

# MetroConnect

2024

## ANNUAL REPORT



**socket**

Nashville's Sustainability Outlet



YOU SERVE METRO. WE SERVE YOU.

[socket.nashville.gov](https://socket.nashville.gov)



# ENGAGING METRO EMPLOYEES

The Metro Nashville Departments of General Services and Human Resources partner to offer MetroConnect. The program features tours of innovative and sustainable city projects led by and for Metro employees. Tours are free, during the workday, and open to full-time General Government employees.



For more information on Metro's sustainability initiatives, visit [socket.nashville.gov](https://socket.nashville.gov) or contact Kevin Sykes at 615-626-1597.



**socket**  
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# ENGAGING METRO EMPLOYEES

**18 tours**

**245 participants**

**293 hours of  
professional development**

In its seventh year, MetroConnect 2024 offered tours of various departments and sites across the city, highlighting innovative and sustainable projects.

Whether it was going behind-the-scenes at Nashville's 911 call center, learning how to ride a WeGo bus, or touring some of the city's newest and most environmentally-friendly facilities; MetroConnect presented employees with opportunities to learn more about their city and appreciate their fellow Metro coworkers.



# 2024 TOUR SITES

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Donelson Branch Library



Mill Ridge Park and  
Community Farm



Dr. Ernest Rip Patton, Jr.  
North Nashville Transit Center



Department of Emergency  
Communications



Stormwater Building



District Energy System

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# ATTENDEES

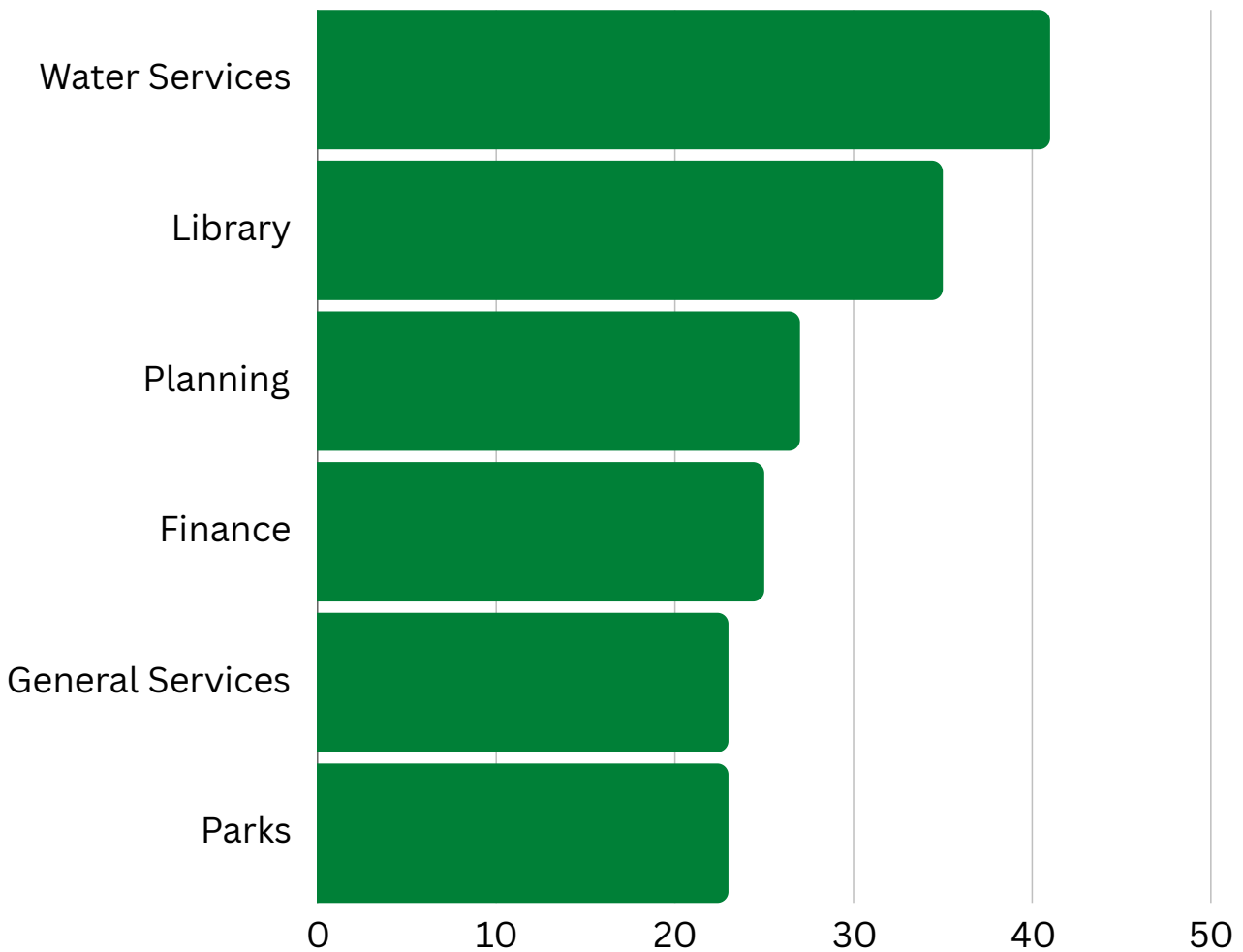
**245**

Attendees

**26**

Metro Departments  
Represented

## Departments with the Most Attendees





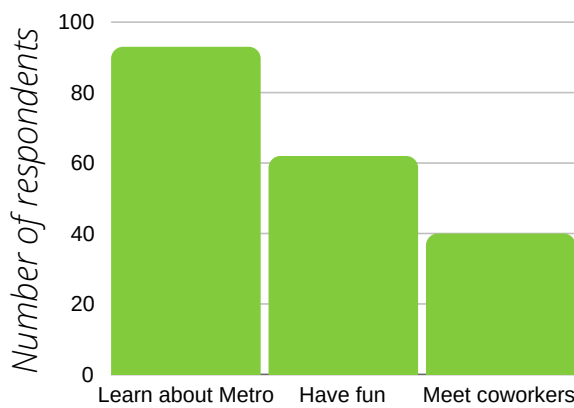
# ATTENDEE FEEDBACK

4.84/5 avg rating

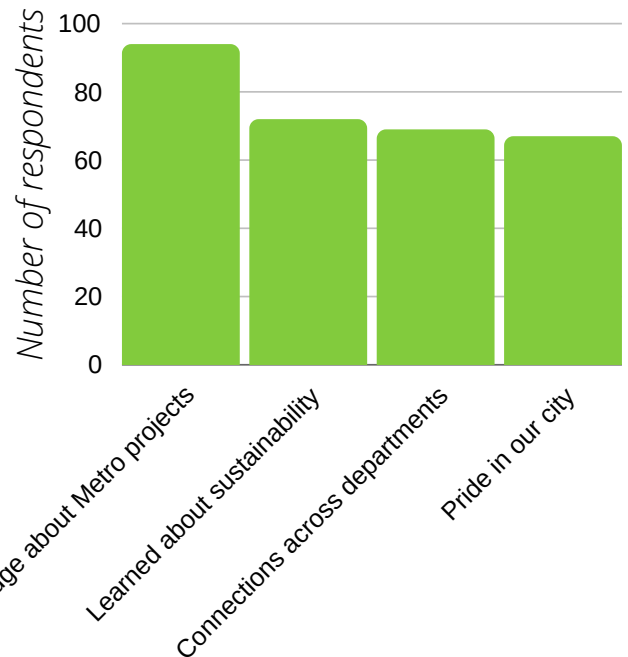


100%  
want to attend  
another tour

## Why did you participate?



## What did you gain from participating?



## What they're saying...

"This program provides immense value and leaves me optimistic and feeling a much greater connection to the city."

"Visiting this site made me more interested in community engagement. The location was absolutely beautiful."

"This is a great way for employees across Metro to come together and learn about what other departments have been working on. It makes you really proud to see what they have accomplished."

# TOUR GUIDE FEEDBACK

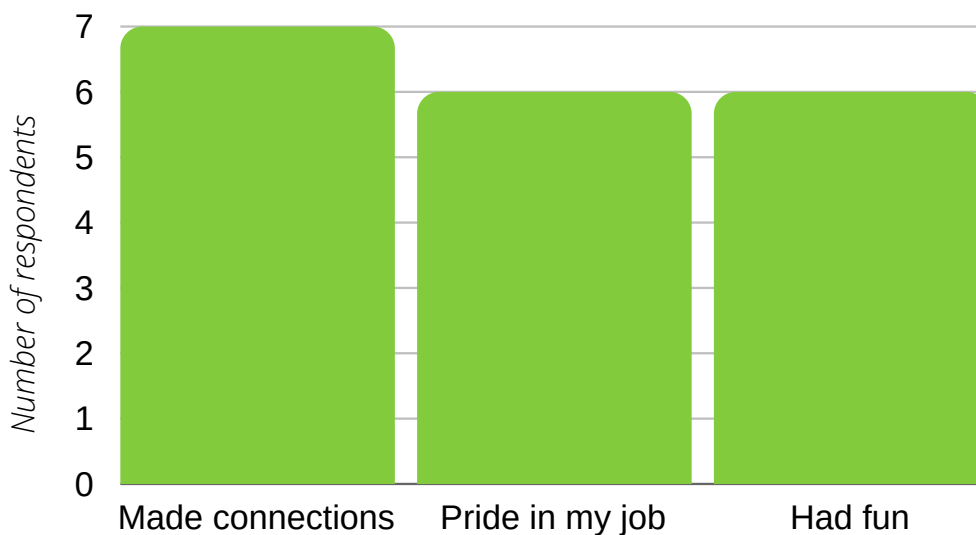
5 star avg rating



100%

want to lead  
another tour

What did you gain from  
participating?



"I loved getting to share our campus and day-to-day with fellow Metro folks."

"Thank you for producing this well-organized program for employees."

"The best thing about this experience was meeting and interacting with other Metro employees and getting to showcase the excellent work that the dedicated people of this department do for the city."

**What they're  
saying...**

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# PROGRAM RECOMMENDATIONS

*MetroConnect participants & management recommend these improvements:*

- Provide more opportunities for attendees to network and continue working together
- Consider offering tours occasionally throughout the year
- Provide a shuttle to travel to certain sites as a group
- Offer a variety of tour durations
- Increase participation of frontline workers
- Include more parks and outdoor spaces



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# THANK YOU FOR HELPING MAKE METROCONNECT 2024 A SUCCESS



Metro Human Resources and General Services appreciate the participation of all tour guides and attendees that made the tours exciting and informative. We hope to see you again next year!

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For more information about MetroConnect, contact  
[kevin.sykes@nashville.gov](mailto:kevin.sykes@nashville.gov) or 615-626-1597