent Supported Living Program	6	6	<b>100%</b>
Matthew 25: GPD	31	41	<b>76%</b>
Matthew 25: Non-Veteran TH	7	8	<b>88%</b>
Nashville Rescue Mission: Men's Life Recovery	77	105	<b>73%</b>
Nashville Rescue Mission: Men's Pathways to Work	5	12	<b>42%</b>
Nashville Rescue Mission: Women's Life Recovery	28	43	<b>65%</b>
Nashville Rescue Mission: Women's Pathways to Work	2	8	<b>25%</b>
Operation Stand Down TN GPD	38	42	<b>90%</b>
Room In The Inn: GPD: Hospital to Housing	7	5	<b>140%</b>
Room in The Inn: GPD: Service Intensive	16	22	<b>73%</b>
The Mary Parrish Center: DV Transitional	18	21	<b>86%</b>
The Salvation Army: Joint TH	47	75	<b>63%</b>
The Village at Glencliff: Tiny Home Village	7	14	<b>50%</b>
<b>Safe Haven</b>	<b>2</b>	<b>7</b>	<b>29%</b>
Room In The Inn: GPD: Low Demand	2	7	<b>29%</b>





	1/26/23 PIT Count	Total Beds Available	Utilization Rate
<b>Rapid Re-housing</b>	<b>955</b>	<b>955</b>	<b>100%</b>
Catholic Charities: ESG RRH	37	37	<b>100%</b>
Oasis Center: YHDP RRH	81	81	<b>100%</b>
Operation Stand Down TN: SSVF RRH	78	78	<b>100%</b>
Safe Haven Family Shelter: CoC RRH	193	193	<b>100%</b>
Safe Haven Family Shelter: DHS RRH	35	35	<b>100%</b>
Safe Haven Family Shelter: DV CoC RRH	45	45	<b>100%</b>
The Contributor: ESG RRH	6	6	<b>100%</b>
The Mary Parrish Center: RRH	21	21	<b>100%</b>
The Mary Parrish Center: Joint TH-RRH	11	11	<b>100%</b>
The Salvation Army: ESG RRH	4	4	<b>100%</b>
The Salvation Army: Joint TH-RRH	15	15	<b>100%</b>
The Salvation Army: CoC RRH	17	17	<b>100%</b>
The Salvation Army: Roadway Home	51	51	<b>100%</b>
ESG-CV RRH (funds completed)	361	361	<b>100%</b>

# *Questions & Answers*

***Networking  
Lunch***

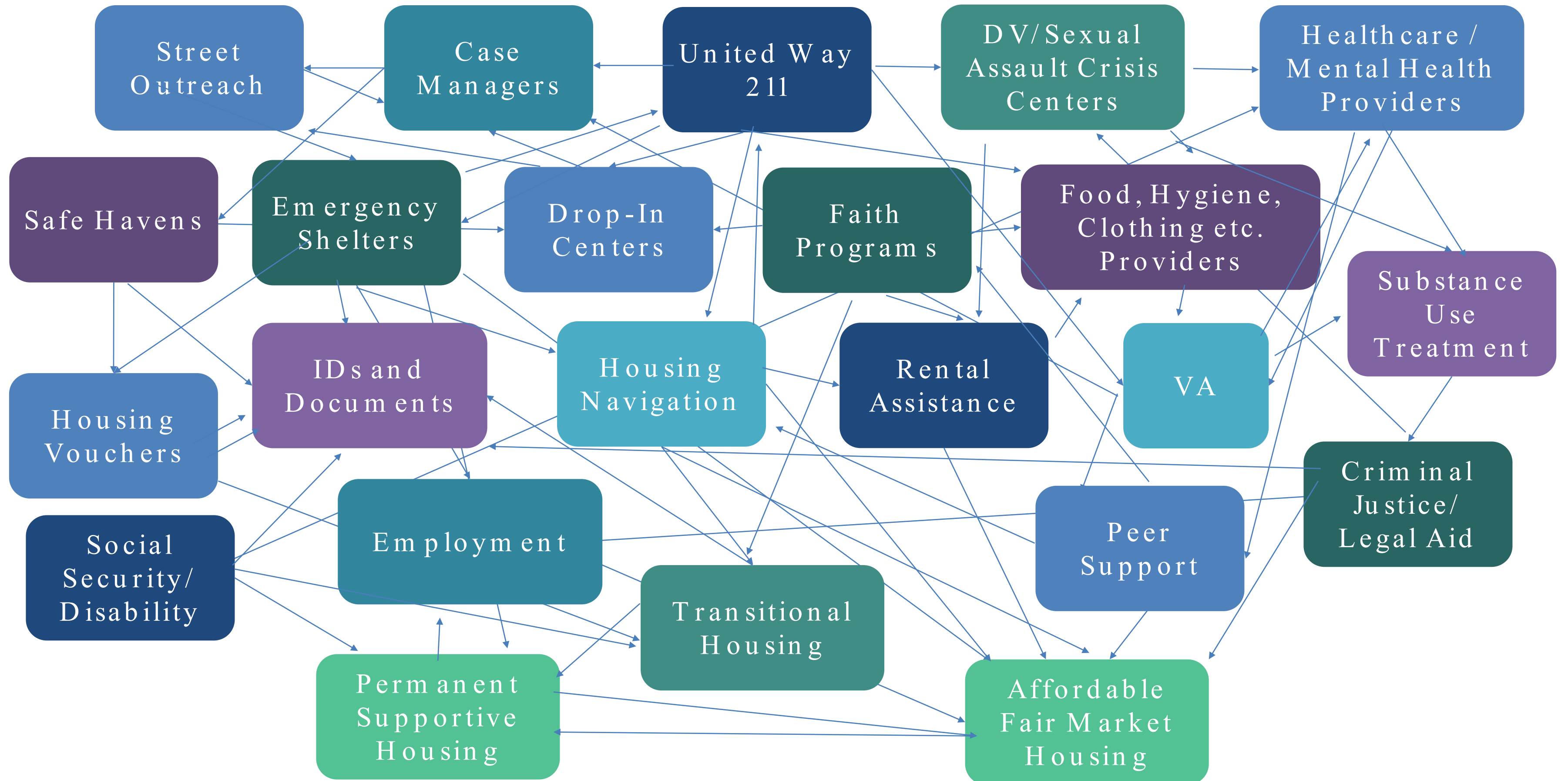
# HOUSING SERVICES



**What does it look  
like to get someone  
housed?**

**April Calvin, OHS**

# Each Path Is Different





# Outreach & Coordinated Entry Journey Map

Kelsea Combs & Joe Parker, OHS  
Whitney Riddell, VA Medical Center

**“CE”**

**Coordinated Entry**

**The “Housing Pipeline”**



# Coordinated Entry

## *Basics*



### What is CE?

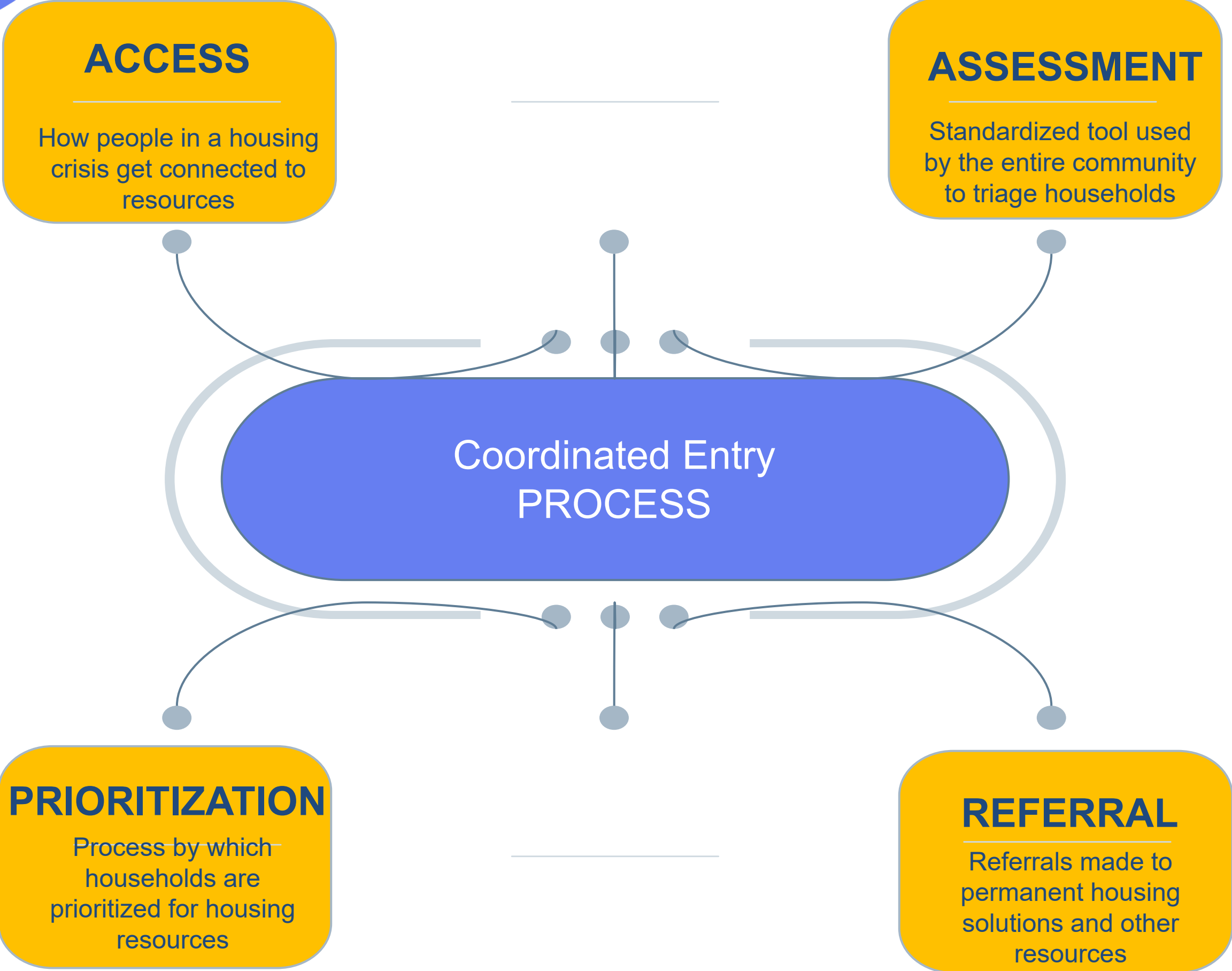
A process designed to quickly identify, assess, refer and connect people in a crisis to housing, shelter and assistance, no matter where they show up for help.

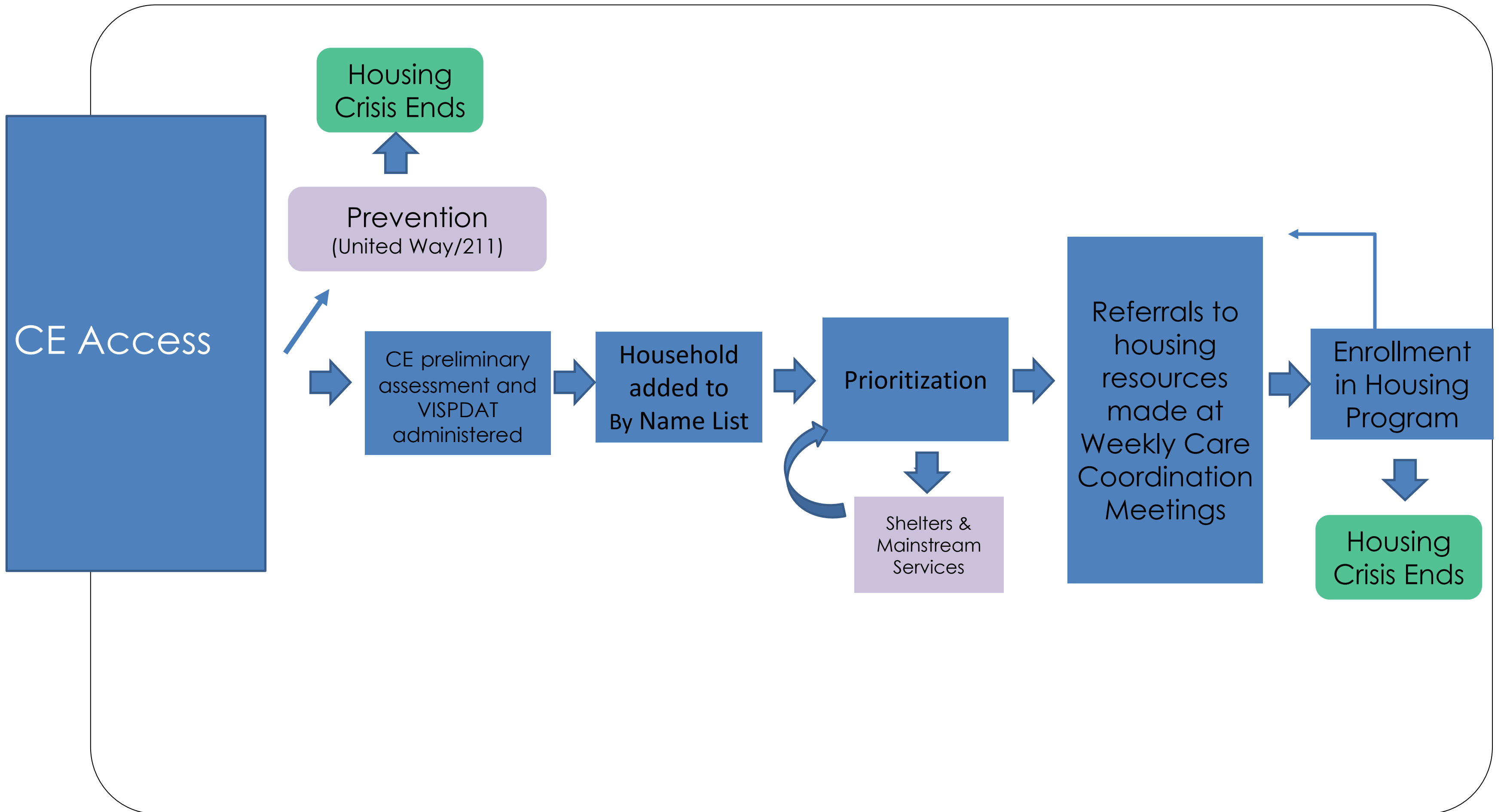
CE is a community process in which over 30 agencies in Nashville participate and OHS is the CE agency in Nashville.

Our CE system is housed within HMIS

There are 4 elements of Coordinated Entry  
Access, Assessment, Prioritization, Referral

# COORDINATED ENTRY





# What is the BNL?

The By Name List is a dynamic list of all households experiencing literal homelessness that have been entered into Coordinated Entry

Client ID	Population 1	Population 2	# Adults	# Children	Chronic	Entry Date	Date Homelessness Started	VI-SPDAT Score	Priority Score
56801	Individual		1	0	Yes	6/10/2022	7/2/2014	12	15
63538	Individual		1	0	Yes	5/24/2022	12/15/2014	14	15
8205	Individual		1	0	Yes	4/2/2022	5/11/2015	12	15
37303	Individual		1	0	Yes	4/14/2022	12/1/2015	13	15
49699	Individual		1	0	Yes	4/6/2022	7/1/2016	14	15
62326	Individual		1	0	Yes	2/25/2022	12/15/2016	13	15
60584	Individual		1	0	Yes	5/20/2022	6/16/2017	12	15
62007	Individual		1	0	No	2/9/2022	11/20/2017	12	15
60102	Individual		1	0	Yes	9/14/2021	12/1/2017	14	15
40041	Individual		1	0	No	9/23/2021	1/1/2018	13	15
61017	Individual		1	0	Yes	10/3/2021	1/1/2018	13	15
46364	Individual		1	0	Yes	11/14/2021	1/1/2018	14	15

# Temporary & Permanent Housing Options



## *Referred through Coordinated Entry*

Emergency shelter	<ul style="list-style-type: none"><li>Temporary shelter with no lease, can be night by night or longer term</li></ul>
Transitional housing	<ul style="list-style-type: none"><li>Temporary housing with support services meant to bridge the gap between homelessness and housing</li></ul>
Rapid Rehousing	<ul style="list-style-type: none"><li>Short or medium term rental assistance and support services</li></ul>
Permanent Supportive Housing	<ul style="list-style-type: none"><li>Long term rental assistance with voluntary support services for people with disabling conditions</li></ul>
Housing Choice Vouchers	<ul style="list-style-type: none"><li>Long term rental subsidy administered by MDHA</li></ul>

Emergency shelter	<ul style="list-style-type: none"><li>Temporary shelter with no lease, can be night by night or longer term</li></ul>
Transitional housing	<ul style="list-style-type: none"><li>Temporary housing with support services meant to bridge the gap between homelessness and housing</li></ul>
Recovery housing	<ul style="list-style-type: none"><li>Structured housing focused on helping residents maintain sobriety</li></ul>
Rooming houses	<ul style="list-style-type: none"><li>Shared living space with private rented bedrooms and shared communal spaces</li></ul>
LIHTC properties	<ul style="list-style-type: none"><li>Housing developed using low income housing tax credits with affordability restrictions</li></ul>
Public housing	<ul style="list-style-type: none"><li>Government owned, purpose of providing safe and adequate housing to low-income residents</li></ul>



# Story of Progress

Jamie Villegas

# FUNDING NEEDS



# **\$50 Million American Rescue Plan Allocation**

**Bill ClenDenning, OHS**

**April Calvin, OHS**







## Help & Hope

Tracking the \$50M  
Investment in  
Addressing Nashville  
Homelessness



OFFICE OF  
HOMELESS SERVICES

# Overview

## Total Investment : \$50 million in Homelessness



**Temporary Interim Housing**-RS 2022-1698-\$9M to Homeless Impact Division, temporary interim gap housing



**Gap Financing for Permanent Supportive Housing**-RS 2022-1696-\$25M to Metro Development and Housing Agency for low-cost loans for affordable housing units



**Housing First Supportive Services**-RS 2022-1697-\$9M to Metro Homeless Impact Division for Housing First Supportive Services



**Low Barrier Housing Collective and Competitive Grants**-RS 2022-1699-\$7M to Homeless Impact Division for Low Barrier Housing Collective & Competitive Grants



**Tracking the \$50 Million Investment in Homelessness**

<https://www.nashville.gov/departments/office-homeless-services/data>

**\$9M Interim Gap Housing RS 2022-1698**

**UPDATE: January 2024**

Spending Update:

	Total Funds	Spending as of 1/31/24	Remaining Funds	Funding Begin Date	Funding End Date
Community Care Fellowship ARP 2	\$4,542,355.00	\$2,422,203.37	\$2,120,151.63	10/5/2022	10/4/2024
The Salvation Army	\$4,457,645.00	\$2,658,528.72	\$1,799,116.28	11/1/2022	10/31/2024
<b>Total</b>	<b>\$9,000,000</b>	<b>\$5,080,732.09</b>	<b>\$3,919,267.91</b>		

*\*Totals based on all invoices received for expenses occurring through 12/31/23*



**UPDATE: January 2024**

• Metro Council approved all agreements for the Housing First Supportive Services

- **Colby's Army** \$143,629
  - Peer Support Services
- **Mending Hearts** \$3,000,000
  - Collaborating with Elam Mental Health Center
  - Housing Support Coordination
  - Vital Document Collection
  - Resource Referrals and Connections
    - Physical and Mental Health
    - Substance Use Recovery
    - Benefits and Assistance Programs
    - Employment Resources
    - Essential Items (food, clothing, household items, etc.)
- **Park Center** \$900,000
  - SOAR Services

- **Room In The Inn** \$275,000
  - Provide Nutritious Meals to those residing in Interim Housing Programs
- **Step Up on Second** \$2,499,950
  - Housing Support
  - Vital Document Collection
  - Resource Referrals and Connections
    - Physical and Mental Health
    - Substance Use Recovery
    - Benefits and Assistance Programs
    - Essential Items (food, clothing, household items, etc.)
- **United Neighborhood Health Services** \$1,961,514.92
  - Street Medicine
  - Medical Clinic Services on site at Interim Housing Program locations
  - Pharmacy Services



# \$9M Housing First Supportive Services RS 2022-1697

UPDATE: January 2024

## Spending Update:

	Total Funds	Spending as of 1/31/2024	Remaining Funds	Funding Begin Date	Contract End Date
Colby's Army	\$143,629.00	\$13,463.84	\$130,165.16	6/7/2023	5/31/2026
Mending Hearts	\$3,000,000.00	\$79,516.52	\$2,920,483.48	6/7/2023	5/31/2026
Park Center ARP 2	\$900,000.00	\$125,770.93	\$774,229.07	6/7/2023	5/31/2026
Room In The Inn	\$275,000.00	\$154,094.29	\$120,905.71	6/7/2023	5/31/2026
Step Up on Second	\$2,499,050.00	\$143,875,.53	\$2,355,174.47	6/7/2023	5/31/2026
United Neighborhood Health Services	\$1,961,514.92	\$322,204.38	\$1,639,310.54	5/1/2023	4/30/2026
<b>Total Funds</b>	<b>\$8,779,193.92</b>	<b>\$838,925.49</b>	<b>\$7,940,268.43</b>		

- Supportive Service Referrals are being processed
- Hosting Bi-Monthly meetings to maximize the collective impact
- Case conferencing referral process
- Sam Tsemberis and other national leaders will train the community

*\*Totals based on all invoices received for expenses occurring through 12/31/23*



**UPDATE: January 2024**

## **\$3 Million Low Barrier Housing Collective (LBHC):**

- 175 properties are participating in the collective.
- Landlords received incentives for housing 171 households experiencing homelessness.

## **\$4 Million Competitive Grants:**

- RFP has been released
- The Application period closed on Friday, October 13<sup>th</sup>.
- Applications have been reviewed and conditional award letters have been sent to funding applicants.
- Diversifying our funding portfolio with medical providers, re-entry, and community training.

*\*All data as of 12/31/23*



UPDATE: January 2024

### Spending Update:

Low Barrier Housing Collective (ARP 1 and 2 Funds Combined)*	Total Funds	Spending as of 12/31/2023	Remaining Funds	Funding Obligation Date
Landlord Incentives/Security Deposits	\$950,000.00	\$204,546.82	\$745,453.18	12/31/2024
Minor Repair Funding	\$700,000.00	\$41,804.33	\$658,195.67	12/31/2024
Furniture Assistance	\$1,350,000.00	\$276,741.16	\$1,073,258.84	12/31/2024
Program Operating Costs	\$500,000.00	\$166,260.10	\$333,739.90	12/31/2024
<b>Total</b>	<b>\$3,500,000</b>	<b>\$671,663.72</b>	<b>\$2,828,336.28</b>	

	Total Funds	Spending as of 12/31/23	Remaining Funds	Funding Obligation Date
Competitive Grants	\$4,020,000.00	\$0	\$4,020,000.00	12/31/2024

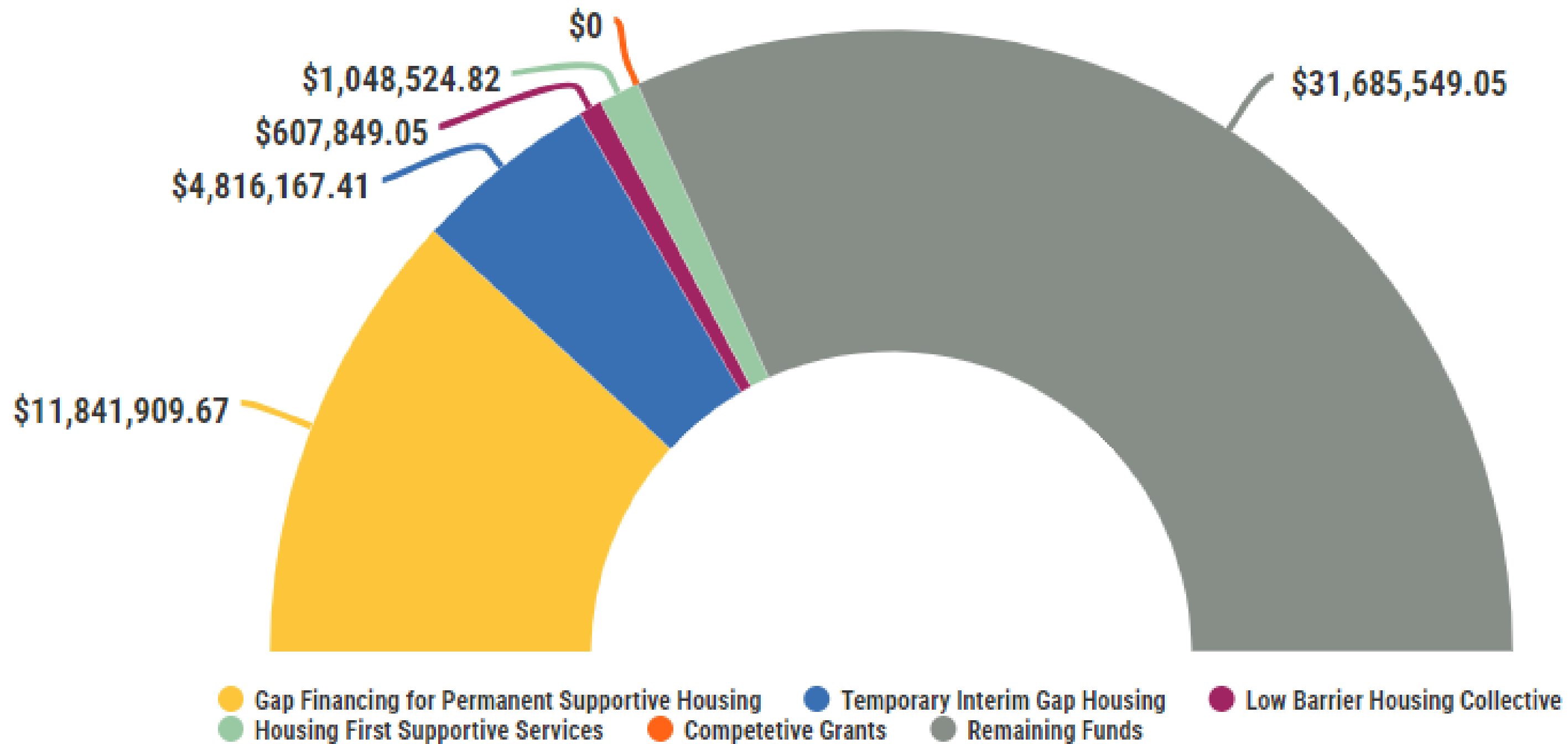
\* ARP 1 fund totals are still being tallied and finalized.

Totals based on all invoices received for expenses occurring through 12/31/2023



# Total Spending Breakdown

UPDATE: January 2024





# Other Homelessness News

**UPDATE: January 2024**

# Housing Surge Updates

## 1. Raw numbers for camp closures: Overall (3 camps) 147 people

- 67 are in interim housing (46%)
- 48 have moved into permanent housing (32.5%)
- 17 have returned to homelessness (11.5%)
- 6 have been incarcerated (4%)
- 4 people are deceased (3%)
- 2 have gone to some kind of treatment facility (1%)
- 3 have moved into a hotel/other (2%)

## 2. The next encampment was identified by the prioritization team.

- 12/22 Brookmeade Camp: 69 individuals
- 4/23 Caldwell Park: 38 individuals
- 10/23 TA Camp: 40 individuals
- 1/24 Hermitage Camp: estimated 36 individuals

## Permanent Housing and Housing Navigation Services (Need a community plan for PSH-0-30% AMI)

- PHS, Voucher Subsidies, MDHA Properties, Private Owners
- Increase Community Capacity with centralized housing navigation
- Eliminating loss of resources (EHV, FUP, S+C)
- RFP out for Metro PSH: Strobel Center

## 4. Community Partnerships and Priorities

- Family 100 Day Housing Challenge (Currently 111)
- Chronic Housing Surge:(2021: housing 10 per month, 2023: averaging 35 per month, Nov. 2023: 54 housed)
- Shelter Support (Family, Covid, Severe Weather Demands)
- Encampment Housing Surge Moving Forward



# Budgeting for the Upcoming Fiscal Year



Allison Cantway, OHS

April Calvin, OHS

# CoC Planning Grant

## *Eligible activities that a CoC can spend planning grant funds on*

- ❖ Developing a community-wide process involving the coordination of various providers to develop strategies for ending homelessness and identifying resources that are available to meet that goal
- ❖ Determining the geographic area that the CoC will serve including evaluating the merits of merging with other CoCs
- ❖ Developing a CoC system
- ❖ Evaluating the outcomes of CoC and ESG projects within the CoC
- ❖ Participating in the consolidated plan(s) within the CoC's boundaries
- ❖ Preparing and submitting an application to HUD on behalf of the CoC, including conducting a Point-in-Time count and other data collection as required by HUD
- ❖ Monitoring and improving the quality and performance of recipients and subrecipient projects and enforcing compliance with program requirements

# Metro Budget Requests

Continuing to build OHS

- Asking for additional positions to increase capacity

Providing support to the community and the CoC

S u g g e s t i o n s ?

# Office of Homeless Services

**April Calvin, Director**

<b>Dr. Marvin Trotter</b> Assistant Director of Programs	<b>Alison Cantway</b> Assistant Director of Planning & Research	<b>Joseph Marsh</b> Assistant Director of Administration
<b>Hannah Cornejo Nell</b> HMIS Manager	<b>Bill ClenDening</b> Grants Coordinator	<b>Antonia Whitfield</b> Admin Services Manager
<b>Dr. Monte Talley</b> Coordinated Entry Manager	<b>Raquel de la Huerga</b> Continuum of Care Manager	<b>Allison Malone</b> Admin Assistant
<b>Charis Stegall</b> Landlord Engagement Manager		
<b>Joseph Parker</b> Outreach Manager		
<b>Tytiauna Ruffin</b> Shelter Manager		



# Funding Opportunities



Allison Cantway, OHS

# Funding Opportunities

- Continuum of Care (CoC)
- Emergency Solutions Grant (ESG)
- Housing Opportunity for Persons with AIDS HOPWA)
- Runaway Homeless Youth (RHY)
- Project for Assistance in Transition from Homelessness (PATH)
- Supportive Services for Veteran Families (SSVF)
- Veteran Affairs (VA) Grant Per Diem (GPD)
- American Rescue Plan (ARP)
- Youth Homeless Demonstration Program (YHDP)

# *Questions & Answers*



# CLOSING REMARKS

Chair Jaha Martin