

July 12, 2024

Proposed TLC Rule Amendment for July 18 Meeting

Current language is in black

Current language proposed to be deleted is in ~~striketrough~~

New proposed language is in red

Section 103 COMPLAINTS

Complaints (by the public or regulated individuals or companies) regarding taxicabs, wreckers or other functions of the Transportation Licensing Commission must be filed in writing by the complainant. Anyone wishing to file a complaint may do so ~~by~~ **via HUB Nashville**, letter, fax, or e-mail. Upon request, a complaint form will be mailed. Complaints must be returned to the Commission office at least 14 days prior to a Commission meeting in order to be considered for the agenda. The Commission reserves the right to hear a complaint which does not meet the 14-day time period. All complaints must be filed within 30 days from the incident however the Commission reserves the right to hear complaints outside of those parameters.