53 Office of Homeless Services - At A Glance

Mission Restoring hope and dignity to our unhoused neighbors by collaborating with the community, providing a network of service providers and guiding a data driven, innovative, and trauma-informed Housing First approach, offered with a spirit of deep compassion, care and commitment.

| Budget S | ummary | 2022-23 | 2023-24 | 2024-25 | |
|----------|--|------------|---|-------------|--|
| | | 2022-25 | 2023-24 | 2024-23 | |
| | Expenditures and Transfers: | + 0 | AF F34 000 | \$5,603,300 | |
| | GSD General Fund | \$0 | \$5,524,900 | | |
| | SPF Special Purpose Fund | 0 | 0 | 494,000 | |
| | Total Expenditures and Transfers | \$0 | \$5,524,900 | \$6,097,300 | |
| | Revenue and Transfers: | | | | |
| | Program Revenue | | | | |
| | Charges, Commissions, and Fees | \$0 | \$0 | \$0 | |
| | Other Governments and Agencies | 0 | 0 | 494,000 | |
| | Other Program Revenue | 0 | 0 | . 0 | |
| | Total Program Revenue | \$0 | \$0 | \$494,000 | |
| | Non-Program Revenue | \$0 | \$0 | \$0 | |
| | Transfers from Other Funds and Units | 0 | 0 | 0 | |
| | Total Revenue and Transfers | \$0 | \$0 | \$494,000 | |
| | Expenditures per Capita | \$0.00 | \$7.76 | \$8.49 | |
| Position | Total Budgeted Positions | 0 | 34 | 34 | |
| Contacts | Director: April Calvin Finance Manager: Joseph K. Marsh | | Email:April.Calvin@r Email: Joseph.Marsh | | |
| | 3055 Lebanon Pike, Nashville, TN 37214 | | Phone: 615-862-640 | 00 | |

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Organizational Structure Director Assistant Director Assistant Director Assistant Director of Planning of Programs of Admin Homeless Management Grants Admin Service Information Coordinator Manager System Coordinated Entry COC Manager Admin Assistant Landlord Engagement Outreach Shelter Manager

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Budget Changes and Impact Highlights

| Recommendation | | | Impact | | | | | |
|--|-------|-----------|---|--|--|--|--|--|
| Grant Adjustments Adjustments for grant expenses | SPF | \$494,000 | To account for incoming grants within the department | | | | | |
| Non-allocated Financial Transactions | | | | | | | | |
| Internal Service Charges* | GSD | 700 | Delivery of centrally provided services including information systems, fleet management, radio, and surplus property. | | | | | |
| Pay Plan Allocation | GSD | 155,600 | Supports the hiring and retention of a qualified workforce. | | | | | |
| Budget Adjustment Savings | GSD | (77,900) | Agency's share of 1.41% Budget Adjustment Savings. | | | | | |
| General Services District Total | | \$78,400 | | | | | | |
| Special Purpose Funds Total | | \$494,000 | | | | | | |
| | TOTAL | \$572,400 | | | | | | |
| | | | | | | | | |

GSD - General Services District

SPF - Special Purpose Funds

* See Internal Service Charges section for details

53 Office of Homeless Services - Financial

GSD General Fund

| | FY2023 | FY2023 | FY2024 | FY2025 | FY24-FY25 Difference | FY24-FY25 | |
|-----------------------------------|--------|--------|-----------|-----------|-------------------------|-----------|--|
| | Budget | Actual | Budget | Budget | Difference | % Change | |
| OPERATING EXPENSE: | | | | | | | |
| PERSONNEL SERVICES | 0 | 0 | 2,687,200 | 2,842,800 | 155,600 | 5.79% | |
| OTHER SERVICES: | | | | | | | |
| Utilities | 0 | 0 | 1,800 | 1,000 | (800) | -44.44% | |
| Professional & Purchased Services | 0 | 0 | 2,610,500 | 2,582,500 | (28,000) | -1.07% | |
| Travel Tuition and Dues | 0 | 0 | 15,000 | 27,000 | 12,000 | 80.00% | |
| Communications | 0 | 0 | 11,100 | 25,500 | 14,400 | 129.73% | |
| Repairs and Maintenance Services | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Internal Service Fees | 0 | 0 | 38,200 | 38,900 | 700 | 1.83% | |
| Other Expense | 0 | 0 | 161,100 | 85,600 | (75,500) | -46.87% | |
| TOTAL OTHER SERVICES | 0 | 0 | 2,837,700 | 2,760,500 | (77,200) | -2.72% | |
| TOTAL OPERATING EXPENSES | 0 | o | 5,524,900 | 5,603,300 | 78,400 | 1.42% | |
| TRANSFERS TO OTHER FUNDS | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| TOTAL EXPENSES & TRANSFERS | 0 | 0 | 5,524,900 | 5,603,300 | 78,400 | 1.42% | |
| PROGRAM REVENUE: | | | | | | | |
| Charges, Commissions, & Fees | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Federal (Direct & Pass Through) | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| State Direct | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Other Government Agencies | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Other Program Revenue | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| TOTAL PROGRAM REVENUE | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| NON-PROGRAM REVENUE: | | | | | | | |
| Property Taxes | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Local Option Sales Tax | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Other Tax, Licenses & Permits | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Fines, Forfeits & Penalties | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Compensation from Property | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| TOTAL NON-PROGRAM REVENUE | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| TRANSFERS FROM OTHER FUNDS | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| TOTAL REVENUE & TRANSFERS | 0 | 0 | 0 | 0 | 0 | 0.00% | |
| Expenditures Per Capita | \$0.00 | \$0.00 | \$7.76 | \$7.80 | \$0.04 | 0.52% | |

Special Purpose Fund

| | FY2023 Budget | FY2023 Actual | FY2024 Budget | FY2025 Budget | FY24-FY25 Difference | FY24-FY25 % Change |
|-----------------------------------|------------------|------------------|------------------|------------------|-------------------------|-----------------------|
| OPERATING EXPENSE: | | | | | | |
| PERSONNEL SERVICES | 0 | 0 | 0 | 40,000 | 40,000 | 100% |
| OTHER SERVICES: | | | | | | |
| Utilities | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Professional & Purchased Services | 0 | 0 | 0 | 353,000 | 353,000 | 100% |
| Travel Tuition and Dues | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Communications | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Repairs and Maintenance Services | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Internal Service Fees | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Other Expense | 0 | 0 | 0 | 101,000 | 101,000 | 100% |
| TOTAL OTHER SERVICES | 0 | 0 | 0 | 454,000 | 454,000 | 100% |
| TOTAL OPERATING EXPENSES | 0 | 0 | o | 494,000 | 494,000 | 0.00% |
| TRANSFERS TO OTHER FUNDS | 0 | 0 | 0 | 0 | 0 | 0.00% |
| TOTAL EXPENSES & TRANSFERS | 0 | 0 | 0 | 494,000 | 494,000 | 100% |
| PROGRAM REVENUE: | | | | | | |
| Charges, Commissions, & Fees | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Federal (Direct & Pass Through) | 0 | 0 | 0 | 494,000 | 494,000 | 100% |
| State Direct | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Other Government Agencies | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Other Program Revenue | 0 | 0 | 0 | 0 | 0 | 0.00% |
| TOTAL PROGRAM REVENUE | 0 | 0 | 0 | 494,000 | 494,000 | 100% |
| NON-PROGRAM REVENUE: | | | | | | |
| Property Taxes | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Local Option Sales Tax | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Other Tax, Licenses & Permits | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Fines, Forfeits & Penalties | 0 | 0 | 0 | 0 | 0 | 0.00% |
| Compensation from Property | 0 | 0 | 0 | 0 | 0 | 0.00% |
| TOTAL NON-PROGRAM REVENUE | 0 | 0 | 0 | 0 | 0 | 0.00% |
| TRANSFERS FROM OTHER FUNDS | 0 | 0 | 0 | 0 | 0 | 0.00% |
| TOTAL REVENUE & TRANSFERS | 0 | 0 | 0 | 494,000 | 494,000 | 100% |
| Expenditures Per Capita | \$0.00 | \$0.00 | \$0.00 | \$0.69 | \$0.69 | 0.00% |

53 Office of Homeless Services - Financial

| | | | | FY2023 FY2024 Budgeted Budgeted | | | FY2025 Budgeted | | Variance | |
|-----------------------------------|-------|-------|------|------------------------------------|------|-------|--------------------|-------|----------|------|
| Title | Grade | Class | Pos. | FTE | Pos. | FTE | Pos. | FTE | Pos. | |
| GSD General 10101 | | | | | | | | | | |
| Administrative Assistant | ST09 | 07241 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Administrative Services Manager | OR07 | 07242 | 0 | 0.00 | 3 | 3.00 | 3 | 3.00 | 0 | 0.00 |
| Administrative Services Officer 2 | OR01 | 07243 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Homeless Services Director | DP01 | 11261 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Info Sys Operations Analyst 1 | OR04 | 10475 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Info Sys Operations Analyst 2 | OR05 | 10476 | 0 | 0.00 | 2 | 2.00 | 2 | 2.00 | 0 | 0.00 |
| Program Manager 1 | OR04 | 07376 | 0 | 0.00 | 3 | 3.00 | 3 | 3.00 | 0 | 0.00 |
| Program Specialist 2 | OR01 | 07379 | 0 | 0.00 | 11 | 11.00 | 11 | 11.00 | 0 | 0.00 |
| Program Specialist 3 | OR03 | 07380 | 0 | 0.00 | 4 | 4.00 | 4 | 4.00 | 0 | 0.00 |
| Public Information Coordinator | OR06 | 10132 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Special Projects Manager | OR11 | 07762 | 0 | 0.00 | 3 | 3.00 | 3 | 3.00 | 0 | 0.00 |
| 10101 Total Positions & FTEs | | | 0 | 0.00 | 31 | 31.00 | 31 | 31.00 | 0 | 0.00 |
| OHS Homelessness Grants Fund | 32138 | | | | | | | | | |
| Program Manager 1 | OR04 | 07376 | 0 | 0.00 | 1 | 1.00 | 1 | 1.00 | 0 | 0.00 |
| Program Specialist 3 | OR03 | 07380 | 0 | 0.00 | 2 | 2.00 | 2 | 2.00 | 0 | 0.00 |
| 32138 Total Positions & FTEs | | | 0 | 0.00 | 3 | 3.00 | 3 | 3.00 | 0 | 0.00 |

Department Totals

0 0.00 34 34.00

34 34.00

53 Office of Homeless Services Program Purpose Statements

Homeless Services Line of Business

Homeless Services Program

The purpose of the Homeless Services Program is to provide assessment and intervention products to homeless individuals and those at risk of becoming homeless so they can obtain or maintain permanent supportive housing.

OHS Planning and Coordination Line of Business

Planning and Coordination

To strategize and coordinate efforts to address homelessness, working collaboratively with community partners to develop comprehensive solutions provide support services and advocate for affordable housing options for those in need.

Warming Shelter Line of Business

Extreme Weather Overflow Shelter

The Office of Homeless Services serves as the Metro coordination entity to bring partners together and plan that in extreme cold weather situations all people have access to shelter. If necessary, Metro Social Services in partnership with other Metro departments (including as needed Metro Parks, the Office of Emergency Management, Mayor's Office, WeGo, Sheriff's Office, Metro Police, and Public Works) operates an extreme cold weather shelter.