

Nashville-Davidson County Continuum of Care (CoC)

SWOP COMMITTEE MEETING MINUTES

DATE: OCTOBER 10, 2024

LOCATION: Nashville Rescue Mission (Family)

TIME: 9 – 10:30AM

CHAIR	Ryan Lampa, People Loving Nashville
RECORDED BY	Raquel de la Huerga, OHS Continuum of Care Manager
MEMBERS	Ryan Lampa (PLN), Meredith MacLeod Jaulin (Shower Up), Courtney Berner (Oasis), Terri Lawson (Step Up), Mary Katherine Rand (Mary Parrish), Candies Pruitt (TSA), HG Stovall (Launch Pad)
GUESTS/STAFF	April Calvin (OHS), Dr. Marvin Trotter (OHS), Madelyn Moncrief (OHS), Raquel de la Huerga (OHS), Amy Qazi (Second Harvest), Jacob Kupin (Metro Council), Kennetha Patterson (HPC), Liz Mallard (HPC), Justin Camacho (PLN), Janet Arning (Inspiritus) Sherry, Joseph, Jennifer

AGENDA ITEM	DISCUSSION
GOOD NEWS	<ul style="list-style-type: none"> • Mary Parrish received funding to expand clinical services. • The Consumer Advisory Board has engaged many people with lived experience • Inspiritus is 2 months out from breaking ground on 80 units of affordable housing for seniors. • Launch Pad is in good shape for seasonal shelter. • Office of Family Safety started an outreach event with NRM. • Hope Fest is on Monday. 40 organizations will be coming. Starts at 5pm.
METRICS	<p>Voucher Utilization</p> <p>Charis noted that Emergency Housing Vouchers (EHVs) were special vouchers deployed during COVID. Nashville will not receive more EHV's and the vouchers cannot be re-assigned. The best that Nashville can do is ensure that those who have been given EHV's do not lose their vouchers because that subsidy would then disappear from the community.</p> <p>Family Unification Program (FUP) is at 92% utilization. FUP requires referrals from the Department of Children Services (DCS). DCS was significantly underutilizing FUP vouchers. OHS has since stepped in and has prompted DCS to make referrals. FUP is now oversubscribed, but not everyone who received the voucher is leased up yet. HUD has released a Request for Proposals for communities to apply for more FUP vouchers. MDHA has not historically applied for more, but now that FUP utilization is up they are planning to apply.</p> <p>Shelter Plus Care (SPC) is at 97% utilization. SPC utilization is not measured by the number of vouchers, but rather how much of the funding is being utilized each month. VASH is at 82% and Mainstream vouchers are at 76%. MDHA does not produce a utilization rate for set aside vouchers, but there are currently 545 under contract.</p> <p>The total number of people in HMIS is down by 2%, emergency shelter is down by 14%, interim housing (from encampments) is down by 6%. Committee members expressed a desire to clearly define emergency shelter and interim gap housing. 156 people were housed last month, a decrease of 17%.</p>

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	<p>The number of gap loan units currently available has not changed, 277 are still under constructions (with 18 being set aside for PSH or 30% AMI). Over 280 properties are participating in the Low Barrier Housing Collective (LBHC). The Office of Homeless Services is shifting towards advertising LBHC availability on the Padmission platform. OHS will start by giving service providers access to Padmission to ensure the platform is adequately troubleshooted before giving the public access.</p> <p>Chair Lampa asked committee members to bring suggestions for new metrics to the next meeting and to ensure that the committee receives ongoing updates from the Housing Opportunities Committee.</p>
<p>GOALS</p>	<p>ON TRACK</p> <ul style="list-style-type: none"> • Address shelter capacity and challenges • Adopt revised encampment plan to address inflow and outflow issues • Decrease document ready barriers <p>OFF TRACK</p> <ul style="list-style-type: none"> • Increase affordable housing capacity • Establish efficient communication with HPC/Comms/CoC (dashboard) • Identify capacity of outreach in Nashville, plan accordingly
<p>AGENCY UPDATES</p>	<ul style="list-style-type: none"> • Room in the Inn. Sold over 3,000 copies of their book. Preparing for the winter shelter program to start on November 1. RITI has over 14,000 beds for winter season. RITI begins orientation on Monday for anyone utilizing the program. Orientations will be offered every day in the winter season at 4pm. Winter shelter will only be provided single men this year. RITI brought women back last year and had a lot of underutilized beds and complications with congregations. In the past, RITI has served a 80 to 85% male demographic. Committee members suggested to take an assessment of female friendly shelters. • Oasis Center. Youth emergency shelter is hiring. Street outreach did a survey of young people for street canvassing. Having less luck funding young adults in the spaces they typically canvass. Got a lot of new locations that they are exploring. Drop-in center is open. Prevention team is almost at capacity working with 30 families right now. Oasis Center is attending PLN's Monday nights. • Launch Pad. Well-staffed for the fall. New program team is growing into their role. Half capacity in their mobile housing center. • The Salvation Army. Hoping to house 7 more individuals. Checking on Cold Patrol for this winter. TSA is entering folks into CE on Fridays from 9-3pm. • Shower the People. Getting ready for winter season. Providing laundry service for Launch Pad and adding RITI shelters. • People Loving Nashville. Nathan Scarlett has joined their outreach team. Continuing to see huge fluctuations at Monday nights. • Step Up. Received 15 more referrals of folks who have been recently housed. • Office of Homeless Services. OHS is working to update the Cold Weather Response Plan, which will be posted on their website. OHS is asking organizations that are helping with Cold Weather Response to send details and updates for their programming. The Cold Weather Overflow Shelter will be open whenever temperatures hit 32 degrees for 3 consecutive hours. The

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	<p>shelter is typically open from 7pm to 7am. Last year, the shelter was open for 40 nights. This is the first year that OHS will be operating the shelter instead of Metro Social Services. The shelter is currently located out of an old school on 3230 Brick Church Pike. Metro is in the early stages of exploring other locations for future seasons. OHS will be shifting to the MEANS text alert system.</p>
<p>REVISION OF OUTDOOR HOMELESSNESS STRATEGY</p>	<p>The Office of Homeless Services took feedback collected by the committee to create proposed revisions to the Outdoor Homelessness Strategy. Committee members went through each page to review the revisions and determine any additional changes.</p> <p>Pg 1</p> <ul style="list-style-type: none"> • Make sure folks with lived experience are included in the list of folks involved. <p>Pg 5</p> <ul style="list-style-type: none"> • Add a definition for Interim Housing <p>Pg 7</p> <ul style="list-style-type: none"> • A committee member asked how the Prioritization Team is made aware of the number of EMS and MNPD calls. OHS responded that they get a report from MNPD of 911 calls made for the encampment area, which is broken down by the nature of the calls. MNPD also share this data with the general public regularly. <p>Pg 8</p> <ul style="list-style-type: none"> • Outline standards for camp engagement. This could potentially live with the Standards of Care. • Change “regular engagement” to “consecutive days”. Committee members agreed that the plan needs to emphasize that encampments should be canvassed and engaged with constantly to ensure the By Name List is accurate and residents are getting the supports they need to prepare for housing. • Committee members suggested to outline what happens if there is a tie between two camps. • Committee members suggested that the Prioritization Team and/or SWOP Committee update the assessment team on a regular basis (potentially right after debriefing camp closures) to ensure that there is real time sharpening. • Committee members asked what happens if people move in once a camp is identified. Committee members agreed to outline an end date for when By Name Lists need to be finalized. Attendees agreed that the By Name List should be updated regularly from the time encampment engagement begins to encampment identification and eventually closure.
<p>NEXT STEPS</p>	<p>Committee members will review the draft Outdoor Homelessness Strategy and come to the next meeting with suggestions. The committee will aim to vote on the revisions at the next meeting.</p>