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RE: Director Notes

Current Efforts:

A primary function of the Office of Homeless Services is to offer effective, efficient, and innovative approaches and funding opportunities for our community of service providers, helping to reduce or end the deplorable conditions that our unhoused Nashville Neighbors face.

By way of:

1. Data Management (HMIS tracks the great work of our community partners)
2. Fostering collaboration and partnerships (Public, Private, Philanthropic, Faith-based)
3. Funders (Deploying Metro, Federal, and Special Purpose funds)
4. Resource Management (Coordinated Efforts, Landlord engagement, Outreach Efforts)
5. Asset Management is a new initiative (Strobel House)

Metro has great coordinating and planning departments but often not the direct service delivery... It is important to note the great work of our Non-profit or service providers.

Out of the 45 agencies utilizing HMIS

Last year, our community housed 1927 Nashville neighbors experiencing homelessness, and of those housed (10%) 189 individuals came straight from encampments.

Utilizing Housing First efforts to address homelessness has proven to be a best practice.

As our Office turns one **on July 1**.....New Developments

1. Strobel PSH (Affordable Task Force reports 35K of the 52K housing units needed by 2030 should be below 30% AMI)
2. Collaborative Applicant
3. Coordinated Entry phone line access.
4. Extreme Seasonal Concerns
(See in package...Cold Weather Shelter, Heat response, Spring Storms, Fall No Burn)

Future Initiatives:

Operating with urgency

1. Robust data collection:
 - a. In the last 2 years, increased data entry efforts captured people experiencing chronic homelessness and increasingly growing closer to a baseline for our community.
 - b. Another change in our data will include syncing the large shelter's data.
 - c. HUD TA states that entry access only sometimes equates to robust exit documentation.
 - d. PIT equals the same methodology.

2. Increased Low Barrier Housing Collective resources (See in package)
3. Coordinating and reviewing prevention and diversion efforts- (United Way, FAN Committee, Capacity Building of Built for zero because, for every 1 household housed, we notice 2.5 entering into homelessness.

2024 Cold Weather Shelter update:

Information From Prior Sheltering Seasons: Metro has operated the overflow shelter since 2013, and you will find data for the most recent 5 years of operations listed below. Please note the nights of operation and the temp. change to 32degrees Fahrenheit:

- 18 nights of service during 2019-2020
- 26 nights of service during 2020-2021
- 40 nights of service during 2021-2022
- 41 nights of service during 2022-2023 (with the temperature change)
- 40 nights of service during 2023-2024

On several dates, the Severe Weather Shelter was open 24 hours to accommodate the need due to the temperature remaining below 32 degrees Fahrenheit. Multiple departments and partnering organizations held daily virtual triage meetings to the ensure safety of our unsheltered Nashville neighbors.

- Jan 14th, 2024
- Jan 15th, 2024
- Jan 16th, 2024
- Jan 17th, 2024
- Jan 18th, 2024
- Jan 19th, 2024
- Jan 20th, 2024
- Jan 21st, 2024

Needs Assessment

The estimated number of Nashville neighbors experiencing life without a home is reviewed by several tools. One is the annual Point In Time Count (PIT), a one-night count conducted according to HUD's guidelines. 2024's report noted that on January 25, 2024, 725 unsheltered persons and 1,369 sheltered persons were included in the confirmed Point In Time count. The count was conducted on a night that the Severe Weather Shelter was not open.

Also, during the winter season, OHS monitors community emergency shelter data by comparing bed availability versus bed occupancy for other shelters that allow immediate access. This year as a community, we averaged a systems occupancy rate during cold weather nights of 80%, which is slightly higher than previous years.

Last year, we had 1424 year-round shelter beds. We only exceeded 90% utilization during the 7 days listed below:

Significant Dates	Metro Overflow Shelter	Other ER Shelter Beds	Total ER Shelter
01/14/2024	398	988	1386
01/15/2024	374	956	1330
01/16/2024	361	986	1347
01/17/2024	345	1043	1388
01/18/2024	372	1059	1431
01/19/2024	250	1172	1422
01/20/2024	260	1173	1433